National Testing Agency

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New Product Development

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New Product Development-A

Section Id:	899514235
Section Number :	1
Section type :	Online
Mandatory or Optional:	Mandatory
Number of Questions:	50
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Section Marks: 50
Mark As Answered Required?: Yes
Sub-Section Number: 1

Sub-Section Id: 899514279

Question Shuffling Allowed: Yes

Question Number: 1 Question Id: 89951414354 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Rajesh has a mission statement for the new product he is developing. The mission statement says: "the product will capture 10% of the market share." Which of the below categories does the mission statement fall under?

- 1. product description
- 2. business goal
- 3. primary market focus
- 4. secondary market focus

Options:

89951455979.1

89951455980. 2

89951455981.3

89951455982. 4

Question Number: 2 Question Id: 89951414355 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which of the below type of product enables a company to enter a radically new market?

- Innovations to existing products
- 2. Derivative products
- 3. New-platform products
- Breakthrough products

Options:

89951455983. 1	
89951455984. 2	
89951455985. 3	
89951455986. 4	

Question Number: 3 Question Id: 89951414356 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

In the Buyer Utility Map, which squares (red or blue) indicate that a new activity can be initiated?

- Red
- 2. Blue
- 3. Both Red and Blue
- 4. Neither Red, nor Blue

Options:

89951455987. 1 89951455988. 2

89951455989. 3

89951455990.4

Question Number : 4 Question Id : 89951414357 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

New Product Development spans a spectrum of activities from idea to _____.

Which of the below options, appropriately fills the blank in the statement above?

- 1. market
- 2. launch
- 3. destination
- 4. None of the above

Options:

89951455991.1

Question Number: 5 Question Id: 89951414358 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which of the following is a category in the House of Quality?

- 1. Planning matrix
- 2. One-dimensional attribute
- 3. Product Variety Matrix
- 4. None of the above

Options:

89951455995.1

89951455996. 2

89951455997.3

89951455998.4

Question Number: 6 Question Id: 89951414359 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which of the below is at the centre of Peter Morville's Honeycomb in the context of building superior user experience?

- 1. Desirable
- 2. Valuable
- 3. Usable
- 4. Useful

Options:

89951455999.1

89951456000. 2

Question Number: 7 Question Id: 89951414360 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

According to Kano's model of user preferences, while taking product decisions, which attribute should not be included at all in a product?

- 1. Attractive attribute
- 2. Reverse attribute
- 3. One-Dimensional attribute
- 4. Must-Have attribute

Options:

89951456003.1

89951456004. 2

89951456005.3

89951456006, 4

Question Number: 8 Question Id: 89951414361 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

In the Produc	t Variety Matr.	ix, based on Kano's	model, the "Must Ha	ve" configuration falls
under the	and	categories.		
Which of the be above?	elow options a	ppropriately fills the	blanks in the right see	quence in the statement

- 1. one-dimensional, attractive
- 2. minimum satisfier, no-delighter
- 3. satisfier-level 1, delighter 1
- 4. satisfier-level 2, delighter 2

Options:

89951456007.1

Question Number: 9 Question Id: 89951414362 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

In the House of Quality diagram, which of the below parts comes on the top (i.e. as the roof of the house)?

- 1. Technical Specifications
- 2. Planning Matrix
- 3. Technical Correlations
- 4. Technical Targets

Options:

89951456011.1

89951456012. 2

89951456013.3

89951456014.4

Question Number: 10 Question Id: 89951414363 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

How do tool-kits enable users to build their own products?

- 1 Users can customize the product according to their tastes
- 2 Users can experiment with features and arrive at new configurations
- 3 Users can arrive at trade-offs between features in order to minimize overall price
 - 1. All of 1,2,3
 - 2. Only 1,2
 - 3. Only 1,3
 - 4. None of the above

Options:

89951456016. 2 89951456017. 3 89951456018. 4

Question Number: 11 Question Id: 89951414364 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which of the following option is incorrect?

- Quality Function Deployment increases the customer satisfaction by enhancing the quality of new product.
- 2. Quality Function Deployment reduces the cost of making late design changes.
- 3. Both 1,2 are true
- 4. Both 1,2 are false

Options:

89951456019.1

89951456020. 2

89951456021.3

89951456022.4

Question Number: 12 Question Id: 89951414365 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

The _____ product architecture optimizes form and size, over flexibility. Which of the below options, appropriately fills the blank in the statement above?

- 1. modular
- 2. integral
- 3. flexible
- 4. disintegrated

Options:

89951456023.1

89951456025. 3 89951456026. 4

Question Number: 13 Question Id: 89951414366 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

For which products, the prototypes are used to show feasibility of the new product idea.

- 1. Breakthrough products
- 2. Derivative products
- 3. Platform products
- 4. None of the above

Options:

89951456027.1

89951456028. 2

89951456029.3

89951456030.4

Question Number: 14 Question Id: 89951414367 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

Which of the below team structure is suitable for radical/breakthrough project?

- 1. Matrix NPD
- 2. Functional NPD
- 3. Project NPD
- 4. None of the above

Options:

89951456031.1

89951456032. 2

89951456033.3

Question Number: 15 Question Id: 89951414368 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

James is working on a project that requires deep technical expertise. Which of the below structures best suits his needs?

- 1. Heavy-weight matrix NPD
- 2. Functional NPD
- 3. Light-weight matrix NPD
- 4. None of the above

Options:

89951456035.1

89951456036. 2

89951456037.3

89951456038.4

Question Number: 16 Question Id: 89951414369 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which of the below product service system (PSS) typically includes a 'buy back' offer at the end of the product life?

- 1. Product-oriented PSS
- 2. Use-oriented PSS
- 3. Result-oriented PSS
- 4. None of the above

Options:

89951456039.1

89951456040.2

89951456041.3

89951456042.4

Question Number: 17 Question Id: 89951414370 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Ma	rks: 1 Wrong Marks: 0
In	differentiation, we analyse the variance in tastes and needs of its customers.
Which of t	the below options, appropriately fills the blank in the statement above?
1. Ho	orizontal
2. Ve	rtical
3. Cu	stomer
4. Ma	arket
Options :	
8995145604	3. 1
8995145604	4. 2
8995145604	5. 3
8995145604	6. 4
	umber: 18 Question Id: 89951414371 Question Type: MCQ Option Shuffling: No Is Question Mandatory: Norks: 1 Wrong Marks: 0
	ing should be done within of disclosure through a provisional patent. the below options, appropriately fills the blank in the statement above?
1. on	e day
	e month
3. on	e year
4. No	one of the above
Options:	
8995145604	7. 1
8995145604	8. 2
8995145604	9. 3
8995145605	0. 4

Question Number: 19 Question Id: 89951414372 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Which of the following are customer-related mistakes that companies make in new product development business plans?

- 1. Lack of in-depth knowledge of customers
- 2. Not targeting the best market
- 3. Giving sufficient pricing options to customers so as to address a wider range of buyers.
- 4. Not looking at quality from customer point-of-view
 - 1. Only 1
 - 2. Only 1,2,4
 - 3. Only 1,2
 - 4. None of the above

Options:

89951456051.1

89951456052. 2

89951456053.3

89951456054.4

Question Number: 20 Question Id: 89951414373 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Once the contract is signed off, the consultant does

- 1- Research to generate credible choices/options
- 2- Quantitatively models benefits and trade-offs
- 3- Perform scenario analysis or sensitivity analysis
- 4- Recommends solution and implementation path
 - 1. All of 1,2,3,4
 - 2. Only 1,2,3
 - 3. Only 2,3,4
 - 4. Only 1,4

Options:

89951456055.1

89951456056. 2

89951456057.3

89951456058.4

Question Number: 21 Question Id: 89951414374 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

In order to serve the base-of-pyramid market, the product should focus on having _______
features.

Which of the below options, as told in the video, appropriately fills the blank in the statement above?

- 1. innovative
- 2. inquisitive
- 3. intuitive
- 4. interpolative

Options:

89951456059.1

89951456060.2

89951456061.3

89951456062.4

Question Number: 22 Question Id: 89951414375 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Which of the below are abilities of the left-brain?

- 1 Logical thinking
- 2 Analytical thinking
- 3 Artistic thinking
 - 1. All of 1,2,3
 - 2. Only 1,2
 - 3. Only 1,3
 - 4. Only 2,3

Options:

89951456063.1

89951456064. 2

89951456065.3

89951456066.4

Question Number: 23 Question Id: 89951414376 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which one is the third stage of 4D design thinking framework?

- 1. Deliver
- 2. Discover
- 3. Develop
- 4. Define

Options:

89951456067. 1

89951456068. 2

89951456069.3

89951456070.4

Question Number: 24 Question Id: 89951414377 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

In laptops and tablets, which type of product architecture is found?

- 1. Integral product architecture
- 2. Modular product architecture
- 3. Prototyping
- 4. None of the above

Options:

89951456071.1

89951456072. 2

89951456073.3

89951456074.4

Question Number: 25 Question Id: 89951414378 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which of the below agents controls the stage gates through the product development funnel?

- 1. The engineers who are developing the product
- 2. The senior management of the company
- 3. The shareholders of the company
- 4. The intended customers for the product

Options:

89951456075.1

89951456076. 2

89951456077.3

89951456078.4

 $Question\ Number: 26\ Question\ Id: 89951414379\ Question\ Type: MCQ\ Option\ Shuffling: No\ Is\ Question\ Mandatory: No\ Shuffling: No\ Sh$

Which of the below product service system (PSS), users basically avoid owning the product and just pay for the service?

- 1. Use-oriented PSS
- 2. Product-oriented PSS
- 3. Result-oriented PSS
- 4. None of the above

Options:

89951456079.1

89951456080.2

89951456081.3

89951456082.4

Question Number: 27 Question Id: 89951414380 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

Which of the below are parts covered under a Business Model?

- 1 Who are the customers?
- 2 What do they value?
- 3 How to deliver value at a reasonable cost?
 - 1. All of 1,2,3
 - 2. Only 1,2
 - 3. Only 2,3
 - 4. Only 3

Options:

89951456083.1

Question Number: 28 Question Id: 89951414381 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which of the below are the requirements of product patenting?

- 1 Novelty
- 2 Non-obviousness
- 3 Industrial application
- 4 Non-religiousness
 - 1. Only1,2
 - 2. Only 1,2,3
 - 3. Only 1
 - 4. All of 1,2,3,4

Options:

89951456087.1

89951456088. 2

89951456089.3

89951456090.4

 $Question\ Number: 29\ Question\ Id: 89951414382\ Question\ Type: MCQ\ Option\ Shuffling: No\ Is\ Question\ Mandatory: No\ Shuffling: No\ Sh$

Ranju runs a product development firm where her focus is completely on rolling out new products, and, as a result, does not spare any time in contacting her existing users. In what way does she lose out on new product development opportunities?

- 1. Existing customers could be a good market to sell new products too
- Existing customers have feedback to provide, which can be key inputs to creation of new (enhanced) products
- 3. Existing customers could change over to competitors' products in the future
- 4. All of the above

Options:

89951456091.1

89951456092. 2

89951456093.3

89951456094.4

Qu	estion Number	: 30 Question Id	: 89951414383	Question Type:	MCQ Option	Shuffling : No Is	s Question N	Aandatory : No	0
Co	rrect Marks: 1	Wrong Marks:	0						

A new business mode	el, focused on new produ	ict development, could b	e unsuccessful when i
fails either the	test or the	test.	

Which of the below options appropriately fills the blanks in the right sequence in the statement above?

- 1. narrative, numbers
- 2. narrative, product
- 3. value, sales
- 4. efficiency, profit

Options:

89951456095.1

89951456096. 2

centric.

Question Number: 31 Question Id	89951414384 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No
Correct Marks: 1 Wrong Marks:	
Business models are	centric while business strategies are

Which of the below options appropriately fills the blanks in the right sequence in the statement above?

- 1. opportunity, competition
- 2. competition, opportunity
- 3. value.sales
- 4. efficiency, profit

Options:

89951456099.1

89951456100.2

89951456101.3

89951456102.4

Question Number: 32 Question Id: 89951414385 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which of the below kind of products, if existing in the market already, could be a threat to your new product being developed?

- 1. Complementary products
- 2. Derivative products
- 3. Substitute/Alternative products
- 4. All of the above

Options:

89951456104. 2 89951456105. 3 89951456106. 4

Question Number: 33 Question Id: 89951414386 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which of the below kind of competitions, if existing in the market already, could be a threat to your new product being developed?

- 1. Competition from similar products
- 2. Competition from component makers
- 3. Competition from repair service providers
- 4. All of the above

Options:

89951456107. 1

89951456108. 2

89951456109.3

89951456110.4

Question Number: 34 Question Id: 89951414387 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

For a product that values robustness over flexibility, which of the below architectures is preferable?

- 1. modular
- 2. integral
- 3. flexible
- 4. disintegrated

Options:

89951456111.1

89951456112. 2

Question Number: 35 Question Id: 89951414388 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

In which of the below structures does the product move from one functional department to the next till it is completed?

- 1. Project NPD structure
- 2. Heavy-weight NPD structure
- 3. Light-weight NPD structure
- 4. Functional NPD structure

Options:

89951456115. 1

89951456116. 2

89951456117. 3

89951456118.4

Question Number: 36 Question Id: 89951414389 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

When multiple departments are working on a complex product, how does collocating those departments help in the specific context of product development?

- People can move easily across departments to understand the working of their counterparts in other departments
- 2. People can meet and greet on a daily basis and get to know each other better
- 3. Products can be physically transported faster
- 4. All of the above

Options:

89951456120. 2 89951456121. 3

89951456122.4

Question Number: 37 Question Id: 89951414390 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which of the below product structures is suited for complex and long-gestation products, like automobiles?

- Project NPD
- 2. Functional NPD
- 3. Matrix NPD
- 4. None of the above

Options:

89951456123.1

89951456124. 2

89951456125.3

89951456126. 4

Question Number: 38 Question Id: 89951414391 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Outsourced activity comes under the scope of which of the below PSS?

- 1. Product-oriented PSS
- 2. Use-oriented PSS
- 3. Result-oriented PSS
- 4. None of the above

Options:

89951456130.4

Question Number: 39 Question Id: 89951414392 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Match the below product-types to the structure best suited for their development:

Product type

- 1) Breakthrough product
- 2) New Platform project
- 3) Derivative product
- 4) Deeply-technical product

Structures

- A) Project NPD Structure
- B) Functional NPD Structure
- C) Light-weight NPD Structure
- D) Heavy-weight NPD Structure
 - 1. 1-A, 2-B, 3-C, 4-D
 - 2. 1-D, 2-B, 3-A, 4-C
 - 3. 1-D, 2-C, 3-B, 4-A
 - 4. 1-A, 2-D, 3-C, 4-B

Options:

89951456131. 1

89951456132. 2

89951456133.3

Question Number : 40 Question Id : 89951414393 Quest Correct Marks : 1 Wrong Marks : 0	tion Type : MCQ Optio	on Shuffling: No Is Question Mandatory	y : No
Modular product architecture optimizes	over	<u></u>	
Which of the below options, appropriately fills order?	the blank in the stat	stement above in the same	

- 1. marketability, performance(form factor)
- 2. performance(form factor), flexibility
- 3. flexibility, performance(form factor)
- 4. flexibility, usability

Options:

89951456135. 1

89951456136. 2

89951456137. 3

89951456138.4

Question Number: 41 Question Id: 89951414394 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Which of the below are advantages of Analytical Prototypes?

- 1 They are flexible
- 2 They are made of standard components
- 3 They enable non-destructive testing
 - 1. All of 1,2,3
 - 2. Only 1,2
 - 3. Only 1,3
 - 4. None of the above

Options:

89951456139.1

89951456140. 2

89951456141.3

89951456142.4

Question Number: 42 Question Id: 89951414395 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which of the below are facilitated by collocating departments that are working on the same product?

- 1 Taking joint decisions whenever needed
- 2 Teams meeting and understanding each other's work
- 3 Competition between the departments in reaching deadlines faster
 - 1. All of 1,2,3
 - 2. Only 1,2
 - 3. Only 1,3
 - 4. Only 2,3

Options:

89951456143. 1 89951456144. 2 89951456145. 3 89951456146. 4

Question Number: 43 Question Id: 89951414396 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

In which of the below structures is interaction between departments not needed during product development?

- 1 Functional NPD
- 2 Project NPD
- 3 Matrix NPD
 - 1. Only 1
 - 2. Only 2
 - 3. Only 1,2
 - 4. Only 2,3

Options:

89951456147. 1

89951456148. 2

89951456149.3

89951456150.4

Question Number: 44 Question Id: 89951414397 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Sam owns a product development company. He wants to have a structure that caters to customized product development which will have minimal changes and not require integration across departments. Which of the below structures will suit his need?

- 1. Project NPD
- 2. Functional NPD
- 3. Matrix NPD
- 4. None of the above

Options:

89951456151.1

89951456152. 2

89951456153.3

89951456154.4

Question Number: 45 Question Id: 89951414398 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Thomas is working to develop a radical, breakthrough product. Which of the below structures best suits his needs?

- Project NPD
- 2. Functional NPD
- 3. Heavy-weight matrix NPD
- 4. Light-weight matrix NPD

Options:

89951456155.1

89951456156. 2

89951456157.3

Question Number: 46 Question Id: 89951414399 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0 In ______ differentiation, we analyse the variance in customer's willingness to pay.

Which of the below options, appropriately fills the blank in the statement above?

- 1. Horizontal
- 2. Vertical
- 3. Customer
- 4. Market

Options:

89951456159. 1

89951456160. 2

89951456161.3

89951456162.4

Question Number: 47 Question Id: 89951414400 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Rajan is starting on a New Product Development. Which of the below aspects are going to influence the success of his product in the market?

- 1 Lack of availability of local repair service for Rajan's new product
- 2 Cultural mismatch between the product's usage and its intended customers
- 3 Availability of substitutes to Rajan's product
 - 1. All of 1,2,3
 - 2. Only 1,2
 - 3. Only 2,3
 - 4. Only 1,3

Options:

89951456163.1

89951456164. 2

Question Number: 48 Question Id: 89951414401 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Rajan is going to launch a New Product into the market. Which of the below aspects are going to enable the use of his product in the market?

- 1 Ensuring availability of spares for his product
- 2 Providing clearly understandable installation/usage instructions
- 3 Providing the terms and conditions of product reselling
 - 1. All of 1,2,3
 - 2. Only 1,2
 - 3. Only 2,3
 - 4. Only 1,3

Options:

89951456167.1

89951456168. 2

89951456169.3

89951456170.4

Question Number: 49 Question Id: 89951414402 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

	Design thinking involves rapid	experimentation through quick cycles of
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Which of the below options, appropriately fills the blank in the statement above?

- 1. rewards
- 2. punishments
- 3. failures
- 4. feedback

Options:

89951456171.1

89951456172. 2

89951456173.3

89951456174.4

Question Number: 50 Question Id: 89951414403 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

In the context of emerging markets, what constitutes technology risk?

- 1. The vulnerability of a technology to catch fire
- 2. The risk of competitors imitating the technology easily
- 3. The risk that users would not find local repair/service providers for new technology
- 4. The risk that users would get addicted to the technology

Options:

89951456175.1

89951456176. 2

89951456177.3

New Product Development-B

Section Id: 899514236

Section Number: 2

Section type: Online

Mandatory or Optional: Mandatory

Number of Questions :25Number of Questions to be attempted :25Section Marks :50Mark As Answered Required? :YesSub-Section Number :1

Sub-Section Id: 899514280

Question Shuffling Allowed: Yes

Question Number: 51 Question Id: 89951414404 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 2 Wrong Marks: 0

Which of the below are the contribution by the right brain towards design thinking?

- Ability to craft novel solutions
- 2. Ability to weave context in a story-based narration
- 3. Ability to see from different perspectives
- 4. Ability to construct something new by using what is available
 - 1. Only 1
 - 2. Only 1,2,4
 - 3. All of 1,2,3,4
 - 4. Only 1,2

Options:

89951456179.1

89951456180.2

89951456181.3

89951456182.4

Question Number: 52 Question Id: 89951414405 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 2 Wrong Marks: 0

Mistakes that are detected at later stages of product development tend to be expensive to fix because of which of the below factors?

- 1. High cost of fixing the mistake
- 2. High effort needed to fix the mistake
- 3. High scale of impact on marketing strategy
- 4. High level of escalations
 - 1. Only 1,2
 - 2. Only 1,3
 - 3. All of 1,2,3,4
 - 4. None of the above

Options:

89951456183.1

89951456184. 2

89951456185.3

89951456186.4

Question Number: 53 Question Id: 89951414406 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Which of the following can be examples of use-oriented product service system?

- 1. Bicycle sharing for city commute
- 2. Renting of costumes for plays
- 3. Borrowing books from the library
- 4. Apartments taken on short term rent
 - 1. All of 1,2,3,4
 - 2. Only 1,3,4
 - 3. Only 1,2
 - 4. Only 1

Options:

89951456187. 1

89951456188. 2

89951456189. 3

89951456190.4

Question Number: 54 Question Id: 89951414407 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Which of the below are the ways to create new demand for existing products?

- 1. Adding a new utility
- 2. Improve efficiency
- 3. Enhance safety of usage/storage
- 4. Improve aesthetics and/or ergonomics
 - 1. Only 1
 - 2. Only 1,2,4
 - 3. All of 1,2,3,4
 - 4. Only 1,2

Options:

89951456191.1

89951456192. 2

89951456193.3

89951456194.4

Question Number: 55 Question Id: 89951414408 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Which of the below are parts of a patent application?

- 1. Defined scope of the invention
- 2. Outlining all new claims
- 3. Backgrounds of the inventors
- 4. Markets that will be served by the product
 - 1. Only 1,3
 - 2. Only 1,2
 - 3. All of 1,2,3,4
 - 4. None of the above

Options:

89951456195.1

89951456196. 2

89951456197.3

89951456198.4

Question Number: 56 Question Id: 89951414409 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Which of the below are viable ways to mitigate an environment of rampant piracy?

- 1. Product enhancements
- 2. Extremely low-pricing
- 3. Service enhancements
- 4. Creating patent fences
 - 1. Only 1
 - 2. Only 1,3
 - 3. Only 1,2,3
 - 4. All of 1,2,3,4

Options:

89951456199. 1

89951456200. 2

89951456201.3

89951456202.4

Question Number: 57 Question Id: 89951414410 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Which of the below are cost-related mistakes that happen in a New Product Business Plan?

- 1. High unjustified capital requirements
- 2. Buying facilities when renting is possible
- 3. Not economizing on resources
- 4. Using free press publicity over paid advertisements
 - Only 2
 - Only 1,2,3
 - Only 1,3
 - 4. All of 1,2,3,4

Options:

89951456203.1

89951456204. 2

89951456205.3

89951456206.4

Question Number: 58 Question Id: 89951414411 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 2 Wrong Marks: 0

Which of the below are the features of integral product architecture?

- 1. Optimizes performance (form factor) over flexibility
- 2. Minimizes form, size, volume of the product
- 3. Embodies one functionality per part
- 4. Limits post-purchase repair and upgrade
 - 1. Only 1,2,4
 - 2. Only 1,3
 - 3. All of 1,2,3,4
 - 4. None of the above

Options:

89951456208. 2 89951456209. 3 89951456210. 4

Question Number: 59 Question Id: 89951414412 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 2 Wrong Marks: 0

Which of the below are facilitated by the Matrix NPD structure?

- 1. Dual reporting to functional as well as project manager
- 2. Consistency to handle long-gestating product development cycle
- 3. Employing experts/designers across multiple new product projects.
- 4. Suitable only for short duration projects.
 - Only 1
 - 2. Only 1,3
 - Only 1,2,3
 - 4. All of 1,2,3,4

Options:

89951456211. 1

89951456212. 2

89951456213.3

89951456214.4

 $Question\ Number: 60\ Question\ Id: 89951414413\ Question\ Type: MCQ\ Option\ Shuffling: No\ Is\ Question\ Mandatory: No\ Shuffling: No\ Sh$

In the context of NPD, which of the below ensure 'Product Integrity'?

- 1. The product has features that are appreciated by customers
- 2. The product delivers what is expected out of it
- 3. The product has all the parts seamlessly integrated with one another
- 4. The product does not meet user's expectations
 - 1. Only 2
 - 2. Only 1,2,3
 - 3. Only 1,3
 - All of 1,2,3,4

Options:

89951456215. 1

89951456216. 2

89951456217. 3

89951456218.4

Question Number: 61 Question Id: 89951414414 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Productizing a pure service can provide which of the following benefits to the buyers?

- 1. Makes it easier to purchase
- 2. Becomes more tangible to the user
- 3. Makes it easier to budget
- 4. Lowers the risk of cost-overruns
 - 1. Only 1
 - Only 1,3
 - 3. Only 1,2,3
 - 4. All of 1,2,3,4

Options:

89951456219. 1

89951456220. 2

89951456221.3

89951456222. 4

Question Number: 62 Question Id: 89951414415 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Which of the following are values created by a product service system business?

- 1. Cost reductions in the utilization of assets
- 2. Increased value in the product service combination
- 3. Expansion of customer base
- 4. Changes in the competitive environment
 - 1. All of 1,2,3,4
 - 2. Only 1,3,4
 - 3. Only 1,2
 - 4. Only 1

Options:

89951456223.1

89951456224. 2

89951456225.3

89951456226.4

Question Number: 63 Question Id: 89951414416 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Which of the below falls under Customer Experience stage (i.e. horizontal axis) in the Buyer Utility Map?

- 1. Purchase
- Delivery
- 3. Maintenance
- 4. Convenience
 - 1. Only 2
 - Only 1,2,3
 - Only 1,3
 - 4. All of 1,2,3,4

Options:

89951456227. 1

89951456228. 2

89951456229.3

89951456230.4

Question Number: 64 Question Id: 89951414417 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 2 Wrong Marks: 0

Which of the below are the stages in the Product Development Process?

- 1. Product Design
- 2. Concept Generation
- 3. Prototype Testing
- 4. Concept Selection
 - 1. Only 1,2,4
 - 2. Only 1,3
 - 3. All of 1,2,3,4
 - None of the above

Options:

89951456231. 1 89951456232. 2 89951456233. 3

89951456234.4

Question Number: 65 Question Id: 89951414418 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 2 Wrong Marks: 0

Which of the below falls under Customer Utility (i.e. vertical axis) in the Buyer Utility Map?

- 1. Productivity
- 2. Simplicity
- 3. Risk
- 4. Convenience
 - Only 1
 - Only 1,3
 - Only 1,2,3
 - 4. All of 1,2,3,4

Options:

89951456235. 1

89951456236. 2

89951456237.3

89951456238.4

Question Number: 66 Question Id: 89951414419 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

James is planning to use Peter Morville's Honeycomb approach while designing his new product. In that context, which of the below questions would he ask?

- 1. Is the product suitably accessible to users with special needs?
- 2. Is the product desirable from the point of view of the user?
- 3. Can users easily find what they want in the product?
- 4. Is the product easy to use?
 - 1. All of 1,2,3,4
 - Only 1,3,4
 - Only 1,2
 - Only 1

Options:

89951456239.1

89951456240. 2

89951456241.3

89951456242. 4

Question Number: 67 Question Id: 89951414420 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 2 Wrong Marks: 0

Which of the below are categories in Kano's model for user preferences?

- 1. One-dimensional needs
- 2. Two-dimensional needs
- 3. Must-haves
- 4. Attractive features
 - Only 1,3,4
 - All of 1,2,3,4
 - 3. Only 1,2
 - 4. Only 1

Options:

89951456243.1

89951456244. 2 89951456245. 3 89951456246. 4

Question Number: 68 Question Id: 89951414421 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 2 Wrong Marks: 0

Which of the below are requirements of an effective user tool-kit?

- 1. Enable users to make complete cycles of trial-and-error
- 2. Must contain adequate library of commonly used modules
- 3. Adequate solution space to cover all potential designs
- 4. Should be user-friendly
 - 1. Only 1,2,4
 - Only 1,3
 - 3. All of 1,2,3,4
 - 4. None of the above

Options:

89951456247.1

89951456248. 2

89951456249. 3

89951456250.4

Question Number: 69 Question Id: 89951414422 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Which of the below are benefits of an effective user tool-kit?

- Gives a clear competitive advantage for the product
- 2. Cuts down product development time
- 3. Enables product variety
- 4. Facilitates capturing user trend
 - Only 1
 - All of 1,2,3,4
 - Only 1,2,4
 - Only 1,2

Options:

89951456251.1

89951456252. 2

89951456253.3

89951456254. 4

Question Number: 70 Question Id: 89951414423 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 2 Wrong Marks: 0

Ravi is launching a new laptop into the market and decides to incorporate a user-oriented design to his product. Which of the below options can be part of his toolkit?

- Users can choose the processor configuration needed
- 2. Users can choose the colour of the outer panels
- 3. Users can decide which softwares to be preinstalled
- 4. Users can bid for the price they are willing to pay for the product
 - Only 1,2,3
 - Only 1,2
 - 3. Only 1,3
 - 4. All of 1,2,3,4

Options:

89951456255.1

89951456256. 2 89951456257. 3 89951456258. 4

Question Number: 71 Question Id: 89951414424 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 2 Wrong Marks: 0

Which of the below are benefits of Quality Function Deployment (QFD)?

- 1. Increased customer satisfaction
- 2. Improved development cycles
- 3. Better internal knowledge transfer
- 4. Better House of Quality diagram
 - 1. Only 1,2,4
 - Only 1,2,3
 - 3. All of 1,2,3,4
 - 4. None of the above

Options:

89951456259. 1

89951456260.2

89951456261.3

89951456262. 4

Question Number: 72 Question Id: 89951414425 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Which of the below management areas does New Product Development influence?

- Organization Strategy
- 2. Marketing
- 3. Operations
- 4. Succession Planning
 - Only 1
 - 2. Only 1,3
 - 3. Only 1,2
 - Only 1,2,3

Options:

89951456263.1

89951456264. 2

89951456265.3

89951456266.4

Question Number: 73 Question Id: 89951414426 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 2 Wrong Marks: 0

When developing a new product, which of the below criteria would you include as part of your mission statement?

- 1. The primary market for the product
- 2. The legal standards that the product would adhere to
- 3. The competitors that have been identified for the product
- 4. Profit and market share goals
 - Only 1
 - All of 1,2,3,4
 - Only 1,2,4
 - Only 1,2

Options:

89951456267. 1 89951456268. 2 89951456269. 3 89951456270. 4

Question Number: 74 Question Id: 89951414427 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 2 Wrong Marks: 0

Specifically, with respect to managing product development, which of the below would be your main target questions?

- 1. How to reduce time to market?
- 2. Which celebrities to include in the product launch?
- 3. Which languages to print the user manuals in?
- 4. How best to align the product to the needs of users?
 - 1. Only 1
 - Only 1,2,4
 - All of 1,2,3,4
 - 4. Only 1,4

Options:

89951456271.1

89951456272. 2

89951456273.3

89951456274. 4

Question Number: 75 Question Id: 89951414428 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Which of the below kind of products should a company incorporate in order to have a balance product portfolio?

- 1. Big-ticket breakthrough products
- 2. Derivative products
- 3. New-platform products
- 4. Small innovations of existing products
 - 1. All of 1,2,3,4
 - 2. Only 1,3,4
 - 3. Only 1,2
 - 4. Only 1

Options:

89951456275. 1

89951456276. 2

89951456277. 3

89951456278.4