

# National Testing Agency

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## Refresher Course on Leadership and Governance in Higher Education

**Group Number :** 1  
**Group Id :** 489994181  
**Group Maximum Duration :** 0  
**Group Minimum Duration :** 120  
**Revisit allowed for view? :** No  
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**Break time:** 0  
**Group Marks:** 100

## Refresher Course on Leadership and Governance in Higher Education

**Section Id :** 489994237  
**Section Number :** 1  
**Section type :** Online  
**Mandatory or Optional:** Mandatory  
**Number of Questions:** 100  
**Number of Questions to be attempted:** 100  
**Section Marks:** 100  
**Display Number Panel:** Yes  
**Group All Questions:** No

**Sub-Section Number:** 1  
**Sub-Section Id:** 489994254  
**Question Shuffling Allowed :** Yes

**Question Number : 1 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical**

**Correct Marks : 1 Wrong Marks : 0**

Teacher leaders \_\_\_\_\_ can prove to be dangerous at time.

- A. Ego
- B. Behaviour
- C. Appearance
- D. Dealings

**Options :**

- 1. 1
- 2. 2

3. 3

4. 4

Question Number : 2 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

\_\_\_\_\_ advocated the path –goal theory of leadership.

- A. Paul Heresy
- B. Maslow Embrahim
- C. Robart House
- D. Henry Fayol

Options :

1. 1

2. 2

3. 3

4. 4

Question Number : 3 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Leader should be exhibit, selling style when followers is\_\_\_\_\_.

- A. unable & unwilling
- B. unable & willing
- C. able & unwilling
- D. able & willing

Options :

1. 1

2. 2

3. 3

4. 4

Question Number : 4 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Teacher leader must know & follow

- A. promotion –pricing-people-purpose
- B. purpose-process-people-product
- C. pricing-purpose-parameter-progress
- D. people-promotion –process-performance

Options :

1. 1

2. 2

3. 3

4. 4

Question Number : 5 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

The two dimensions of leader behaviour identified in 1945 as a result of the Ohio state leadership studies are \_\_\_\_\_ & \_\_\_\_\_.

- A. consideration & initiating structure
- B. communication & inclination status
- C. credibility & incongruity
- D. creative & incentive skill

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 6 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

The key constructs in the expectancy theory of motivation are the \_\_\_\_\_ of an outcome \_\_\_\_\_ and \_\_\_\_\_.

- A. valence, expectancy and ideal
- B. vainglory, environment and ideal
- C. value, enlighten and icon
- D. venture, endeavour and impetus

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 7 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Leader should have a \_\_\_\_\_ mindset.

- A. dictator
- B. careful & cautious
- C. hopeful & optimistic
- D. sarcastic & negative

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 8 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

A leader with \_\_\_\_\_ skills can help to have understanding & healthy environment

- A. excellent communication
- B. moral ethical people central approach
- C. effective listener skills
- D. all the above

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 9 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

A leader should be \_\_\_\_\_ person.

- A. Assertive
- B. Aggressive
- C. Passive
- D. Submissive

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 10 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

A leader should act as a \_\_\_\_\_.

- A. person responsible for anything & everything
- B. dictator in control
- C. powerful person
- D. change agent

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 11 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

True leaders will always \_\_\_\_\_ & \_\_\_\_\_.

- A. inspire & motivate
- B. point mistake & fault
- C. demands respect
- D. threaten about punishment

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 12 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

A leader should always focus on\_\_\_\_\_.

- A. organization goals
- B. his/her goals & agenda
- C. opportunity to show superior
- D. mistake by the team member

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 13 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

A good leader will always show\_\_\_\_\_ in a challenging situation.

- A. aggression
- B. patience
- C. faith in god
- D. enthusiasm

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 14 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

A leader should not be \_\_\_\_\_ & \_\_\_\_\_.

- A. easily accessible or approachable
- B. caring & empathetic
- C. mentor & facilitator
- D. manipulative & dominating

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 15 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

In a contemporary environment there are \_\_\_\_\_ types of followers.

- A. three
- B. two
- C. six
- D. five

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 16 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

The types of followers are identified based on \_\_\_\_\_ dimensions.

- A. five
- B. four
- C. three
- D. two

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 17 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

The leadership grid was developed with a focus on\_\_\_\_\_.

- A. attitude
- B. skill
- C. knowledge
- D. confidence

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 18 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Blake & Mouton originally identified\_\_\_\_\_ distinct managerial styles.

- A. three
- B. seven
- C. four
- D. five

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 19 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

The general expression of the overall purpose of an organization is known as its

\_\_\_\_\_.

- A. objective
- B. vision
- C. goal
- D. mission

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 20 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0



A design view of strategy refers to:

- A. pulling together the idea that was developed from different parts of an organization
- B. the pulling together of the different decisions made throughout an organization, so as to develop a coherent overall strategy
- C. systematic, rational way in which strategy is always developed in an organization
- D. the deliberate of the organization through a rational, analytic, structured and directive process.

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 21 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Which of the following strategies would be helpful for a student who is capable but uninterested in the topic being studied?

- A. help seeking
- B. self-assessment
- C. self-rewarding
- D. elaboration

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 22 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Indicate the item that does not reflect the essence of strategy.

- A. strategy includes many activities that come together synergistically to produce the results expected by the shareholders in the firm
- B. strategy should be defined as a consistent pattern of resource allocation directed to those competitive methods
- C. strategy demands high levels of energy and an orientation to the future
- D. strategy refers to achieve the results expected by the stakeholders in the firm, strategy

Options :

- 1. 1
- 2. 2



3. 3

4. 4

Question Number : 23 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Injunction is \_\_\_\_\_.

- A. 'Don't' type of messages stored in the memory permanently which are given by parents
- B. 'Don't' type of messages used by parents for conditional strokes
- C. 'Don't' type of messages which spoil interpersonal relations
- D. Self-declared restrictions by the individual

Options :

1. 1

2. 2

3. 3

4. 4

Question Number : 24 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

For restricting games \_\_\_\_\_.

- A. acceptance that the individual is right should be given immediately
- B. acceptance that the individual's justification is right should never be given
- C. counter game should be played
- D. no discussion regarding any sensitive issue should be done

Options :

1. 1

2. 2

3. 3

4. 4

Question Number : 25 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Expression of emotion is best achieved with the help of \_\_\_\_\_.

- A. verbal intentional messages
- B. nonverbal intentional
- C. nonverbal unintentional messages
- D. verbal unintentional messages

Options :

1. 1

2. 2

3. 3

4. 4

Question Number : 26 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Transactional analysis is a theory based on \_\_\_\_\_.

- A. Psychoanalytical principles
- B. behaviourism
- C. existential ideas
- D. functionalism

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 27 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Involves influencing people to contribute their hearts, minds, spirits, creativity and excellence and give their all \_\_\_\_\_.

- A. effective leadership
- B. put people first
- C. personal character
- D. foresight

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 28 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Performance leadership is also called as \_\_\_\_\_.

- A. Total Leadership
- B. Servant Leadership
- C. Future Leadership
- D. Perfect Leadership

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 29 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Which of the following is not the pillar of performance leadership?

- A. person of character
- B. system thinker
- C. foresight
- D. professional ethics

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 30 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Skilled Communicator is the one who \_\_\_\_\_.

- A. speaks loudly
- B. listens honestly & speaks effectively
- C. keeps silence
- D. speaks honestly & listens effectively

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 31 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Foresight in performance leadership is above \_\_\_\_\_.

- A. avoiding conflict
- B. building teams
- C. anticipation of future
- D. strengthen relationship

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 32 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

A person of character always shows \_\_\_\_\_ and \_\_\_\_\_.

- A. rules and regulations
- B. attitude and skill
- C. knowledge and understanding
- D. ethics and principles

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 33 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Putting people's first means \_\_\_\_\_.

- A. harmony
- B. legacy
- C. mentor minded
- D. empathy

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 34 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

A system thinker always acts \_\_\_\_\_.

- A. effectively
- B. strategically
- C. smartly
- D. decently

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 35 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

“A leader is one who knows the way, goes the way and shows the way” given by

- A. Martin Luther King Jr.
- B. John. C. Maxwell
- C. John Dewey
- D. Aristotle

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 36 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Higher education institutes are governed by specific regulation those in \_\_\_\_\_.

- A. university act, statues, ordinance, rules & regulations
- B. government resolution
- C. legislative changes
- D. constitutions

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 37 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

“Management is doing things right and leadership is doing right things” \_\_\_\_\_.

- A. Michel Porter
- B. Peter Drucker
- C. F. W. Taylor
- D. Gilbreth

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 38 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Senior leader enhance \_\_\_\_\_ skills.

- A. forward leadership
- B. backward leadership
- C. personal leadership
- D. team leadership

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 39 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Baldrige excellence framework is best suited for \_\_\_\_\_.

- A. manufacturing
- B. service
- C. education
- D. business

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 40 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Baldrige model strives towards \_\_\_\_\_.

- A. quality assurance
- B. quality improvement
- C. excellence
- D. service improvement

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 41 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0



Baldrige prepared model of excellence to improve \_\_\_\_\_.

- A. average performance
- B. low performance
- C. overall performance
- D. specific performance

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 42 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Performance evaluation of student should be carried out \_\_\_\_\_.

- A. going beyond syllabus
- B. adapter updated syllabus
- C. enhancing rational thinking
- D. discarding undated exam

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 43 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Based on interpersonal interaction styles, leaders can be categorized in \_\_\_\_\_ types of personality.

- A. 2
- B. 1
- C. 4
- D. 3

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 44 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

For a healthy relationship one should have \_\_\_ approach.

- A. win : win
- B. win :lose
- C. lose: win
- D. lose: lose

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 45 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Leader of \_\_\_\_\_ type is careless about the sentiments of his staff or subordinates.

- A. Submissive
- B. Aggressive
- C. Passive
- D. Assertive

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 46 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

A Passive leader leads the organisation to \_\_\_\_\_ work environment.

- A. energetic & excited
- B. monotonous & unenergetic
- C. enjoyable & possible
- D. enthusiastic

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 47 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

For effective interpersonal relations, which of the following are essential?

- A. active listening
- B. empathy & compassion
- C. assertive communication
- D. all of the above

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 48 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Assertive leader always stays\_\_\_\_\_.

- A. fault/mistake oriented
- B. stress oriented
- C. celebration oriented
- D. goal oriented

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 49 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

4 'A's use of positive thoughts for managing emoting of self & other is\_\_\_\_\_.

- A. emotional intelligence
- B. relation management
- C. emotional relationship
- D. effective communication

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 50 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

4 'A's of emotion intelligence are\_\_\_\_\_.

- A. Admire, Accept, Achieve & Acquire
- B. Accept, Knowledge, Admit & Articulate
- C. Acknowledge, Achieve, Advice & Avoid
- D. Avoid, Articulate ,Advice & Achieve

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 51 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

A leader can motivate the team through \_\_\_\_\_.

- A. appreciation
- B. participation
- C. instruction
- D. criticism

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 52 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

A self-motivated leader is\_\_\_\_\_.

- A. passionate
- B. goal oriented
- C. fearless
- D. all-above

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 53 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

When we appreciate someone we should do it \_\_\_\_\_.

- A. secretly
- B. openly front of everyone
- C. with some agenda in mind
- D. unrealistic way

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 54 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

According to Maslow's theory \_\_\_\_\_ are the basic motivation for every individual.

- A. softer needs
- B. physiological needs
- C. esteem needs
- D. belongingness & love needs

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 55 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

One of the major influences in the American higher education system is \_\_\_\_\_.

- A. capitalism and belief in rationality of markets
- B. socialism
- C. confucianism
- D. tight government control

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 56 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

The Chinese model is one of\_\_\_\_\_.

- A. decentralization
- B. centralization
- C. both (A) or (B)
- D. none of the above

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 57 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

In Germany student protests occurred between\_\_\_\_\_.

- A. 1971 and 1975
- B. 1967 and 1970
- C. 1976 and 1980
- D. 1985 and 1990

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 58 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

What does outline "outline of china's national plan for medium and long-term education reform and development 2010-2020" call for?

- A. greater government control
- B. less autonomy
- C. more accountability
- D. delink between governments and higher education institutions

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 59 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0



Chinese universities are\_\_\_\_\_.

- A. fully independent
- B. semi-independent
- C. under tight control of government
- D. autonomous

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 60 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

In Banaras Hindu University (BHU) what was suggested for greater transparency in recruitment?

- A. follow API closely
- B. make the selection committee proceedings public
- C. keep the selection committee proceedings confidential
- D. not to consider API for recruitment only BHU quality score

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 61 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

What is the system installed in University of Rajasthan constituent colleges to provide access to students about what has been covered?

- A. lecture management system
- B. online portal of classes
- C. lecture information system
- D. none of the above

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 62 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

“The board of college and university development is responsible for planning development of the university, both physical and college academic, and conducts academic audit of the university departments, institutions, colleges and recognised institutions”. Is this true in Savitribai Phule Pune University?

- A. all of the time
- B. some of the time
- C. rarely
- D. none of the above

**Options :**

- 1. 1
- 2. 2
- 3. 3
- 4. 4

**Question Number : 63 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical**

**Correct Marks : 1 Wrong Marks : 0**

The institutional mechanism for ensuring effective and efficient use of financial resources in SPPU has the following features:

- A. project grants management system
- B. endowment fund management system
- C. ‘SMART’ fee collection system
- D. all of the above

**Options :**

- 1. 1
- 2. 2
- 3. 3
- 4. 4

**Question Number : 64 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical**

**Correct Marks : 1 Wrong Marks : 0**

Only Physics department in Savitribai Phule Pune University (SPPU) has its own finance department.

- A. true
- B. False. finances are tightly controlled
- C. No there are other departments like chemistry who also have their own finance department.
- D. none of the above

**Options :**

- 1. 1
- 2. 2
- 3. 3

4. 4

**Question Number : 65 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical**

**Correct Marks : 1 Wrong Marks : 0**

In context of HEIs levels of Governance refers to\_\_\_\_\_.

- A. officers in government
- B. teachers student relationship
- C. hierarchy of various managerial positions
- D. none of these

**Options :**

- 1. 1
- 2. 2
- 3. 3
- 4. 4

**Question Number : 66 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical**

**Correct Marks : 1 Wrong Marks : 0**

The top level of governance determines\_\_\_\_\_.

- A. short term policies
- B. the long term objectives, policies and plans of the organization
- C. day to day operations
- D. all of these

**Options :**

- 1. 1
- 2. 2
- 3. 3
- 4. 4

**Question Number : 67 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical**

**Correct Marks : 1 Wrong Marks : 0**

Crisis of shared governance in higher education is\_\_\_\_\_.

- A. shared government is understood and practiced differently in different institutions.
- B. there are no general set of practices that will suit all institutions.
- C. resistance to change/adoption of technology
- D. all of the above

**Options :**

- 1. 1
- 2. 2
- 3. 3
- 4. 4

**Question Number : 68 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical**

Correct Marks : 1 Wrong Marks : 0

Decision support system is designed to\_\_\_\_\_.

- A. assist the stakeholders in taking decisions which are relatively complex and uncertain in nature
- B. assist the stakeholders in documenting the processes.
- C. assist the stakeholder in carrying out day to day transactions.
- D. none of the above

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 69 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

ICT stands for\_\_\_\_\_.

- A. information and common tools
- B. individual computer terminal
- C. information and communications technology
- D. none of these

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 70 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Which of the following are needed in order to walk the straight path?

- A. skill of identifying principles
- B. recognizing the truth
- C. avoiding situation that may look innocent but will take us out of the straight path
- D. all of above

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 71 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Which moral quality is most essential to remove the blindfold of prejudice?

- A. cooperation
- B. justice
- C. chastity
- D. forgiveness

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 72 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

What are the requirements of a fruitful consultative process?

- A. individual members should surpass their own point of view
- B. equal participation by all the members
- C. unity of purpose
- D. all the above

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 73 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

According to Stephen Covey principle-centred leadership is practiced from the inside out on four levels:

- A. personal ; interpersonal; managerial; organizational
- B. personal ; family; community; society
- C. personal; professional; societal; global
- D. local; district; state; nation

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 74 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0



Which of the following should be the master principles in principle-centred leadership

- A. interdependence and mutual help
- B. trust and trustworthiness
- C. care and sacrifice
- D. none of the above

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 75 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

The reason for failure of e-governance is\_\_\_\_\_.

- A. technology
- B. manpower planning
- C. top management
- D. unrealistic schedule

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 76 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

The major problem is implementation of e-governance is\_\_\_\_\_.

- A. conflict between demand & supply
- B. believing in magic
- C. procedural loop
- D. big bang approach

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 77 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0



Alignment of it with \_\_\_\_\_ fulfils the main objectives of e-governance.

- A. business planning
- B. market strategies
- C. market analysis
- D. business strategies

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 78 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Avoid \_\_\_\_\_ for technology solution.

- A. misunderstanding
- B. vendor rating
- C. vendor lock
- D. mismanagement

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 79 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Mechanism should be developed for \_\_\_\_\_ and \_\_\_\_\_ during e-governance.

- A. performance and continuous improvement
- B. knowledge & understanding
- C. quality of services
- D. rules & regulation

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 80 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

E-governance projects ensure \_\_\_\_\_.

- A. kaizen
- B. risk reduction
- C. quality enhancement
- D. just in time

**Options :**

- 1. 1
- 2. 2
- 3. 3
- 4. 4

**Question Number : 81 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical**

**Correct Marks : 1 Wrong Marks : 0**

The success secrets e-governance process lies in \_\_\_\_\_.

- A. quality
- B. transparency
- C. planning
- D. feedback

**Options :**

- 1. 1
- 2. 2
- 3. 3
- 4. 4

**Question Number : 82 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical**

**Correct Marks : 1 Wrong Marks : 0**

Effectiveness and Efficiency can be ensured by \_\_\_\_\_ utilisation of resources

- A. proper
- B. effective
- C. optimum
- D. optimal

**Options :**

- 1. 1
- 2. 2
- 3. 3
- 4. 4

**Question Number : 83 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical**

**Correct Marks : 1 Wrong Marks : 0**

Which of the following are areas of student participation?

- A. teaching & research
- B. finance
- C. administration
- D. management

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 84 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Political scope of \_\_\_\_\_ is an important factor to decide the areas of students of participation.

- A. faculty union
- B. labour union
- C. student union
- D. teacher organisation

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 85 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

The level of higher education governance include\_\_\_\_\_.

- A. social level
- B. department level
- C. political level
- D. positional level

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 86 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Students, teacher, parents are the \_\_\_\_\_ of higher education.

- A. stakeholder
- B. broker
- C. share holder
- D. trustee

**Options :**

- 1. 1
- 2. 2
- 3. 3
- 4. 4

**Question Number : 87 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical**

**Correct Marks : 1 Wrong Marks : 0**

The main feature of capability maturity model is \_\_\_\_\_.

- A. just in time
- B. kaizon
- C. key process area
- D. pokyoke

**Options :**

- 1. 1
- 2. 2
- 3. 3
- 4. 4

**Question Number : 88 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical**

**Correct Marks : 1 Wrong Marks : 0**

Capability Maturity Model Integration (CMMI) was formed to \_\_\_\_\_.

- A. to remove the defect
- B. to ensure the quality
- C. to reduce the processing time
- D. sort out the problem using multiple CMM's

**Options :**

- 1. 1
- 2. 2
- 3. 3
- 4. 4

**Question Number : 89 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical**

**Correct Marks : 1 Wrong Marks : 0**

NAAC stands for\_\_\_\_\_.

- A. National Agro Forming And Agricultural Council
- B. National Assessment And Accreditation Council
- C. National Accreditation And Assessment Council
- D. National Assessment And Affiliation Council

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 90 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

NAAC model identifies\_\_\_\_\_ criteria for assessment of quality in higher education.

- A. Five
- B. Three
- C. Seven
- D. Four

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 91 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

M. Baldrige excellence model is validly used in\_\_\_\_\_.

- A. academic excellence
- B. business excellence
- C. quality excellence
- D. customer excellence

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 92 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

The model of excellence prepared by Baldrige enhances by \_\_\_\_\_.

- A. technology
- B. communication
- C. the growth and sustainability to business
- D. administration

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 93 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

Baldrige prepared the model of excellence to improve \_\_\_\_\_.

- A. academic performance
- B. overall performance of organization
- C. financial performance
- D. out rich performance of organization

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 94 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0

The model of excellence is based on seven categories; six of them represent collection of process and seventh represents \_\_\_\_\_.

- A. investment
- B. ostrich
- C. position
- D. outcomes

Options :

- 1. 1
- 2. 2
- 3. 3
- 4. 4

Question Number : 95 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical

Correct Marks : 1 Wrong Marks : 0



The \_\_\_\_\_ is multifunctional which involves managing through others and helps organization cope with change.

- A. incompetent leadership
- B. personal leadership
- C. dominating leadership
- D. effective leadership

**Options :**

- 1. 1
- 2. 2
- 3. 3
- 4. 4

**Question Number : 96 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical**

**Correct Marks : 1 Wrong Marks : 0**

The very important aspect of global leadership in higher education is \_\_\_\_\_.

- A. institutions
- B. resources
- C. students
- D. teachers

**Options :**

- 1. 1
- 2. 2
- 3. 3
- 4. 4

**Question Number : 97 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical**

**Correct Marks : 1 Wrong Marks : 0**

What is the main role of successful leader in institution?

- A. mobilisation of resources
- B. management
- C. incompetent leadership
- D. well organized institution

**Options :**

- 1. 1
- 2. 2
- 3. 3
- 4. 4

**Question Number : 98 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical**

**Correct Marks : 1 Wrong Marks : 0**

The full form of 'RMD' is \_\_\_\_\_ in global leadership in higher education.

- A. Risk Management Division
- B. Required Minimum Distribution
- C. Resource Management Division
- D. Required Marketing Device

**Options :**

- 1. 1
- 2. 2
- 3. 3
- 4. 4

**Question Number : 99 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical**

**Correct Marks : 1 Wrong Marks : 0**

What type of organization culture is most likely to deliver stability and efficiency?

- A. task culture
- B. role culture
- C. power culture
- D. people culture

**Options :**

- 1. 1
- 2. 2
- 3. 3
- 4. 4

**Question Number : 100 Question Type : MCQ Option Shuffling : No Display Question Number : Yes Single Line Question Option : No Option Orientation : Vertical**

**Correct Marks : 1 Wrong Marks : 0**

Staff members' acceptance of change is characteristic of what type of culture?

- A. team culture
- B. collaboration culture
- C. group culture
- D. collective culture

**Options :**

- 1. 1
- 2. 2
- 3. 3
- 4. 4