National Testing Agency

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Supply Chain Management

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Supply Chain Management

Section Id:	899514138
Section Number :	1
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Section Marks :	100
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Sub-Section Number :	1
Sub-Section Id:	899514170
Question Shuffling Allowed :	Yes
Question Number: 1 Question Id: 8995149677 Question T	ype: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0	
A supply chain is a sequence of firms that perform activities 1. find products that are similar 2. facilitate wholesalers inventory selections 3. source raw materials, create goods and deliver them to con 4. support the acquisition of raw materials	559 W
Options:	
89951438058. 1	
89951438059. 2	
89951438060. 3	
89951438061. 4	
Question Number : 2 Question Id : 8995149678 Question T	ype: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0	
Reverse logistics is an activity that ensures 1. Productivity 2. Quick response 3. Reuse and recycling of products 4. Quality standards Options: 89951438062. 1 89951438063. 2	
89951438064. 3	
89951438065. 4	

Question Number: 3 Question Id: 8995149679 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

If a marketer has the supply chain goal as high utilization of assets, what should be his supply chain model? 1. Agile 2. Efficiency oriented 3. Responsive 4. Custom configured supply chain
Options:
89951438066. 1
89951438067. 2
89951438068. 3
89951438069. 4
Question Number: 4 Question Id: 8995149680 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0
Resource availability and allocation that affects the supply chain of a construction industry is an indicator of
factor.
1. Economic
2. Regulatory
3. Social
4. Technological
Options:
89951438070. 1
89951438071. 2
89951438072. 3
89951438073. 4
Question Number: 5 Question Id: 8995149681 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0
In Toyota's supply chain, the speed at which the products are manufactured is termed as
1. Velocity
2. Variability
3. Visibility
4. Variety
Options:
89951438074. 1
89951438075. 2

89951438076. 3 89951438077. 4

Question Number: 6 Question Id: 8995149682 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which of these is not a customer and market force that accelerates the supply function?

- 1. Power shift to customers
- 2. Environmentally friendly customers
- 3. Reduced manufacturing cycle time
- 4. Demand for value in products

Options:

89951438078.1

89951438079. 2

89951438080.3

89951438081.4

Question Number: 7 Question Id: 8995149683 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

What do organizations, marketers and retailers do to hold the customer across the whole customer lifecycle?

- 1. Build trust
- 2. Create awareness
- 3. Provide discounts
- 4. Advertise products and services

Options:

89951438082.1

89951438083. 2

89951438084.3

89951438085. 4

Question Number: 8 Question Id: 8995149684 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

The decision to purchase by the customer is supported by which of the supply chain process?

- 1. Defining the value proportion
- 2. Segmenting and targeting markets
- 3. Physical distribution of products
- 4. Order receipt and fulfilment

Options:

89951438086. 1

89951438087. 2

89951438088.3

89951438089.4

Question Number: 9 Question Id: 8995149685 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

What is the measurement used to evaluate the success of an activity?

- 1. Benchmarking
- 2. Critical success factor
- 3. Key Performance Indicator
- 4. Standards

Options:

89951438090.1

89951438091.2

89951438092.3

89951438093.4

Question Number: 10 Question Id: 8995149686 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

What is the term that best describes information exchanges between suppliers, distributors and customers in Supply Chain?

- 1. Marketing Interactions
- 2. Customer Interactions
- 3. Transactional interactions
- 4. Business Interactions

Options:

89951438094.1

Question Number: 11 Question Id: 8995149687 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

What is benchmarking?

- 1. Redesign the core supply chain activities
- 2. Quantifying performance with similar companies
- 3. Characterising the management practices that result in superior performance
- 4. Evaluating and defining strategic goals

Options:

89951438098. 1

89951438099, 2

89951438100.3

89951438101.4

Question Number: 12 Question Id: 8995149688 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which one of these is a framework that assimilates supply chain strategy, supply chain network, supply chain resources, and talent development with business strategies?

- 1. Product Lifecycle Operations Reference (PLCOR) Model
- 2. Managing for Supply Chain Performance (M4SC) Model
- 3. Design Chain Operations Reference (DCOR) Model
- 4. Customer Chain Operations Reference (CCOR) Model

Options:

89951438102.1

89951438103. 2

89951438104. 3

89951438105. 4

Question Number: 13 Question Id: 8995149689 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

A retailer who does not manufacture but only sells the products, will NOT have which of the following supply chain cycle?

- 1. Manufacture cycle
- 2. Replenishment cycle
- 3. Procurement cycle
- 4. Customer order cycle

Options:

89951438106. 1

89951438107. 2

89951438108.3

89951438109.4

Question Number: 14 Question Id: 8995149690 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

A fashion designer who produces apparels for customers after receiving the order and its specification from the customers is an example of which of the following?

- 1. Cycle view
- 2. Pull
- 3. Push
- 4. Neither pull nor push

Options:

89951438110.1

89951438111. 2

89951438112. 3

89951438113.4

Question Number: 15 Question Id: 8995149691 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

The strategy of producing and holding inventory of a standard product state based on anticipated demand but postponing the final manufacturing, customization or distribution of the product until the customer order is received is termed as ______.

- 1. Recycling
- 2. Replacement
- 3. Push based Pull
- 4. Postponement

Options:
89951438114. 1
89951438115. 2
89951438116. 3
89951438117. 4
Question Number: 16 Question Id: 8995149692 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
The correct sequence of an organisation's supply chain from a system perspective is 1. Acquisition of resources, transformation process, delivery to customers 2. Transformation process, acquisition of resources, delivery to customers 3. Delivery to customers, acquisition of resources, transformation process 4. Transformation process, delivery to customers, acquisition of resources
Options:
89951438118. 1
89951438119. 2
89951438120. 3
89951438121. 4
Question Number: 17 Question Id: 8995149693 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
One of the common causes of the bullwhip effect is
1. Customers not paying attention to supply 2. Batching of orders
3. Suppliers keeping prices locked
4. Failure to update forecast
Options:

Question Number: 18 Question Id: 8995149694 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

89951438122. 1 89951438123. 2 89951438124. 3 89951438125. 4

Correct Marks: 1 Wrong Marks: 0

There are different types of retailer-supplier partnerships. In which type of relationship is the supplier fully responsible for the inventory levels of the products at the retailer end?

- 1. Quick Response
- 2. Continuous Replenishment
- 3. Advanced Continuous Replenishment
- 4. Vendor Managed Inventory

Options:

89951438126. 1

89951438127. 2

89951438128. 3

89951438129.4

Question Number: 19 Question Id: 8995149695 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Why is sustainability becoming important for global corporate strategy?

- 1. Because emerging markets are not likely to carry on growing
- 2. Because MNEs face possible scarcity of raw materials
- 3. Because governments in developing countries are encouraging pollutant industries
- 4. Because consumers in developing countries are concerned about the environment

Options:

89951438130.1

89951438131. 2

89951438132.3

89951438133.4

Question Number: 20 Question Id: 8995149696 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

The _____ bottom line addresses the interaction with human capital by organisations.

- 1. People
- 2. Planet
- 3. Profit
- 4. Performance

Options:

89951438135. 2 89951438136. 3 89951438137. 4

Question Number: 21 Question Id: 8995149697 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which of the following DOES NOT enhance sustainability in supply chain?

- 1. Ethical sourcing practices
- 2. Training and Capacity Building Programmes for suppliers
- 3. Optimal Use of Technology and Data
- 4. Individual objectives for channel partners

Options:

89951438138. 1

89951438139. 2

89951438140.3

89951438141.4

Question Number: 22 Question Id: 8995149698 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

If the supply chain is longer, there is a chance of distortion of information leading to a forecast error which is called as ______.

- 1. Aggregate Effect
- 2. Bullwhip effect
- 3. Net chain Effect
- 4. Bandwagon Effect

Options:

89951438142. 1

89951438143. 2

89951438144. 3

89951438145.4

Question Number: 23 Question Id: 8995149699 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Which of the following measures the strength of the relationship between independent and dependent variables? 1. Regression 2. Correlation 3. Simulation Analysis 4. Demand Forecasting
Options:
89951438146. 1
89951438147. 2
89951438148. 3
89951438149. 4
Question Number: 24 Question Id: 8995149700 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0 A good always helps the supply chain to forecast the demand accurately and share information across the supply chain. 1. Algorithm 2. Variable demand 3. Component 4. Control Options: 89951438150. 1 89951438151. 2
89951438152. 3
89951438153. 4
Question Number: 25 Question Id: 8995149701 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
Lack of coordination among the members will lead to in the supply chain. 1. Oversupply 2. Inventory 3. Overtime 4. Lead-time
Options:
89951438154. 1

89951438155. 2 89951438156. 3 89951438157. 4

Question Number: 26 Question Id: 8995149702 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which one of the models below is developed within an environment and tested under various conditions to find the suitable production?

- 1. Manufacturing
- 2. Production
- 3. Simulation
- 4. Decision

Options:

89951438158. 1

89951438159. 2

89951438160.3

89951438161.4

Question Number: 27 Question Id: 8995149703 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which one of these influence the supply chain when the manufacturer decides to produce to meet expected average demand with constant workforce?

- 1. Safety stock
- 2. Stock out/surplus inventory cost
- 3. Opportunity cost
- 4. Sales

Options:

89951438162.1

89951438163. 2

89951438164.3

89951438165.4

Question Number: 28 Question Id: 8995149704 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which strategy helps the company to minimize cost and optimizes the profit of the supply chain? 1. Demand planning 2. Production Capacity 3. Pull supply chain 4. Push supply chain
Options:
89951438166. 1
89951438167. 2
89951438168. 3
89951438169. 4
Question Number: 29 Question Id: 8995149705 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
Manufacturer's plan for a constant production capacity based on the average demand over a period of time is
known as plan.
1. Flexible Workforce
2. Stable Workforce
Seasonal workforce Part-time Workforce
Options:
89951438170. 1
89951438171. 2
89951438172. 3
89951438173. 4
Question Number: 30 Question Id: 8995149706 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
What is the consequence when the increase in demand is not anticipated by the warehouse or the members of the supply chain?
Inventory surplus Ouantity discount

- 3. Stockout
- 4. Sale

Options:

89951438174. 1

89951438176.	3
89951438177.	4

Question Number: 31 Question Id: 8995149707 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which one of the following costs that is paid by purchaser influence the lot size decision?

- 1. Fixed Price
- 2. Cost Price
- 3. Product Price
- 4. Average Price

Options:

89951438178.1

89951438179. 2

89951438180.3

89951438181.4

Question Number: 32 Question Id: 8995149708 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Aggregating orders and deliveries across the number of products will lower the cycle ______.

- 1. Order
- 2. Cost
- 3. Inventory
- 4. Records

Options:

89951438182. 1

89951438183. 2

89951438184. 3

89951438185.4

Question Number: 33 Question Id: 8995149709 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

lead to a significant build-up of cycle inventory in a supply chain rather than increase the fixed ordering cost.

- 1. Marginal Units
- 2. Cost and Quantity
- 3. Price Discrimination
- 4. Quantity discounts

Options:

89951438186.1

89951438187. 2

89951438188.3

89951438189.4

Question Number: 34 Question Id: 8995149710 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Extra quantity of stock more than the forecasted demand maintained in stores is known as ______.

- 1. Extra Stock
- 2. Constant Stock
- 3. Demand Stock
- 4. Safety Stock

Options:

89951438190. 1

89951438191. 2

89951438192.3

89951438193.4

 $Question\ Number: 35\ Question\ Id: 8995149711\ Question\ Type: MCQ\ Option\ Shuffling: No\ Is\ Question\ Mandatory: No\ Correct\ Marks: 1\ Wrong\ Marks: 0$

The replenishment policy that decides when to reorder and how much to reorder, is important to decide on

- 1. cycle inventory
- 2. product availability
- 3. lot size
- 4. lead time

Options:

89951438194.1

89951438196.	3
89951438197.	4

89951438204. 3 89951438205. 4

Question Number: 36 Question Id: 8995149712 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
Common components help in making the product available by 1. Increasing the safety inventory 2. reducing the safety inventory 3. balancing the safety inventory 4. increasing demand
Options:
89951438198. 1
89951438199. 2
89951438200. 3
89951438201. 4
Question Number: 37 Question Id: 8995149713 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
To have a higher the firm has to stock enough inventories of all products that the firm produces. 1. demand 2. product fill rate 3. order fill rate 4. product availability
Options:
89951438202. 1
89951438203. 2

Question Number: 38 Question Id: 8995149714 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

When the manufacturer sells the overstocked products in various outlets the of the product
increases. 1. demand
2. service cycle
3. over stocking cost
4. salvage value
Options:
89951438206. 1
89951438207. 2
89951438208. 3
89951438209. 4
Question Number: 39 Question Id: 8995149715 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
When suppliers, distributors, and customers partner with each other to improve the performance of the entire system, they are participating in a
1. Channel of Distribution
2. Value Delivery Work
3. Supply Chain
4. Supply and Demand Chain
Options:
89951438210. 1
89951438211. 2
89951438212. 3
89951438213. 4
Question Number: 40 Question Id: 8995149716 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
The objective of transfer pricing is to within an organization. 1. Minimize supply
2. Achieve economic efficiency
3. Maximize benefit.
4. Optimise cost Options :
Options:
89951438214. 1
89951438215. 2

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89951438216. 3
89951438217. 4
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Question Number: 41 Question Id: 8995149717 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Division R sells one of its products to division S in the same group. The product cost consists of Rs. 180 for materials, Rs. 60 for direct labor, Rs. 10 for variable overhead and Rs. 110 for fixed overhead. It sets its profit margin as 40% of the variable cost. What is the ideal transfer price (in Rs.) if R is operating at full capacity?

1.230

2.440

3.160

4.340

Options:

89951438218. 1

89951438219. 2

89951438220. 3

89951438221.4

Question Number: 42 Question Id: 8995149718 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Raw materials and specialised services procured are converted into useful service offerings and finally distributed to customers in which of the following Industry?

- 1. Hotel
- 2. Cement
- 3. Sugar
- 4. Refinery

Options:

89951438222. 1

89951438223. 2

89951438224.3

89951438225.4

Question Number: 43 Question Id: 8995149719 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Lean production involves
1. Improvement of speed
2. Improvement of quality
3. Elimination of all types of waste 4. Elimination of cost
Options:
89951438226. 1
89951438227. 2
89951438228. 3
89951438229. 4
07731430227.4
Question Number: 44 Question Id: 8995149720 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
Activity Based Costing 1. uses a plantwide overhead rate to assign cost
2. is not expensive to implement
3. typically applies overhead costs using direct labour hours
4. uses multiple activity rates
Options:
89951438230. 1
89951438231. 2
89951438232. 3
89951438233. 4
Question Number: 45 Question Id: 8995149721 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
In order to make differential pricing effective, which of the following issues are to be dealt with?
Differentiate between the market segments and structure its pricing. Control demand such that the lower paying segment does not utilise the entire availability of the asset.
3. Secure enough capacity to meet demand from each segment.
4. All of the above.
Options:
89951438234. 1
89951438235. 2

89951438236. 3 89951438237. 4

Question Number: 46 Question Id: 8995149722 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
The market period supply curve for perishable commodities is 1. Perfectly elastic 2. Perfectly inelastic 3. Relatively elastic 4. Relatively inelastic
Options:
89951438238. 1
89951438239. 2
89951438240. 3
89951438241. 4
Question Number: 47 Question Id: 8995149723 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
What is the term that describes the period which a business has ownership of inventory? 1. Inventory Turnover 2. Inventory Compression 3. Inventory Velocity 4. Inventory Integration
Options:
89951438242. 1
89951438243. 2
89951438244. 3
89951438245. 4
Question Number: 48 Question Id: 8995149724 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
A measure of the lateness with which a player supplies any material to the customer is 1. Total Dollar Days 2. Throughput Dollar Days 3. Inventory Dollar Days 4. Inventory velocity dollar days
Options:

89951438247. 2 89951438248. 3 89951438249. 4

Question Number: 49 Question Id: 8995149725 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

The cost of inventory accumulated due to delivery before the due date is termed as ______.

- 1. Total Dollar Days
- 2. Throughput Dollar Days
- 3. Inventory Dollar Days
- 4. Inventory velocity dollar days

Options:

89951438250. 1

89951438251. 2

89951438252.3

89951438253.4

Question Number: 50 Question Id: 8995149726 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Disturbances in the supply chain because different players of the supply chain have different roles, credit periods, methods of payment, sources of finance and financial health leads to risk associated with

- 1. Information flow
- 2. Fund flow
- 3. Material flow
- 4. Management

Options:

89951438254.1

89951438255. 2

89951438256. 3

89951438257.4

Question Number: 51 Question Id: 8995149727 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Reserve of raw materials or finished goods that is held as a safeguard against unforeseen storage or demands is 1. Inventory 2. Buffer stock 3. Cash reserves 4. Buffer sizing
Options:
89951438258. 1
89951438259. 2
89951438260. 3
89951438261. 4
Question Number: 52 Question Id: 8995149728 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
Initiative that binds all the players in the supply chain into one single working unit is known as 1. Internal integration 2. Extension 3. External integration 4. Competitiveness
Options:
89951438262. 1
89951438263. 2
89951438264. 3
89951438265. 4
Question Number: 53 Question Id: 8995149729 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
At what phase of Ajmer and Cook framework of supply chain, the members of the supply chain strive to make profits for themselves? 1. Communication 2. Competitive 3. Collaborative 4. Cooperative
Options:
89951438266. 1
89951438267. 2

Question Number: 54 Question Id: 8995149730 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

A global network among companies that produce a specific service or product is ______.

- 1. SCM Globalization
- 2. Supply Chain Network
- 3. Global Supply Chain
- 4. Logistics Globalization

Options:

89951438270.1

89951438271. 2

89951438272. 3

89951438273.4

Question Number: 55 Question Id: 8995149731 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

The strategy used by Mercedes Benz, is CASE, what does 'A' stand for?

- 1. Automobile
- 2. Automotive
- 3. Automatic
- 4. Autonomous

Options:

89951438274.1

89951438275. 2

89951438276.3

89951438277.4

Question Number: 56 Question Id: 8995149732 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Supply chain globalization structures bring out changes based on
1. Demand 2. Technology needs
3. Business focus
4. All of the above
Options:
89951438278. 1
89951438279. 2
89951438280. 3
89951438281. 4
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Question Number: 57 Question Id: 8995149733 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
One of the functions that is responsible for transportation and inventory management in global purchasing is
1. Market channels
2. Operations
3. Logistics
4. Global supply chain
Options:
89951438282. 1
89951438283. 2
89951438284. 3
89951438285. 4
Question Number: 58 Question Id: 8995149734 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
A company transferring service industry employment from their offices to work from home with support of appropriate communication technology is 1. Co-sourcing 2. Multi-sourcing 3. Home sourcing
4. Insourcing
Options:
89951438286. 1
89951438287. 2

89951438288. 3
89951438289. 4
Question Number: 59 Question Id: 8995149735 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
The purchasing strategy used by Ford Motors is 1. Domestic internal purchasing 2. Domestic external Purchasing 3. Global External Purchasing 4. Centralized global purchasing
Options:
89951438290. 1
89951438291. 2
89951438292. 3
89951438293. 4
Question Number: 60 Question Id: 8995149736 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
Establishing a balance between customer requirements and the capabilities of the supply chain is 1. Service management 2. CRM
3. Capability and Skills Management 4. Demand Management
Options:
89951438294. 1
89951438295. 2
89951438296. 3
89951438297. 4
Question Number: 61 Question Id: 8995149737 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
The customer takes an additional role of in single level bidirectional relationship. 1. Service provider 2. Professional 3. Supplier 4. Receiver

Options:

89951438298.1

89951438299. 2

89951438300.3

89951438301.4

Question Number: 62 Question Id: 8995149738 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

The ultimate aim of SERVQUAL is to understand the _____.

- 1. efficiency of service
- 2. quality of services
- 3. customer satisfaction
- 4. supply of services

Options:

89951438302.1

89951438303. 2

89951438304.3

89951438305.4

Question Number: 63 Question Id: 8995149739 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which of these is NOT a problem of internal integration?

- 1. Miscommunication between the purchase department and shop floor
- 2. Misrepresentation in bills of materials
- 3. Wrong communication by the marketing department of an order received from the customer
- 4. Perfect order fulfilment

Options:

89951438306.1

89951438307. 2

89951438308. 3

89951438309.4

Question Number: 64 Question Id: 8995149740 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

ERP system is for integrating the
1. Major departments of an organization
2. Entire organization
3. Marketing and sales functions only
4. Production department
Options:
89951438310. 1
89951438311. 2
89951438312. 3
89951438313. 4
Question Number: 65 Question Id: 8995149741 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
Products that do not have a passing fad, meaning you use them now and then later on also is classified as
1. Innovative products
2. Functional Products
3. Premier Products
4. Augmented products
Options:
89951438314. 1
89951438315. 2
89951438316. 3
89951438317. 4
Question Number: 66 Question Id: 8995149742 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
A supply chain configuration where anything that the customer orders for is delivered within 12 hours with

customised delivery specifications is termed as ______.

1. Responsive
2. Efficient

- 3. Push
- 4. Low cost

Options:

89951438318. 1 89951438319. 2 89951438320. 3

89951438321.4

Question Number: 67 Question Id: 8995149743 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

The firm's decision is "buy" when

- 1. Agency costs are lower than the transaction costs
- 2. Transaction cost is lower than the agency cost
- 3. Have facilities and human resource
- 4. Holds the copyright for the product

Options:

89951438322. 1

89951438323. 2

89951438324.3

89951438325.4

Question Number: 68 Question Id: 8995149744 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

Which of this is not a characteristic of routine products?

- 1. Suppliers are loyal
- 2. Low purchase value and low supply risk
- 3. Have alternative suppliers
- 4. Supply risk is still low but, purchase value high

Options:

89951438326.1

89951438327. 2

89951438328.3

89951438329.4

Question Number: 69 Question Id: 8995149745 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

What is the facility that focuses in the development and process technologies creating new products, processes and technologies for the entire network known as?

- 1. Contributor facility
- 2. Lead facility
- 3. Outpost facility
- 4. Offshore facility

Options:

89951438330. 1

89951438331. 2

89951438332.3

89951438333.4

Question Number: 70 Question Id: 8995149746 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

Logistics cost does not include which one of these?

- 1. Facility planned
- 2. Facility Location
- 3. Capacity of the facility
- 4. Manufacturing cost

Options:

89951438334.1

89951438335.2

89951438336.3

89951438337.4

Question Number: 71 Question Id: 8995149747 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Expand GIS.

- 1. Graphical Information System
- 2. Geographic Information System
- 3. Graphical Interface System
- 4. General Interface System

Options:

89951438338.1

89951438339. 2

Question Number: 72 Question Id: 8995149748 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

The party who receives the product through transportation at the destination is known as the ______.

- 1. Consignor
- 2. Consignee
- 3. Carrier
- 4. Agent

Options:

89951438342.1

89951438343. 2

89951438344.3

89951438345.4

Question Number: 73 Question Id: 8995149749 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Carrier Pricing strategy depends on which of the following?

- 1. Cost and value of service.
- 2. Joint cost
- 3. Economies of transport
- 4. Transport rate.

Options:

89951438346.1

89951438347. 2

89951438348.3

89951438349.4

Question Number: 74 Question Id: 8995149750 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

The strategy in which a warehouse should be able to adjust their internal policies and procedures to meet product variety and customer needs?

- 1. Operating flexibility
- 2. Industry Synergies
- 3. Location flexibility
- 4. Presence synergies

Options:

89951438350. 1

89951438351. 2

89951438352. 3

89951438353.4

Question Number: 75 Question Id: 8995149751 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

The driving force of the supply chain which is based on the financial and marketing goals of the value chain is

- 1. Strategic objectives
- 2. Logistics requirements
- 3. Inventory deployment
- 4. Forecasting

Options:

89951438354.1

89951438355.2

89951438356.3

89951438357.4

Question Number: 76 Question Id: 8995149752 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

When integration happens the databases of the organizations should be accessible to ______.

- 1. Top management
- 2. Procurement team
- 3. Suppliers
- 4. All members of the supply chain

Options:

89951438358. 1

89951438360. 3 89951438361. 4

Question Number: 77 Question Id: 8995149753 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

identifies areas of cost reduction from the expenditure data across the organisation.

- 1. Acquisition cost
- 2. Spend Analysis
- 3. Total systems Cost
- 4. Market Analysis

Options:

89951438362.1

89951438363. 2

89951438364.3

89951438365.4

Question Number: 78 Question Id: 8995149754 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which of this is a legal contract document?

- 1. Quotation
- 2. Bill of Material
- 3. Purchase Order
- 4. Proposal

Options:

89951438366.1

89951438367. 2

89951438368.3

89951438369.4

Question Number: 79 Question Id: 8995149755 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

In customization, there is no change in the standard of the product, but there is change in representation of the product by the client. 1. Transparent 2. Adaptive 3. Collaborative 4. Cosmetic
Options:
89951438370. 1
89951438371. 2
89951438372. 3
89951438373. 4
Question Number: 80 Question Id: 8995149756 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
What is the term that describes how many numbers of times the inventory has been sold and replaced over a period of twelve months? 1. Sales turnover 2. Inventory turnaround 3. Production turnover 4. Financial turnover
Options:
89951438374. 1
89951438375. 2
89951438376. 3
89951438377. 4
Question Number: 81 Question Id: 8995149757 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
Benetton leveraged the agile nature of the business by recording its previous fashion in the database and used them for supply chain decisions because 1. Products had high information content 2. New fashion ideas depend on previous fashion ideas 3. Design and manufacturing had less information content 4. Competition was based on cost Options:

89951438378. 1

89951438380. 3 89951438381. 4

Question Number: 82 Question Id: 8995149758 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

Which of these is an Agile Supply Chain Model?

- 1. Efficient
- 2. Fast
- 3. Custom configured
- 4. Continuous flow

Options:

89951438382.1

89951438383. 2

89951438384. 3

89951438385.4

Question Number: 83 Question Id: 8995149759 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which of these is NOT an effective lean management practice?

- 1. Exchange of information using global standard data formats
- 2. No differential treatment for non-value processes
- 2. Continuous improvement for waste reduction
- 4. Products developed share components from other product lines

Options:

89951438386. 1

89951438387. 2

89951438388.3

89951438389. 4

 $Question\ Number: 84\ Question\ Id: 8995149760\ Question\ Type: MCQ\ Option\ Shuffling: No\ Is\ Question\ Mandatory: No\ No\ Shuffling: No\$

In leagile management, which one of these is not a characteristic of decoupling point?

- 1. Boundary between Lean and Agile
- 2. Discontinuation of the supply chain
- 3. Boundary between Make to Stock and Make to order
- 4. Shift from efficient supply chain to responsive supply chain

Options:

89951438390. 1

89951438391. 2

89951438392.3

89951438393.4

Question Number: 85 Question Id: 8995149761 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which one of these is a green outbound activity?

- 1. Order consolidation
- 2. Reuse and recycling of products
- 3. Reduced carbon emissions in production processes
- 4. Localised Sourcing

Options:

89951438394.1

89951438395. 2

89951438396.3

89951438397. 4

Question Number: 86 Question Id: 8995149762 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which of these is true about green supply chain management practice?

- 1. ISO 14001 cannot foster a culture of lean and green supply chains
- 2. Reduction of waste in lean management will not lead to effective green supply chain management practices
- 3. Green drivers influence green supply chain management practices
- 4. Lean adaptation is a compulsory component for green supply chain management

Options:

89951438398.1

89951438399. 2

89951438400.3

Question Number: 87 Question Id: 8995149763 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which one of these is not an application of system software like Zoho in supply chain management of ecommerce website?

- 1. Maintain the entire inventory management system
- 2. Update and alert about the selling trends of the products
- 3. Help in future prediction of the sales of the products
- 4. Control the manufacture of the product by the third party

Options:

89951438402. 1

89951438403. 2

89951438404. 3

89951438405.4

Question Number: 88 Question Id: 8995149764 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which one of these is a best practice to minimize the loss and risk due to reverse logistics by an e-retailer?

- 1. Resell the returned customized products
- 2. The total price of returns is marked up and added to the total retail price
- 3. Hold the products in the fulfilment centre and sell when demand rises
- 4. Cross sell the products to the customers to clear the stock

Options:

89951438406. 1

89951438407. 2

89951438408.3

89951438409.4

Question Number: 89 Question Id: 8995149765 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

includes indent management, Creation of RFX, e-Tenders, e-Auctions, vendor and contract

management.

- 1. e-procurement
- 2. e-Shopping
- 3. e-Commerce
- 4. e-Tailing

Options:

89951438410.1

89951438411. 2

89951438412.3

89951438413.4

Question Number: 90 Question Id: 8995149766 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

VMI stands for ______

- 1. Vendor Managed Inventory
- 2. Vendor Measured Inventory
- 3. Value Managed Inventory
- 4. Value Measured Inventory

Options:

89951438414.1

89951438415. 2

89951438416.3

89951438417.4

Question Number: 91 Question Id: 8995149767 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

The what-if analysis is an example of which of the following?

- 1. Descriptive Models
- 2. Diagnostic Models
- 3. Predictive Models
- 4. Optimization Models

Options:

89951438418. 1

89951438419. 2

89951438420.3

89951438421.4

Question Number: 92 Question Id: 8995149768 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

OLAP is NOT based on which one of the following?

- 1. Multi-dimensional data cube
- 2. Uni-dimensional data cube
- 3. Data with facts and dimensions
- 4. Data warehouse

Options:

89951438422. 1

89951438423. 2

89951438424.3

89951438425, 4

Question Number: 93 Question Id: 8995149769 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

are applied to analyse the patterns in the existing transactional data to forecast the future.

- 1. Descriptive Models
- 2. Prescriptive Models
- 3. Predictive Models
- 4. Optimization Models

Options:

89951438426. 1

89951438427. 2

89951438428.3

89951438429.4

Question Number: 94 Question Id: 8995149770 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Transactions monitored in real-time using IoT sensors provide

- 1. Clear visibility throughout the supply chain
- 2. Production planning and scheduling accuracy
- 3. Equipment maintenance
- 4. Physical inspection

Options:

89951438430.1

89951438431.2

89951438432.3

Question Number: 95 Question Id: 8995149771 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
The data mining task that can examine the features of a newly presented object and assigning it to one of a predefined set of classes is 1. Classification 2. Estimation 3. Prediction 4. Neural Network
Options:
89951438434. 1
89951438435. 2
89951438436. 3
89951438437. 4
Question Number: 96 Question Id: 8995149772 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
The apriori_gen procedure performs two kinds of actions called 1. Delete and Join 2. Join and Prune 3. Prune and Develop 4. Develop and Join
Options:
89951438438. 1
89951438439. 2
89951438440. 3
89951438441. 4
Question Number: 97 Question Id: 8995149773 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks: 0
Fuzzy logic is usually represented as rules. 1. IF-THEN-ELSE 2. IF-THEN 3. Both IF-THEN-ELSE rules & IF-THEN 4. Neither IF-THEN-ELSE rules or IF-THEN

Options:

89951438442.1

89951438443. 2

89951438444. 3

89951438445. 4

Question Number: 98 Question Id: 8995149774 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

Which of these is NOT a characteristic of blockchain?

- 1. Decentralised
- 2. Transparency
- 3. Immutability
- 4. Centralised

Options:

89951438446. 1

89951438447. 2

89951438448.3

89951438449.4

Question Number: 99 Question Id: 8995149775 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

What is the use of Value Stream Mapping (Current State) technique?

- 1. Visualize process performance trends and cycles
- 2. Brainstorm to generating a large number of ideas in a short time
- 3. Identify causes of waste and opportunities for improvement
- 4. Capture transactional data.

Options:

89951438450.1

89951438451. 2

89951438452.3

89951438453.4

Question Number: 100 Question Id: 8995149776 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

- Fishbone diagram is used for ______.

 1. Cause and effect analysis

 2. Customer satisfaction analysis
- 3. Balance scorecard
- 4. Benchmarking

Options:

89951438454. 1

89951438455. 2

89951438456. 3