

INFORMATION BULLETIN

GPAT 2020

(GRADUATE PHARMACY APTITUDE TEST)

Important Dates

EVENTS	DATES
On-line submission of Application Form	01.11.2019 to 30.11.2019 (upto 11.50 p.m.)
Successful transaction of fee	01.11.2019 to 01.12.2019 (through Credit card/Debit card/Net banking/UP and PAYTM service upto 11.50 p.m.)
Choice of City	01.11.2019 to 02.12.2019 (upto 11.50 p.m.)
Date of Examination	28 th January, 2020
Timing of the Examination	02.30 p.m. to 05.30 p.m.
Declaration of Result	By 07 th February 2020

Address for correspondence

Block C-20/1A/8, Sector 62,
Gautam Budh Nagar, Noida -201309 (UP)

Help Line: For Technical Support, contact following during working days between 10.00 a.m. to 5.00 p.m.

Call Centre Numbers: 0120-6895200

Website: www.nta.ac.in and gpat.nta.nic.in

email: gpat.nta2019@gmail.com

Note: For any Query use the Register Query Link in the Menu TAB of Candidate Login Page.

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INTRODUCTION & SCHEME OF EXAMINATION

NATIONAL TESTING AGENCY (NTA) had successfully conducted the GRADUATE PHARMACY APTITUDE TEST - 2019 (GPAT-2019) for admission to various M. pharma or its equivalent courses across the country. The 800 participating institutes of GPAT-2019 were the institutions which had accepted the GPAT Score.

The GPAT 2020 will be conduct by National Testing Agency (NTA) on the same pattern as per the Year 2019 i.e., Computer Based Test on January 28, 2020 from 02.30 p.m. to 05.30 p.m. for admission to M. pharma or its equivalent courses across the country. The result of GPAT-2020 will be declared by February 7, 2020 as GPAT Score which will be accepted by over 800 participating Institutes. The participating Institutes of GPAT-2020 are the Institutions which will be accepting the GPAT Score. Candidates **must** apply separately to the desired GPAT-2020 participating institutes with the GPAT Score 2020. Then, each participating institute will release their respective cut – off GPAT Score which candidates should meet to get qualified for admission to that particular institute. Candidates are advised to see the details of the admission process of each participating institute of GPAT-2020 on their respective website.

GPAT Website: gpat.nta.nic.in

Helpline number: 0120-689-5200

Email: gpat.nta2019@gmail.com

GPAT - 2020 ELIGIBILITY

The candidate must hold a bachelor's degree in pharmacy (4 years after 10+2, including lateral entry students) or equivalent from a recognized university. Candidates appearing for the final year of bachelor's degree B. Pharmacy (10+2+4) whose result will be declared before commencement of admission for academic year 2020-21 can also apply for GPAT - 2020 computer-based test (CBT).

B.Tech. (Pharmaceutical and Fine Chemical Technology)/ equivalent candidates are not eligible to apply.

The candidate must be a citizen of India. **There is no age restriction for appearing in GPAT - 2020.**

RESERVATIONS

For admission to a participating institute, please see the reservations applicable in that particular institute. In case of institutes run by Central Government, 10% of the seats are reserved for Category General-Economically Weaker Section (GEN-EWS), 15% of the seats are reserved for the category Scheduled Caste (SC), 7.5% for the category Scheduled Tribe (ST) and 27% for the category Other Backward Classes belonging to the “ Non Creamy layer” (OBC-NCL). Each category will have 5% horizontal reservations for Persons with Disabilities (PwD) as defined in The Rights of Persons with Disabilities Act, 2016 (RPwD Act 2016).

Other Backward Classes - Non Creamy Layer (OBC–NCL) are as per the Central list of Other Backward Classes available on National Commission for Backward Classes (NCBC), Government of India website www.ncbc.nic.in. Thus, the candidates falling in this list may mention OBC in the Category Column. State list OBC Candidates who are not in OBC-NCL (Central List) must choose General.

Section 2(r) of the RPwD Act, 2016 states the following:

Persons with benchmark disabilities (PwD) means a person with not less than forty percent (40%) of a specified disability where specified disability has not been defined in measurable terms and includes a person with disability where specified disability has been defined in measurable terms, as certified by the certifying authority. “Specified Disability” means the disabilities as specified in the Schedule of the RPwD Act 2016. The categories of disabilities are:

1. Blindness and low vision
2. Deaf and hard of hearing
3. Locomotor disability including cerebral palsy, leprosy cured, dwarfism, acid attack victims and muscular dystrophy
4. Autism, intellectual disability, specified learning disability and mental illness, and
5. Multiple disabilities from amongst persons under clauses (i) to (iv)
6. Other ‘specified disabilities’ mentioned in the Schedule of the RPwD Act 2016.

Please refer to Office Memorandum issued by Ministry of Social Justice & Empowerment dated 29 August 2018 (F.No.34-02/2015-DD-III), guideline IV, second paragraph quoted below:

The facility of Scribe/Reader/Lab Assistant should be allowed to any person with benchmark disability as defined under section 2(r) of the RPwD Act, 2016 and has limitation in writing including that of speed if so desired by him/her.

In case of persons with benchmark disabilities in the category of blindness, Locomotor disability (both arm affected-BA) and cerebral palsy, the facility of scribe/reader/lab assistant shall be given, if so desired by the person.

In case of other category of persons with benchmark disabilities, the provision of scribe/reader/lab assistant can be allowed on production of a certificate to the effect that the person concerned has physical limitation to write, and scribe is essential to write examination on his behalf, from the Chief Medical Officer/Civil Surgeon/Medical Superintendent of a Government health care institution as per performa at **Appendix I**.

The order further allows the candidate to opt for their own scribe/reader provided the qualification of the scribe is one step below the qualification of the candidate taking the examination. The candidate with bench-mark disabilities opting for their own scribe/reader should submit details of their own scribe as per performa at **Appendix II**.

One hour compensatory time will be allowed to the Candidates who are availing the facility of scribe/reader/lab assistant. The reservation policy, as announced by the government from time to time will be followed by the admitting institutes. The candidates are advised to look for the details at the time of admission.

Important Note: No change in the category will be entertained after the last date of GPAT 2020 application form

SCHEDULE FOR EVENTS WITH DATES

EVENTS		DATES	
On-line submission of Application Form (Upto 11.50 p.m.)		01.11.2019 to 30.11.2019	
Date for successful final transaction of fee		01.11.2019 to 01.12.2019 (through Credit/ Debit Card/ Net Banking/UPI/PayTM service up to 11.50 p.m. up to bank hours)	
Fee payable for GPAT - 2020	General/Gen-EWS/OBC (NCL)	Boys - Rs 1600/-	Girls – Rs. 800/-
	SC/ST/PwD/ Transgender	Boys - Rs 800/-	Girls – Rs. 800/-
Service/Processing charges & Goods & Service Tax (GST) are to be paid by the candidate, as applicable.			
Date for Choice of City		01.11.2019 to 02.12.2019 (11.50 p.m.)	
Date of Examination		28 th January, 2020 (Tuesday)	
Timing of Examination		02.30 p.m. to 05.30 p.m.	
Printing of Admit Cards from NTA's website		From 24 th December, 2019	
Display of recorded responses and Answer Keys for inviting challenges on NTA's website		Date shall be displayed on the NTA's website	
Declaration of Result on NTA's website		By 07 th February, 2020	

Procedure for Payment of Fees and Service/ Processing Charges & Goods & Service Tax (GST) to be paid, are given in Appendix-IV

INSTRUCTIONS FOR FILLING ONLINE APPLICATION FORM

Candidates have to apply for **GPAT- 2020 “Online” ONLY** by accessing the website gpat.nta.nic.in. The Application Form other than online mode would not be accepted, in any case. **Only one application is to be submitted by a candidate. More than one application i.e. Multiple application forms submitted by a candidate will be rejected**

It is suggested that you have the following ready before starting the filling of the application form:

- A computer with good Internet connectivity
 - All your qualification details
 - Scanned clear passport photograph in JPG/JPEG format (size between 10 kb–200 kb)
 - Scanned clear signature in JPG/JPEG format (size between 4 kb–30 kb)
 - A valid e-mail Id as all communication will be made on this e-mail Id
 - A valid mobile number as all information via SMS will be sent to this number
 - A valid debit/credit card or Net banking account for online payment
 - A printer connected to your system to print confirmation page
- Download information Bulletin. Read it carefully to ensure your eligibility and acquaint with the requirements for submission of Online Application Form.
- No corrections can be made at a later stage after submission of an application. **No change will be accepted through offline mode i.e. through fax/application including e-mail etc.**
- **Follow following 5 (Five) Steps to Apply Online:**
- Step-1: Fill in the online Application Form and **Note down the system generated Application Number**
- Step-2: Upload scanned images of Candidate’s Passport size Photograph (between 10 kb–200 kb) and Candidate’s Signature (between 4kb – 30 kb) in JPG/JPEG format.
- Step-3: Make payment of fee using Credit/Debit Card, Net Banking, UPI, PayTM and keep proof of fee paid.
- Step-4: Print at least four printout of Confirmation Page after successful remittance of fee
- Step-5: Choose the city for giving the examination GPAT-2020
- **All the 5 Steps can be done together or separately also.**

**Note:**

- (i) **The final submission of online Application form will remain incomplete if Step - 2 Step - 3, Step - 4 and Step - 5 are not completed. Such forms will stand rejected and no correspondence on this account will be entertained.**
- (ii) No request for refund of fee once remitted by the candidate will be entertained
- (iii) **The entire application process of GPAT - 2020 is online, including uploading of scanned images, Payment of Fees and Printing of Confirmation page. Therefore, candidates are not required to send/submit any document(s) including Confirmation page to NTA through Post/Fax/ By Hand/E-mail.**
- (iv) **Candidates are advised to keep visiting the NTA's website regularly for latest updates and to check their e-mails.**
- (v) **The NTA can make use of the data generated for the purpose of research and analysis.**

All the candidates who have submitted the online application and paid the examination fee till last date will be allowed to appear in GPAT - 2020 and their admit cards will be uploaded on the website as per schedule. The NTA do neither verify the information filled by the candidates in the application form nor verify any certificate of category/educational qualification for deciding the eligibility of candidates. The certificates of educational qualification and category (if applied under reserved category) will be verified by the concerned institution. The candidates are, therefore, advised to ensure their eligibility and the category (if applying under reserved category). The NTA will, in no way, be responsible for any wrong/incorrect information furnished by the candidate(s) in their online application form. The letter/e-mails in this regard will not be entertained by the NTA.

The candidates are required to check the status of fee payment at NTA website (gpat.nta.nic.in) and if the status is 'OK' the candidate will be able to take the **printout of Confirmation Page**. In case, the fee payment status is not 'OK' the candidates are advised as following: -

- If the fee is paid through credit/debit card and status is not OK, it means the transaction is cancelled and the amount will, automatically, be refunded to concerned credit/debit card within 15 days. Therefore, such candidates have to pay the fee once again and ensure the OK fee status.



TEST PATTERN

The medium of Question Paper shall be in English only.

GPAT is an online computer-based test of 3 hours duration with 125 objective type questions.

Important Note:

- i) Each question carries 04 (four) marks.
- ii) For each correct response candidate will get 04 (four) marks.
- iii) For each incorrect response 01 (one) mark will be deducted from the total score.
- iv) To answer a question, the candidates need to choose one option corresponding to the correct option.
- v) However, after the process of challenges of the key, if more than one option is found to be correct then the multiple correct options will be given the four marks (+4).

Any incorrect option marked will be given the minus one mark (-1). Un-answered/Un-attempted will be given no marks. In case, a question is dropped/ignored, all candidates will be given four marks (+4) irrespective of the fact whether the question has been attempted or not attempted by the candidate.

At the test Centre, each candidate will be seated at a desk with a computer terminal and he/she will be provided with rough papers for calculations and a **PEN**. After the test, candidate must leave the rough papers at the desk. Rough work cannot be done on any other paper/sheet, as nothing will be allowed inside the examination room/hall.

Candidates are **NOT** allowed to carry Instrument/ Geometry/ Pencil box, Handbag, Purse, Any kind of Paper/ Stationery/ Textual material (printed or written material), Eatables and Water (loose or packed), Mobile Phone/ Ear Phone/ Microphone/ Pager, Calculator, Camera, Tape Recorder, any metallic item or electronic gadgets etc. in the examination Room/ Hall.

SYLLABUS

Details are given on the link

<https://gpat.nta.nic.in/WebInfo/Handler/FileHandler.ashx?i=File&ii=103&iii=Y>

ALLOTMENT OF TEST CITY/CENTRE FOR GPAT-2020 EXAMINATION

The City for examination will be chosen by the applicants after submission of examination fees on first come- first served basis. However, before submitting the fees candidate can check the availability of the seat. It may be noted that if the last few seats are available in a city, these may get filled by the time of completing the payment formalities.

The applicants can choose any available city which will be immediately allotted to the applicant. Please note that this will be active only after payment of fees.

There will be a drop down list of States then choose the city where the applicant wishes to give the examination in online computer based test mode.

The city of examination once chosen and allotted cannot be changed and any request in this regard will not be entertained.

NTA will allocate the examination centre in the chosen city, which will be displayed in the admit card.

NTA may change the chosen city and/or the allocated centre for logistic and administrative reasons.

The Cities where the GPAT – 2020 will be conducted are given in **Appendix-III**

DISPLAY OF PROVISIONAL ANSWER KEYS FOR CHALLENGE AND QUESTION PAPER ATTEMPTED

After the GPAT - 2020 examination, the NTA will display answer keys & Question Paper attempted by the candidate on the NTA's website gpat.nta.nic.in. The details of the date shall be displayed on the NTA's website. The candidates, who are not satisfied with provisional answer keys, may challenge by filling online application form and paying a processing charge of Rs.1000/- per question. The processing charge can be paid by credit/debit card/Net banking. **The processing charge once paid is non-refundable.**

The NTA's decision on the answer keys challenges shall be final and no further communication will be entertained.

GPAT SCORE

The result will be compiled on the basis of final answer keys. No grievance with regard to answer key(s) after declaration of result of GPAT-2020 will be entertained. The raw (actual) marks obtained by a candidate will be considered further for computation of the result of GPAT-2020. No score card will be dispatched to the candidates and the candidates are advised to download their score cards from the website: gpat.nta.nic.in only.

There shall be no provision for re-valuation/re-checking of the Score. No correspondence in this regard shall be entertained.

The National Testing Agency (NTA) is an examination conducting body and will provide GPAT Score 2020. The NTA does not collect the information regarding total number of seats available in the institutions and reservation criteria followed by the institutions.

Rules for tie-breaking:-

In case of a tie among candidates with equal marks, it will be resolved by the following in descending order:

- Marks Obtained in Pharmaceutics
- Marks obtained in Pharmaceutical Chemistry
- Candidates having less negative responses in the paper.
- Candidates older in age.

TEST PRACTICE CENTRES

National Testing Agency (NTA) has established a network of Test Practice Centres spread all over India to help the students aspiring to appear in examinations to be conducted by the NTA from 2020 onwards. The students can practice and train themselves before the examination for the “Computer Based Test (CBT)” mode of examinations.

The experienced, qualified and professional Nodal officer and staff available at the TPC will help and motivate the students to clear their doubts and solve problems and to make them familiar with the CBT mode of examinations.

For details see the NTA Website www.nta.ac.in

QUERY REDRESSAL SYSTEM (QRS)

National Testing Agency (NTA) has established a Query Redressal System (QRS), an online web-enabled system developed by NTA. QRS is the platform based on web technology which primarily aims to enable submission of queries/grievances by the Registered Candidate(s) of GPAT-2020 Examination with (24x7) facility for speedy and favourable redressal of the queries/grievances. A Unique Registration Number will be generated for tracking the status of the queries/grievances.

The Registered Candidate(s) are advised to use the online facility for speedy and favorable response before mailing their queries on the official email id of GPAT i.e. gpat.nta2019@gmail.com

CODE OF CONDUCT FOR CANDIDATES

Candidates shall maintain perfect silence and attend to their Question Paper only. Any conversation or gesture or disturbance in the Examination Room/Hall shall be deemed as misbehavior. If a candidate is found using unfair means or impersonating, his/her candidature shall be cancelled and he/she will be liable to be debarred for taking examination either permanently or for a specified period according to the nature of offence.

Candidates are not allowed to carry any textual material, Calculators, Docu Pen, Slide Rules, Log Tables, and Electronic Watches with facilities of calculator, printed or written material, and bits of papers, mobile phone, pager or any other device, except the Admit Card inside the Examination Room/Hall. If any candidate is in possession of any of the above item, his/her candidature will be treated as unfair means and his/her current examination will be cancelled & he/she will also be debarred for future examination(s) & the equipment will be seized.

The Candidates, especially those who are carrying the barred items, including the metallic objects such as Kara and Kirpan etc., should report their respective Examination Centers one and half hour before the gate closing time, for ensuring timely checking/frisking and entry to the Examination Hall.

If upon screening at the Examination Centre, it is discovered that any candidate is actually carrying, within the 'Kara' and 'Kirpan', a suspect device, he/she may be asked not to take it in the Examination Hall (as directed by the Hon'ble Delhi High Court vide its Order dated 03.05.2018). The decision of NTA on unfair means will be final and no correspondence will be entertained in this regard.

GUIDELINES TO CANDIDATES FOR COMPUTER BASED TEST

Candidates **MUST** bring the following documents on the day of examination at the test centre. Candidates who will not bring these will not be allowed to sit in the examination.

- Print copy of Admit Card downloaded from NTA’s website.
- One passport size photograph (same as uploaded on the Online Application Form) should be taken for pasting on the specific space in the attendance sheet at Centre during GPAT Examination.
- Any one of the authorized photo IDs (must be original, valid and non-expired) – PAN card/ Driving License/ Voter ID/ Passport/ Aadhaar Card (With photograph)/ Ration Card
- PwD certificate issued by the authorized medical officer, if claiming the relaxation under PwD category

The candidates shall report at the Examination Centre two hours before the commencement of the examination so as to complete the frisking and registration formalities well before the time. Registration desk will be closed 60 minutes prior to the commencement of examination.

Candidates shall not be permitted to enter in the Examination Center after 8:30 a.m. The candidates are advised to read the instructions on the admit card carefully and follow them during the conduct of the examination.

The candidate must show, on demand, the Admit Card downloaded/printed from the NTA’s website for entry in the examination room/hall. A candidate who does not possess the valid Admit Card shall not be permitted for the examination under any circumstances by the Centre Superintendent.

A seat indicating roll number will be allocated to each candidate. Candidates should find and sit on their allocated seat only. Any candidate found to have changed room/hall or the seat on his/her own other than allotted, his/her candidature shall be cancelled and no plea would be accepted for it.

No candidate, without the special permission of the Centre Superintendent or the Invigilator concerned, will leave his/her seat or Examination Room/Hall until the full duration of the paper is over. Candidates must follow the instructions strictly as instructed by the Centre Superintendent/Invigilators. Candidates should not leave the room/hall without handing over their rough sheets to the invigilator on duty in the Room/Hall.

Smoking, chewing gutka, spitting etc. in the Examination Room/Hall is strictly prohibited.

For those who are unable to appear on the scheduled date of tests for any reason, the NTA shall not be responsible for conduct of re-test, under any circumstances.

WEEDING OUT RULES

The record of GPAT-2020 would be preserved upto 60 days from the date of declaration of result.

LEGAL JURISDICTION

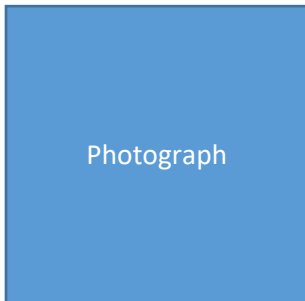
All disputes pertaining to the conduct of GPAT-2020 Examination including Results shall fall within the jurisdiction of Delhi only.

The Sr. Director (Admin) of the NTA shall be the official by whose designation the NTA may sue or be sued.

Appendix-I

Certificate regarding physical limitation in an examination to write

This is to certify that, I have examined Mr/Ms/Mrs _____ (name of the candidate with disability), a person with _____ (nature and percentage of disability), S/o\D/o _____ a resident of _____ (Village/District/State) and to state that he/she has physical limitation which hampers his/her writing capabilities owing to his/her disability.



SIGNATURE OF THE CANDIDATE

NAME	Name of ID Proof	ID Number

Signature

Chief Medical Officer/ Civil Surgeon/ Medical Superintendent
Government health care institution

Name and Designation.

Name of Government Hospital/ Health Care Centre with Seal

Place:

Date:

Appendix-II

Letter of Undertaking for Using Own Scribe

I _____, a candidate with _____ (name of the disability) appearing for the _____ (name of the examination) bearing Application No. _____ at _____ (name of the centre) in the District _____, _____ (name of the State). My qualification is _____.

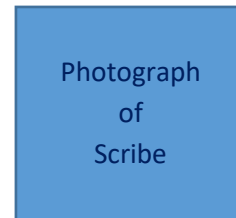
I do hereby state that _____ (name of the scribe) will provide the service of scribe/reader/lab assistant for the undersigned for taking the aforesaid examination.

I do hereby undertake that his qualification is _____. In case, subsequently it is found that his qualification is not as declared by the undersigned and is beyond my qualification, I shall forfeit my right to the admission and claims relating there to.

(Signature of the candidate with disability)

Place:

Date:



(Self-Attested Photograph)

NAME of Scribe	ID of the Scribe	ID Number

APPENDIX - III
LIST OF EXAMINATION CITIES FOR GPAT-2020

GPAT-2020 will be conducted in the following cities, provided there are sufficient numbers of candidates in the city. State wise list of Cities in India for GPAT-2020:

STATE	CITY	City Code	Proposed Candidate capacity
ANDAMAN AND NICOBAR	PORT BLAIR	AN01	70
ANDHRA PRADESH	GUNTUR	AP07	1200
	KURNOOL	AP10	1200
	NELLORE	AP11	500
	RAJAHMUNDRY	AP13	1000
	TIRUPATHI	AP16	1200
	VIJAYAWADA	AP17	1500
	VISAKHAPATNAM	AP18	2500
ARUNACHAL PRADESH	ITANAGAR/NAHARLAGUN	AL01	200
ASSAM ASSAM	DIBRUGARH	AM01	700
	GUWAHATI	AM02	2000
BIHAR BIHAR	MUZAFFARPUR	BR06	1200
	PATNA	BR07	5000
CHANDIGARH	CHANDIGARH/MOHALI	CH01	2200
CHHATTISGARH	BHILAI NAGAR/DURG	CG01	2500
	RAIPUR	CG03	1200
DELHI	DELHI/NEW DELHI	DL01	7500
GOA	PANAJI/MADGAON	GO01	175
GUJARAT	AHMEDABAD/GANDHINAGAR	GJ01	4200
	ANAND	GJ02	1300
	BHAVNAGAR	GJ03	300
	MEHSANA	GJ08	700
	RAJKOT	GJ10	1800
	SURAT	GJ11	2000
	VADODARA	GJ12	2000
HARYANA	AMBALA	HR01	1200
	FARIDABAD	HR03	1000
	GURUGRAM	HR04	2000
	HISSAR	HR05	600
HIMACHAL PRADESH	BILASPUR(HIMACHAL PRADESH)	HP01	230
	HAMIRPUR(HIMACHAL PRADESH)	HP03	250
	SHIMLA	HP06	350
	SOLAN	HP07	200



STATE	CITY	City Code	Proposed Candidate capacity
JAMMU AND KASHMIR	JAMMU	JK02	900
	SRINAGAR (J & K)	JK04	900
JHARKHAND	DHANBAD	JH02	700
	JAMSHEDPUR	JH03	1000
	RANCHI	JH04	2800
KARNATAKA	BELAGAVI(BELGAUM)	KK02	450
	BENGALURU	KK04	5000
	GULBARGA	KK08	450
	DHARWAD/HUBBALLI(HUBLI)	KK10	900
	MANGALURU(MANGALORE)	KK12	750
	MYSURU(MYSORE)	KK14	1000
	UDUPI/MANIPAL	KK17	220
KERALA	ERNAKULAM/ANGAMALY/MOOVATT UPUZHA	KL04	2200
	KOTTAYAM	KL11	800
	KOZHIKODE	KL12	700
	THIRUVANANTHAPURAM	KL17	1200
	THRISSUR	KL18	1200
LADAKH	LEH	LL01	50
LAKSHADWEEP	KAVARATTI	LD01	10
MADHYA PRADESH	BHOPAL	MP03	4500
	GWALIOR	MP06	1500
	INDORE	MP07	5000
	JABALPUR	MP08	2000
	SAGAR	MP12	1200
MAHARASHTRA	AHMEDNAGAR	MR01	450
	AMRAVATI	MR03	1200
	AURANGABAD (MAHARASHTRA)	MR04	2000
	DHULE	MR10	750
	KOLHAPUR	MR14	1600
	MUMBAI/NAVI MUMBAI	MR16	4800
	NAGPUR	MR17	4000
	NANDED	MR18	1000
	NASHIK	MR19	2000
	PUNE	MR22	7500
	SOLAPUR	MR27	1100
THANE	MR28	900	



STATE	CITY	City Code	Proposed Candidate capacity
MANIPUR	IMPHAL	MN01	550
MEGHALAYA	SHILLONG	MG01	300
MIZORAM	AIZAWL	MZ01	160
NAGALAND	DIMAPUR	NL01	100
	KOHIMA	NL02	150
ODISHA	BERHAMPUR-GANJAM	OR03	450
	BHUBANESWAR	OR04	4000
	SAMBALPUR	OR09	450
PUDUCHERRY	PUDUCHERRY	PO01	80
PUNJAB	AMRITSAR	PB01	700
PUNJAB	BHATINDA	PB02	1400
PUNJAB	LUDHIANA	PB05	700
RAJASTHAN	JAIPUR	RJ06	7500
	JODHPUR	RJ07	1000
	KOTA	RJ08	1000
	UDAIPUR	RJ11	1200
	SIKAR	RJ09	750
TAMIL NADU	CHENNAI	TN01	3500
	COIMBATORE	TN02	2000
	MADURAI	TN08	1000
	TIRUCHIRAPPALLI	TN14	1000
	TIRUNELVELI	TN15	1000
TELANGANA	HYDERABAD/SECUNDERABAD/RAN GA REDDY	TL01	7500
	KARIMNAGAR	TL02	1000
	WARANGAL	TL07	850
TRIPURA	AGARTALA	TA01	500
UTTAR PRADESH	AGRA	UP01	2500
	ALLAHABAD/PRAYAGRAJ	UP03	2500
	BAREILLY	UP04	1000
	GHAZIABAD	UP07	1500
	GORAKHPUR	UP08	1500
	NOIDA/GREATER NOIDA	UP09	3000
	KANPUR	UP11	2500
	LUCKNOW	UP12	3000
	MEERUT	UP14	1500
VARANASI	UP18	2500	
UTTARAKHAND	DEHRADUN	UK01	1000
	ROORKEE	UK06	1000
WEST BENGAL	KOLKATA	WB10	5000
	SILIGURI	WB11	1100

Appendix – IV
SERVICE/PROCESSING CHARGES & GOODS & SERVICE TAX (GST) AND PROCEDURE FOR PAYMENT OF FEE
Mode of Payment of Fee and Service/Processing charges & GST

After completing Step-3 of Online Application Form, candidates may remit the examination fee (Step -4) by choosing the following options:

- i) Online Mode i.e., Debit/Credit Card, Net Banking, Unified Payment Interface (UPI) and PayTM Service in ICICI Bank or HDFC Bank or Syndicate Bank or State Bank of India**
- Check the validity of the Debit/ Credit Card and keep it ready with you while logging on to website for submitting application form. Candidate should enter the information asked for and make payment through Debit/ Credit Card.
 - Through Net Banking, check the balance in your account and keep all credentials ready with you while logging on to website for submitting application form. Candidate should Login with his/her credentials of net banking and make payment through Net Banking.
 - Through UPI service
 - Through PayTM service.
- ii) Please select any Mode of Payment/Service Provider (Service/Processing charges per transaction & GST (applicable @ 18 %) to be paid by the candidate):**

S. No.	Mode of Payment	ICICI BANK		HDFC BANK		SYNDICATE BANK		STATE BANK OF INDIA		PAYTM		
1	Net Banking	ICICI	NIL Charge	HDFC	NIL Charge	Syndicate Bank	NIL Charge	SBI	Rs 5.00+GST	Rs 4 +GST		
		Other Banks	4.00 + GST	Other Banks	4.00 + GST	Other Banks	5.00 + GST	Other Banks				
2	All Debit Card	ICICI or Other Banks	Transaction upto Rs 2000/-	0 %	HDFC or Other Banks	Transaction upto Rs 2000/-	0 %	Syndicate Bank or Other Banks	Nil Charge	Nil	Transaction upto Rs 2000/-	0 %
			Transaction above Rs 2000/-	0.5 % + GST		Transaction above Rs 2000/-	0 %				Transaction on above Rs 2000/-	0.8 % + GST
3	Credit Card	Domestic	0.40% of Transaction value	Domestic	0.40% of Fee + GST	Domestic	0.40% of Fee + GST	Domestic	0.80% of Fee+ GST (Minimum Rs 11/-)	Domestic	0.4%+ GST	
		International	2.35% of Transaction value	International	Nil Charge	International	2.35% of Fee+ GST	International	3.50% of Fee+ GST (Minimum Rs 11/-)	International	1.5%+ GST	
4	Unified Payment Interface (UPI)	ICICI or other banks	Transaction upto Rs 2000/-	0 %	Nil Charge						Transaction upto Rs 2000/-	0 %
			Transaction on above Rs 2000/-	5.0 % + GST							Transaction on above Rs 2000/-	0.65 % + GST
											PAYTM Wallet Charge	0.8%+ GST
		PAY USING ICICI		PAY USING HDFC		PAY USING SYNDICATE		PAY USING SBI		PAY USING PAYTM		

Note: In case, the fee payment status is not 'OK' the candidates are advised as following:-

- (i) If the fee is paid through credit/debit/Net Banking/PAYTM/UPI and status is not OK, it means the transaction is cancelled. Therefore, such candidates have to pay the fee once again and ensure the OK fee status.
- (ii) For cancelled transactions, the amount will, automatically, be refunded by the concerned Bank to concerned credit/debit card. The candidate themselves have to pursue with the concerned bank for refund.

Helpdesk: For any transaction related queries/ inquiry, please contact at:

(a) If Paying using SBI Bank:

Level	Name	Email ID	Contact Number
1	Helpdesk	Dgmcs.cc@sbi.co.in	18004253800
2	Helpdesk	Sbi.05222@sbi.co.in	9999682123
3	Customer Care	agmcustomer.lhodel@sbi.co.in	1800112211
4	Through SMS	UNHAPPY (add text)	9999682123

(b) If Paying using Syndicate Bank:

Level	Name	Email ID	Contact Number
1	Helpdesk	pgsupport@billedesk.com	01202400850/1 9971262371
2	Complaint Management Services	ro.noida@syndicatebank.co.in	01202400850/1
3	Customer Care	ro.noida@syndicatebank.co.in	9971262371
4	Through SMS	ro.noida@syndicatebank.co.in	01202400850/1

(c) If Paying using HDFC Bank:

Level	Name	Email ID	Contact Number
1	Shri Vikram Singh	Vikram.singh4@hdfcbank.com	9799810080
2	Shri Ripon Bhattacharjee	ripon.bhattacharjee@hdfcbank.com	9625031697
3	Shri Achin Lamba	achin.lamba@hdfcbank.com	9625048643

(d) If Paying using ICICI Bank:

Level	Name	Email ID	Contact Number
1	Aiysha Khatun	support.nta@ingenico.com	01204728426
2	Karan Sinha	karan.sinha@icicibank.com	8826107923
3	Jai Sethi	Jai.sethi@icicibank.com	9013799596

(e) If Paying using PAYTM:

Level	Name	Email ID	Contact Number
1	Education Payment Support	education.support@paytm.com	0120-4789521
2	Manasvi Haseeja	education.support@paytm.com	0120-4789522
3	Ambreen Fatma	education.support@paytm.com	



Help Line: For Technical Support, contact following during working days between 10.00 a.m. to 5.00 p.m.

Call Centre Number: 0120-6895200



(An Autonomous Organization under the Department of Higher Education,
Ministry of HRD , Government of India)

Address for correspondence :

Block C-20/1A/8, Sector 62,
Gautam Budh Nagar, Noida -201309(UP)

Website: www.nta.ac.in and gpat.nta.nic.in

e-mail: gpat.nta2019@gmail.com

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between 10.00 a.m. to 5.00 p.m.**

0120-6895200