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National Testing Agency

Question Paper Name :	Hospitality Industry in Tourism 25th March 2021 Shift 1
Subject Name :	Hospitality Industry in Tourism
Creation Date :	2021-03-25 13:44:22
Duration :	180
Number of Questions :	100
Total Marks :	100
Display Marks:	Yes

HOSPITALITY INDUSTRY IN TOURISM

Group Number :	1
Group Id :	864351114
Group Maximum Duration :	0
Group Minimum Duration :	120
Show Attended Group? :	No
Edit Attended Group? :	No
Break time :	0
Group Marks :	100
Is this Group for Examiner? :	No

HOSPITALITY INDUSTRY IN TOURISM-1

Section Id :	864351522
Section Number :	1
Section type :	Online
Mandatory or Optional :	Mandatory
Number of Questions :	100

Number of Questions to be attempted : 100
Section Marks : 100
Mark As Answered Required? : Yes
Sub-Section Number : 1
Sub-Section Id : 864351564
Question Shuffling Allowed : Yes

**Question Number : 1 Question Id : 8643519856 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No
Correct Marks : 1 Wrong Marks : 0**

One of the most important components of Tourism is _____

1. Time
2. Friends
3. Accommodation
4. Opportunity

Options :

86435131727. 1
86435131728. 2
86435131729. 3
86435131730. 4

**Question Number : 2 Question Id : 8643519857 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No
Correct Marks : 1 Wrong Marks : 0**

Which of the following is NOT a back office PMS?

1. Reservation
2. F&B control
3. Material management system
4. EMS

Options :

86435131731. 1

86435131732. 2
86435131733. 3
86435131734. 4

Question Number : 3 Question Id : 8643519858 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Where to observe the status of the room?

1. In the control panel
2. In the mobile
3. In the Guest amenities
4. In the Occupancy list

Options :

86435131735. 1
86435131736. 2
86435131737. 3
86435131738. 4

Question Number : 4 Question Id : 8643519859 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Tour operator typically combines _____ components to create a package holiday.

1. Tour and travel
2. Tour and accommodation
3. Tour and food
4. Tour and leisure

Options :

86435131739. 1
86435131740. 2
86435131741. 3
86435131742. 4

Question Number : 5 Question Id : 8643519860 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

The check-in process starts when _____

1. The guest arrives at the door of the hotel establishment
2. The guest confirms his registration over the telephone
3. The guest is welcomed by front desk clerk with hospitality
4. All of the above

Options :

- 86435131743. 1
- 86435131744. 2
- 86435131745. 3
- 86435131746. 4

Question Number : 6 Question Id : 8643519861 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

An account is represented in _____ form.

1. T
2. Dr
3. Cr
4. None of the above

Options :

- 86435131747. 1
- 86435131748. 2
- 86435131749. 3
- 86435131750. 4

Question Number : 7 Question Id : 8643519862 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Which hotel provides accommodation for a longer duration.

1. Convention hotels
2. Airport hotels
3. Suburban hotel
4. Residential hotel

Options :

- 86435131751. 1
- 86435131752. 2
- 86435131753. 3
- 86435131754. 4

Question Number : 8 Question Id : 8643519863 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

_____ is the first step in the registration process.

1. Recording guest charge privilege
2. Capturing guest data
3. Room selection
4. None of the above

Options :

- 86435131755. 1
- 86435131756. 2
- 86435131757. 3
- 86435131758. 4

Question Number : 9 Question Id : 8643519864 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

GDS was originally intended for_____

1. Hotel booking
2. Car rental booking
3. Airline booking
4. Cruise booking

Options :

- 86435131759. 1
- 86435131760. 2
- 86435131761. 3
- 86435131762. 4

Question Number : 10 Question Id : 8643519865 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Registering and assigning rooms to the guests is the responsibility of_____

1. Bell Desk
2. Cashier
3. Reception
4. Travel Desk

Options :

- 86435131763. 1
- 86435131764. 2
- 86435131765. 3
- 86435131766. 4

Question Number : 11 Question Id : 8643519866 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Poor retention of facts may be a _____ in verbal communication

1. Motivator
2. Barrier
3. Indicator
4. Right track

Options :

- 86435131767. 1
- 86435131768. 2
- 86435131769. 3
- 86435131770. 4

Question Number : 12 Question Id : 8643519867 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

PMS stands for _____

1. Property Maintenance System
2. Property Monitoring System
3. Property Management System
4. Property Maximization System

Options :

- 86435131771. 1
- 86435131772. 2
- 86435131773. 3
- 86435131774. 4

Question Number : 13 Question Id : 8643519868 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

A distribution channel where no intermediary is involved is called _____

1. Indirect Distribution
2. Direct Distribution
3. Partial Distribution
4. None of the above

Options :

86435131775. 1

86435131776. 2

86435131777. 3

86435131778. 4

Question Number : 14 Question Id : 8643519869 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Which is the best suited purchasing method in the food & beverage industry?

1. Purchasing by contract
2. Day to day purchasing
3. Buying directly from the market
4. Stocking large quantities

Options :

86435131779. 1

86435131780. 2

86435131781. 3

86435131782. 4

Question Number : 15 Question Id : 8643519870 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

The common cheese varieties used in French cuisine are _____

1. Camembert
2. Neufchatel
3. Roqueforte and brie
4. All of the above

Options :

- 86435131783. 1
- 86435131784. 2
- 86435131785. 3
- 86435131786. 4

Question Number : 16 Question Id : 8643519871 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Travel agencies have developed an internet presence of their own by creating _____

1. Travel websites
2. Virtual tour
3. Tour websites
4. CRS

Options :

- 86435131787. 1
- 86435131788. 2
- 86435131789. 3
- 86435131790. 4

Question Number : 17 Question Id : 8643519872 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Now-a-days many guests prefer staircase for elevators because of _____

1. Health conscious
2. Phobia of elevators
3. The dirty elevators
4. None of the above

Options :

- 86435131791. 1
- 86435131792. 2
- 86435131793. 3
- 86435131794. 4

Question Number : 18 Question Id : 8643519873 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Where should the guest room attendant place news paper in the guest room?

1. On the T.V table
2. On the mini bar
3. On the coffee table
4. On the bed

Options :

- 86435131795. 1
- 86435131796. 2
- 86435131797. 3
- 86435131798. 4

Question Number : 19 Question Id : 8643519874 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

How many bed sheets are used for making the bed using duvet (modern method)?

1. Five
2. Two
3. Three
4. Four

Options :

- 86435131799. 1
- 86435131800. 2
- 86435131801. 3
- 86435131802. 4

Question Number : 20 Question Id : 8643519875 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

'Standard Recipe' helps to maintain the cost of the dishes

1. True
2. False
3. Only the selling price
4. Profit is affected

Options :

- 86435131803. 1
- 86435131804. 2
- 86435131805. 3
- 86435131806. 4

Question Number : 21 Question Id : 8643519876 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Services are highly_____

1. Variable
2. Uniform
3. Fixed
4. Standardized

Options :

- 86435131807. 1
- 86435131808. 2
- 86435131809. 3
- 86435131810. 4

Question Number : 22 Question Id : 8643519877 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Front Office Manager is also responsible for _____

1. Cleaning of the hotel premises
2. Maintaining the accounts of all other departments
3. Maintaining business relationships
4. All of the above

Options :

- 86435131811. 1
- 86435131812. 2
- 86435131813. 3
- 86435131814. 4

Question Number : 23 Question Id : 8643519878 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Mughal rulers of Delhi built _____ throughout their kingdom for the comforts of travelers

1. Sarais
2. Dharmashalas
3. Hotels
4. Diwan khana

Options :

86435131815. 1
86435131816. 2
86435131817. 3
86435131818. 4

Question Number : 24 Question Id : 8643519879 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Pick the odd one out

1. Pride in one's job
2. Being proactive and initiative
3. Salesmanship
4. Absenteeism

Options :

86435131819. 1
86435131820. 2
86435131821. 3
86435131822. 4

Question Number : 25 Question Id : 8643519880 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Who has to take permission before starting to clean a guest room, if the guest is there inside the guest room?

1. Guest Room Attendant (GRA)
2. Floor supervisor
3. Public area supervisor
4. Executive housekeeper

Options :

- 86435131823. 1
- 86435131824. 2
- 86435131825. 3
- 86435131826. 4

Question Number : 26 Question Id : 8643519881 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Which register must be carried by the GRA to the floor assigned to them?

1. PA Register
2. Linen register
3. Floor Register
4. Floor section key

Options :

- 86435131827. 1
- 86435131828. 2
- 86435131829. 3
- 86435131830. 4

Question Number : 27 Question Id : 8643519882 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Overbooking reservation results in _____

1. Guarantee of a full house
2. Guarantee of guest satisfaction
3. Provides a continuous flow of guests
4. Negative impression on guests

Options :

86435131831. 1

86435131832. 2

86435131833. 3

86435131834. 4

Question Number : 28 Question Id : 8643519883 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Vouchers shows the transactions which took place at _____

1. The front office transactions
2. The source of transactions
3. Payment counters
4. None of the above

Options :

86435131835. 1

86435131836. 2

86435131837. 3

86435131838. 4

Question Number : 29 Question Id : 8643519884 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Which of the following does bacteria need to assist it to grow and multiply?

1. Water
2. Food
3. Warm temperatures
4. All of the above

Options :

- 86435131839. 1
- 86435131840. 2
- 86435131841. 3
- 86435131842. 4

Question Number : 30 Question Id : 8643519885 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Before the elevators are cleaned, they should be marked as _____

1. Out of Order
2. Out of Service
3. Do Not Enter
4. None of the above

Options :

- 86435131843. 1
- 86435131844. 2
- 86435131845. 3
- 86435131846. 4

Question Number : 31 Question Id : 8643519886 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

_____ identifies the non-accuracy in the day-to-day transactions.

1. Cashier
2. Chief accountant
3. Night auditor
4. None of the above

Options :

- 86435131847. 1
- 86435131848. 2
- 86435131849. 3
- 86435131850. 4

Question Number : 32 Question Id : 8643519887 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

What are the basic steps for washing hands?

1. Wash thoroughly with water and dry
2. Apply soap, wash thoroughly, rinse and use paper towels
3. Apply soap, wash thoroughly
4. All of the above

Options :

- 86435131851. 1
- 86435131852. 2
- 86435131853. 3
- 86435131854. 4

Question Number : 33 Question Id : 8643519888 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Which one of the following foods is likely to contain the most bacteria?

1. Frozen raw chicken
2. Recently cooked chicken
3. A opened fizzy drink
4. Bottled mayonnaise

Options :

- 86435131855. 1
- 86435131856. 2
- 86435131857. 3
- 86435131858. 4

Question Number : 34 Question Id : 8643519889 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

The housekeeping department creates _____ to the guests.

1. An friendly environment
2. An environment of home away from home
3. An efficient working environment
4. All of the above

Options :

- 86435131859. 1
- 86435131860. 2
- 86435131861. 3
- 86435131862. 4

Question Number : 35 Question Id : 8643519890 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Carpets are generally cleaned with _____

1. Moping sticks
2. Heavy duty vacuum cleaners
3. Wiping dusters
4. None of the above

Options :

- 86435131863. 1
- 86435131864. 2
- 86435131865. 3
- 86435131866. 4

Question Number : 36 Question Id : 8643519891 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

_____ is / are among the roles of Executive Housekeeper

1. Training of new employees
2. Dismissal of staff
3. Both 1 and 2
4. Neither 1 nor 2

Options :

- 86435131867. 1
- 86435131868. 2
- 86435131869. 3
- 86435131870. 4

Question Number : 37 Question Id : 8643519892 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

_____ represents the requirements of a job.

1. Job description
2. Job specification
3. Job representation
4. Job functionality

Options :

- 86435131871. 1
- 86435131872. 2
- 86435131873. 3
- 86435131874. 4

Question Number : 38 Question Id : 8643519893 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

A guest one who comes to a hotel without reservation and asks for a room is referred to as

1. No show guest
2. No reservation guest
3. Walk in guest
4. Free Individual guest

Options :

- 86435131875. 1
- 86435131876. 2
- 86435131877. 3
- 86435131878. 4

Question Number : 39 Question Id : 8643519894 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

_____ help front office managers sell rooms.

1. Feedback
2. Marketing efforts
3. Budgets
4. All of the above

Options :

- 86435131879. 1
- 86435131880. 2
- 86435131881. 3
- 86435131882. 4

Question Number : 40 Question Id : 8643519895 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Housekeeping department also maintains _____

1. Coffee shop
2. Health club
3. Banquet halls
4. All of the above

Options :

- 86435131883. 1
- 86435131884. 2
- 86435131885. 3
- 86435131886. 4

Question Number : 41 Question Id : 8643519896 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

_____ is added to beer for its flavour.

1. Yeast
2. Sugar
3. Hops
4. Flowers

Options :

- 86435131887. 1
- 86435131888. 2
- 86435131889. 3
- 86435131890. 4

Question Number : 42 Question Id : 8643519897 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Meeting guest requests usually include the guest needs such as _____

1. Bed requirements
2. Room location
3. Ancillary equipment
4. All of the above

Options :

- 86435131891. 1
- 86435131892. 2
- 86435131893. 3
- 86435131894. 4

Question Number : 43 Question Id : 8643519898 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

_____ has access to the national reservation system.

1. Franchisee
2. Corporate clients
3. Group travelers
4. All of the above

Options :

- 86435131895. 1
- 86435131896. 2
- 86435131897. 3
- 86435131898. 4

Question Number : 44 Question Id : 8643519899 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

_____ is a promising source of repeat business

1. Pleasure travelers
2. Group travelers
3. Current guests
4. Franchisees

Options :

- 86435131899. 1
- 86435131900. 2
- 86435131901. 3
- 86435131902. 4

Question Number : 45 Question Id : 8643519900 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Maintenance and beautification supervision of Restaurant, Bars, Banquet halls is the responsibility of _____

1. Public Area Supervisors
2. Floor Supervisor
3. Executive Housekeeper
4. Chief Horticulturist

Options :

- 86435131903. 1
- 86435131904. 2
- 86435131905. 3
- 86435131906. 4

Question Number : 46 Question Id : 8643519901 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Functions of housekeeping control desk includes _____

1. Receiving guest requests
2. Maintaining inter-departmental communication
3. Maintaining intra-departmental communication
4. All of the above

Options :

- 86435131907. 1
- 86435131908. 2
- 86435131909. 3
- 86435131910. 4

Question Number : 47 Question Id : 8643519902 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Alcoholic beverages are made by_____

1. Fermentation
2. Distillation
3. Brewing
4. All of the above

Options :

- 86435131911. 1
- 86435131912. 2
- 86435131913. 3
- 86435131914. 4

Question Number : 48 Question Id : 8643519903 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

"Menu is what the restaurant is". It means _____

1. Menu decides about the restaurant
2. The restaurant is different
3. The menu is not connected to the restaurant
4. None of the above

Options :

- 86435131915. 1
- 86435131916. 2
- 86435131917. 3
- 86435131918. 4

Question Number : 49 Question Id : 8643519904 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

What is the height of the chair?

1. 20 inches
2. 18 inches
3. 24 inches
4. 15 inches

Options :

- 86435131919. 1
- 86435131920. 2
- 86435131921. 3
- 86435131922. 4

Question Number : 50 Question Id : 8643519905 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

'Room Service' is the section where the cost of maintenance is the highest. Why?

1. Expensive equipment is used
2. More staff is required
3. Service is in the rooms
4. Selling price of food is not as per the expenses

Options :

- 86435131923. 1
- 86435131924. 2
- 86435131925. 3
- 86435131926. 4

Question Number : 51 Question Id : 8643519906 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

In ancient India, what was the motivation to travel?

1. War
2. Education
3. Weddings
4. Pilgrimage

Options :

- 86435131927. 1
- 86435131928. 2
- 86435131929. 3
- 86435131930. 4

Question Number : 52 Question Id : 8643519907 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

A job description is _____

1. The company's policy
2. Birthday schedule of the staff
3. Expectations from a staff
4. A training schedule

Options :

- 86435131931. 1
- 86435131932. 2
- 86435131933. 3
- 86435131934. 4

Question Number : 53 Question Id : 8643519908 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Coffee is a _____

1. Seed of cherry from the coffee plant
2. Black nuts
3. Flowers
4. Leaves

Options :

86435131935. 1

86435131936. 2

86435131937. 3

86435131938. 4

Question Number : 54 Question Id : 8643519909 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Ideal temperature to make coffee is _____

1. 100 degrees centigrade
2. 60 degrees centigrade
3. 80 degrees centigrade
4. At room temperature

Options :

86435131939. 1

86435131940. 2

86435131941. 3

86435131942. 4

Question Number : 55 Question Id : 8643519910 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

'ULLAGE' is a term used to denote _____

1. Flavour of the wine
2. Colour of the spirit
3. Taste of the beer
4. The space in an improperly filled bottle

Options :

- 86435131943. 1
- 86435131944. 2
- 86435131945. 3
- 86435131946. 4

Question Number : 56 Question Id : 8643519911 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Among the different materials used for the cutlery, which is the ideally suited?

1. Plastic
2. Stainless steel
3. E.P.N.S.
4. None of the above

Options :

- 86435131947. 1
- 86435131948. 2
- 86435131949. 3
- 86435131950. 4

Question Number : 57 Question Id : 8643519912 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

The departments coming under the supervision of the F&B department are _____

1. Housekeeping and laundry
2. Front office and concierge
3. Maintenance and engineering
4. Food production and service departments

Options :

86435131951. 1

86435131952. 2

86435131953. 3

86435131954. 4

Question Number : 58 Question Id : 8643519913 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Wazawan is the name of traditional cuisine from _____

1. Punjab
2. Jharkhand
3. Kashmir
4. Gujarat

Options :

86435131955. 1

86435131956. 2

86435131957. 3

86435131958. 4

Question Number : 59 Question Id : 8643519914 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Caramel is obtained from _____

1. Jaggery
2. Sugar
3. Invert sugar
4. None of the above

Options :

86435131959. 1

86435131960. 2

86435131961. 3

86435131962. 4

Question Number : 60 Question Id : 8643519915 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Onion and garlic belongs to the group of _____

1. Tubers
2. Stem
3. Bulb
4. Roots

Options :

86435131963. 1

86435131964. 2

86435131965. 3

86435131966. 4

Question Number : 61 Question Id : 8643519916 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Net profit is _____

1. Reward for capital invested
2. Similar to gross profit
3. Cost of maintenance
4. What does not exist

Options :

- 86435131967. 1
- 86435131968. 2
- 86435131969. 3
- 86435131970. 4

Question Number : 62 Question Id : 8643519917 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Menu is fixed on the basis of _____

1. Equipment
2. Staff
3. Money
4. None of the above

Options :

- 86435131971. 1
- 86435131972. 2
- 86435131973. 3
- 86435131974. 4

Question Number : 63 Question Id : 8643519918 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

What does the term 'BRUNCH' denote?

1. Relaxed eating
2. Lunch with alcoholic drinks
3. Combination of breakfast and lunch
4. None of the above

Options :

86435131975. 1

86435131976. 2

86435131977. 3

86435131978. 4

Question Number : 64 Question Id : 8643519919 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

The receiving clerk should know about_____

1. Items coming in
2. Just to check the weight
3. Inform the department about the items
4. Not bother about the requirement of the department

Options :

86435131979. 1

86435131980. 2

86435131981. 3

86435131982. 4

Question Number : 65 Question Id : 8643519920 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

The staple food of Japanese is_____

1. Wheat
2. Rice
3. Millets
4. Oats

Options :

- 86435131983. 1
- 86435131984. 2
- 86435131985. 3
- 86435131986. 4

Question Number : 66 Question Id : 8643519921 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

In stewing, food is cooked at _____

1. High temperature
2. Simmering temperature
3. Steaming
4. All of the above

Options :

- 86435131987. 1
- 86435131988. 2
- 86435131989. 3
- 86435131990. 4

Question Number : 67 Question Id : 8643519922 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Identify the natural emulsifier

1. DATEM and SSL
2. Egg and soya
3. CSL and DATEM
4. DATEM

Options :

- 86435131991. 1
- 86435131992. 2
- 86435131993. 3
- 86435131994. 4

Question Number : 68 Question Id : 8643519923 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Pressure cooking requires _____

1. More fuel
2. Special equipment
3. Skill
4. Both 1 and 3

Options :

- 86435131995. 1
- 86435131996. 2
- 86435131997. 3
- 86435131998. 4

Question Number : 69 Question Id : 8643519924 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

The encoding and decoding of a message is influenced by our _____ to a great extent.

1. Emotions
2. Perception
3. Knowledge
4. Ignorance

Options :

- 86435131999. 1
- 86435132000. 2
- 86435132001. 3
- 86435132002. 4

Question Number : 70 Question Id : 8643519925 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

The size of king size bed is_____

1. 6 by 6 ft
2. 5 by 5 ft
3. 5 by 6 ft
4. 6 by 7 ft

Options :

- 86435132003. 1
- 86435132004. 2
- 86435132005. 3
- 86435132006. 4

Question Number : 71 Question Id : 8643519926 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

The term 'Primary Catering outlet' denotes _____

1. First hotel
2. Best restaurant
3. Fulfillment of taste
4. Food business conducted for profit

Options :

- 86435132007. 1
- 86435132008. 2
- 86435132009. 3
- 86435132010. 4

Question Number : 72 Question Id : 8643519927 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

What is 'distilled' liquor?

1. Wine
2. Beer
3. Spirit
4. None of the above

Options :

- 86435132011. 1
- 86435132012. 2
- 86435132013. 3
- 86435132014. 4

Question Number : 73 Question Id : 8643519928 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Fixed costs will include _____

1. Food cost
2. Labour cost
3. Interest on loan
4. Profit

Options :

- 86435132015. 1
- 86435132016. 2
- 86435132017. 3
- 86435132018. 4

Question Number : 74 Question Id : 8643519929 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

What is 'STANDARD RECIPE'?

1. List of all the ingredients for making a dish
2. Food of a particular type
3. Formula for success
4. Fixed price

Options :

- 86435132019. 1
- 86435132020. 2
- 86435132021. 3
- 86435132022. 4

Question Number : 75 Question Id : 8643519930 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

The document accompanying the goods by the supplier is _____

1. Delivery challan
2. Bill
3. Contract form
4. Acknowledgement letter

Options :

- 86435132023. 1
- 86435132024. 2
- 86435132025. 3
- 86435132026. 4

Question Number : 76 Question Id : 8643519931 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

_____ built Tajmahal hotel in Bombay.

1. JRD Tata
2. Oberoi
3. Rai Bahadur
4. Birla

Options :

- 86435132027. 1
- 86435132028. 2
- 86435132029. 3
- 86435132030. 4

Question Number : 77 Question Id : 8643519932 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Which room has a bed and sofa-cum-bed and is generally used as a living room?

1. Suite
2. Studio
3. Cabana
4. Penthouse

Options :

86435132031. 1
86435132032. 2
86435132033. 3
86435132034. 4

Question Number : 78 Question Id : 8643519933 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Espresso coffee originated in _____

1. England
2. France
3. Italy
4. Brazil

Options :

86435132035. 1
86435132036. 2
86435132037. 3
86435132038. 4

Question Number : 79 Question Id : 8643519934 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Ginger Hotels are _____

1. Heritage Hotels
2. Luxury Hotels
3. Budget Hotels
4. Business Hotels

Options :

- 86435132039. 1
- 86435132040. 2
- 86435132041. 3
- 86435132042. 4

Question Number : 80 Question Id : 8643519935 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Milk can be coagulated by_____

1. Acid
2. Alkali
3. Heating
4. Sucrose

Options :

- 86435132043. 1
- 86435132044. 2
- 86435132045. 3
- 86435132046. 4

Question Number : 81 Question Id : 8643519936 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Bed and breakfast (B&B) Hotels belong to _____ concept

1. American
2. Asian
3. European
4. Roman

Options :

86435132047. 1
86435132048. 2
86435132049. 3
86435132050. 4

Question Number : 82 Question Id : 8643519937 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

_____ are high risk foods.

1. Cooked meats, dairy products, shell fish, cooked rice
2. Biscuits, cakes, bread
3. Pasta
4. Fruit, vegetables

Options :

86435132051. 1
86435132052. 2
86435132053. 3
86435132054. 4

Question Number : 83 Question Id : 8643519938 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Customer satisfaction positively affects _____ of a business.

1. Expenditure
2. Profitability
3. Capital
4. Interest

Options :

- 86435132055. 1
- 86435132056. 2
- 86435132057. 3
- 86435132058. 4

Question Number : 84 Question Id : 8643519939 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Smallest form of bacteria is called _____

1. Vibrio
2. Cocci
3. Bacilli
4. Spirilla

Options :

- 86435132059. 1
- 86435132060. 2
- 86435132061. 3
- 86435132062. 4

Question Number : 85 Question Id : 8643519940 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Distribution is the process of delivering the products manufactured or service provided by a firm to the _____

1. End user
2. Wholesaler
3. Retailer
4. Company

Options :

- 86435132063. 1
- 86435132064. 2
- 86435132065. 3
- 86435132066. 4

Question Number : 86 Question Id : 8643519941 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Which of the following is NOT a GDS?

1. Amadeus
2. Galileo
3. Sabre
4. Make my trip

Options :

- 86435132067. 1
- 86435132068. 2
- 86435132069. 3
- 86435132070. 4

Question Number : 87 Question Id : 8643519942 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

_____ is an example of a physical hazard?

1. Piece of jewellery found in some food
2. Slime on a piece of chicken
3. The smell of the bin area because the windows are left open
4. The smell of the bin area because the windows are left open

Options :

86435132071. 1

86435132072. 2

86435132073. 3

86435132074. 4

Question Number : 88 Question Id : 8643519943 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

What is the ideal temperature for Pathogens to flourish?

1. 10 degrees
2. 37 degrees
3. 55 degrees
4. 90 degrees

Options :

86435132075. 1

86435132076. 2

86435132077. 3

86435132078. 4

Question Number : 89 Question Id : 8643519944 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

How often should you get dental check-ups?

1. 1 to 2 times per year
2. Once every 5 years
3. Once per week
4. Never

Options :

86435132079. 1

86435132080. 2

86435132081. 3

86435132082. 4

Question Number : 90 Question Id : 8643519945 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

In India, Hotels with _____ rooms are classified as small hotels

1. 25 or less
2. 50 or less
3. 75 or less
4. 30 or less

Options :

86435132083. 1

86435132084. 2

86435132085. 3

86435132086. 4

Question Number : 91 Question Id : 8643519946 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Crib Rate is applicable to _____

1. Senior Citizens
2. Adults
3. Infants
4. Children

Options :

- 86435132087. 1
- 86435132088. 2
- 86435132089. 3
- 86435132090. 4

Question Number : 92 Question Id : 8643519947 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

What should you put on before going out on a hot day?

1. Sunscreen
2. Perfume
3. Baby Oil
4. A bathing suit

Options :

- 86435132091. 1
- 86435132092. 2
- 86435132093. 3
- 86435132094. 4

Question Number : 93 Question Id : 8643519948 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Hospitality industry comprises of:

1. Travel and Accommodation
2. Food and Beverage Services
3. Entertainment
4. All of the above

Options :

- 86435132095. 1
- 86435132096. 2
- 86435132097. 3
- 86435132098. 4

Question Number : 94 Question Id : 8643519949 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

_____ is NOT among the duties of Front Office Managers.

1. Planning marketing programmes
2. Overseeing the Food and Beverage outlets
3. Overseeing daily operations of front desk
4. None of the above

Options :

- 86435132099. 1
- 86435132100. 2
- 86435132101. 3
- 86435132102. 4

Question Number : 95 Question Id : 8643519950 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

In case of a 'Privacy Please Room, / 'Do Not Disturb' room, proceed to the next room mentioning the status in the _____

1. Key register
2. Mobile register
3. Housekeeping guest room attendant slip
4. Laundry slip

Options :

- 86435132103. 1
- 86435132104. 2
- 86435132105. 3
- 86435132106. 4

Question Number : 96 Question Id : 8643519951 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Eva floor is a _____

1. Separate floor for male guests
2. Separate floor for elder guests
3. Separate floor for single lady guest
4. Separate floor for the managing director of the hotel

Options :

- 86435132107. 1
- 86435132108. 2
- 86435132109. 3
- 86435132110. 4

Question Number : 97 Question Id : 8643519952 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Generally, the percentage of revenue earned by Front Office to the hotel is _____

1. 30% of the total revenue
2. 40% of the total revenue
3. 70% of the total revenue
4. 100% of the total revenue

Options :

- 86435132111. 1
- 86435132112. 2
- 86435132113. 3
- 86435132114. 4

Question Number : 98 Question Id : 8643519953 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

DCDP stands for _____

1. Come Dine Pay
2. Demi Chef De Partie
3. Cumulative Data Programme
4. Corrective Development and Planning

Options :

- 86435132115. 1
- 86435132116. 2
- 86435132117. 3
- 86435132118. 4

Question Number : 99 Question Id : 8643519954 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

Guest history is a record of _____

1. Each guest who visited the hotel
2. Each guest who stayed previously in the hotel
3. Preferences of each guest
4. All of the above

Options :

- 86435132119. 1
- 86435132120. 2
- 86435132121. 3
- 86435132122. 4

Question Number : 100 Question Id : 8643519955 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0

_____ is NOT a function of Housekeeping Department.

1. Maintenance of Guest Area
2. Cleaning Elevators
3. Selling rooms
4. Maintenance of Coffee Shop

Options :

- 86435132123. 1
- 86435132124. 2
- 86435132125. 3
- 86435132126. 4