FREQUENTLY ASKED QUESTIONS (FAQs) for JEE (Main) – 2024

S. No.	Question	Response of NTA
1.	Can I make correction in my online application form of JEE (Main) - 2024?	An opportunity for making correction in the Particulars of Application Form on the website only will be provided after closing date of Online submission of Application Form.
2.	Can I add more session (Session 1 or Session 2 of 2024) during the correction window period?	Candidate can add Session 2, along with the session he/she already selected while filling the application form, during the correction window period. The fee for added session will also have been paid by the candidate.
3.	Can I remove any selected session (Session 2 of 2024) during the correction window period?	Candidate can remove Session 2 of 2024) during the correction window period. However, the fee of removed session will not be refunded.
4.	Can I interchange session (from Session 1 to Session 2 or vice-versa) during correction window period?	No.
5.	Can I add more Paper (Paper 1 or Paper 2A or Paper 2B) during the correction window period?	Yes, candidate can add either more paper during the correction window period. The fee for added paper will, if applicable have also be paid by the candidate.
6.	Can I remove any selected Paper during the correction window period?	Yes, Candidate can remove or add any selected Paper (Paper 1 and/or Paper 2A and/or Paper 2B) during the correction window period. Extra fee (is any) will be paid by the candidate. However, the fee of removed paper will not be refunded.
7.	I have paid the fee more than one time but my confirmation page is not downloaded?	Candidates are advised to wait for 24 Hours until the payment status updated. In case the Confirmation Page is not generated even after 24 hours of payment of the fee, then the candidate may approach the concerned Bank/Payment Gateway (helpline numbers and email given in Appendix II of Information Bulletin) to ensure the successful payment or to obtain the refund of duplicate/multiple payments. Later, if payment is reflected with NTA, the amount of duplicate transaction of will be refunded after the declaration of the final result of JEE (Main) – 2024.
8.	The contact details of ICICI Bank given on Page 58 of Information Bulletin of JEE (Main) - 2024 have been updated	**(d) If Paying through ICICI Bank:** **Helpline No. 1800-22-2884 available Monday to Friday from 9.30 AM to 5.30 PM**

Level	Name	Email ID	Contact Number

(d) If Paying through ICICI Bank: | Level	Name	Email ID	Contact Number	 | 1	Aiysha Khatun	support.nta@ingenico.com	01204728426	 | 2	Vishal Kumar	vishal.kumar5@icicibank.com	7428928047	 | 3	Mohit Bhatia	mohit.bhatia@icicibank.com	9810086455		1	Rakesh Bhatnagar	pgsupport.ind@worldline.com	9953972004
		2	Deepak Kumar	pgsupport.ind@worldline .com	9653641265
		3	Vijay Koli	pgsupport.ind@worldline .com	9372203826

9.	Has the last date of online Application Form of JEE (Main) – 2024 been extended?	Yes, the last date of the online Application Form of JEE (Main) – 2024 has been extended up to 04 December 2023.
10.	When will the correction window be opened?	The Correction facility will be given from 06 December to 08 December 2023.