# National Testing Agency

**Question Paper Name:** HRM FOR NON HR MANAGERS 25th March 2021 Shift2

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# HRM FOR NON HR MANAGERS

Group Number:

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# HRM FOR NON HR MANAGERS-1

**Section Id:** 512452813

Section Number:

Section type: Online
Mandatory or Optional: Mandatory

Number of Questions: 100

Number of Questions to be attempted:100Section Marks:100Mark As Answered Required?:YesSub-Section Number:1

**Sub-Section Id:** 512452853

**Question Shuffling Allowed:** Yes

Question Number: 1 Question Id: 51245213900 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

**Correct Marks: 1 Wrong Marks: 0** 

Human Resource Management process does NOT include:

- 1. Procurement of Human Resource
- 2. Development of Human Resource
- 3. Acceleration of Human Resource
- 4. Compensation of Human Resource

#### **Options:**

51245243461.1

51245243462. 2

51245243463.3

51245243464. 4

Question Number: 2 Question Id: 51245213901 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

**Correct Marks: 1 Wrong Marks: 0** 

The roles of the people working within an organization are:

- 1. Formally removed
- 2. Formally assigned
- 3. Informally removed
- 4. Informally assigned

#### **Options:**

51245243465. 1

51245243466. 2

51245243467.3

51245243468. 4

Question Number: 3 Question Id: 51245213902 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

One of the following is NOT a part of the HR management role:

- 1. Compensating employees for their work and accomplishment
- 2. Providing incentives and benefits
- 3. Estimating the quarterly income from sales by employees
- 4. Appraising employee performance

#### **Options:**

51245243469. 1

51245243470. 2

51245243471.3

51245243472.4

Question Number: 4 Question Id: 51245213903 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

It is understood that ideally, the HRM activities and initiatives depend most directly on:

- 1. The activity that the staff can do the best
- 2. The goals of an organization
- 3. The activity of the competitors
- 4. The growth and development of the nation

#### **Options:**

51245243473.1

51245243474. 2

51245243475.3

Question Number: 5 Question Id: 51245213904 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

**Correct Marks: 1 Wrong Marks: 0** 

HR manager as a Change Agent:

1. Helps fight stagnation, unions, and loss of competitiveness.

- 2. Helps fight stagnation, decay, and loss of reputation.
- 3. Helps fight stagnation, corruption and loss of reputation.
- 4. Helps fight stagnation, decay and loss of competitiveness.

# **Options:**

51245243477. 1

51245243478. 2

51245243479.3

51245243480, 4

Question Number: 6 Question Id: 51245213905 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

Efficiency typically results in lower costs, shorter cycle times, and

- 1. Faster churning
- 2. Slower churning
- 3. Faster delivery times
- 4. Slower delivery times

#### **Options:**

51245243481.1

51245243482. 2

51245243483.3

51245243484.4

Question Number: 7 Question Id: 51245213906 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

#### **Correct Marks: 1 Wrong Marks: 0**

Planning of HR requirement should follow:

- 1. The firm's financial statement
- 2. The firm's strategic plans
- 3. The firm's current employee strength
- 4. The firm's founding philosophy

#### **Options:**

51245243485. 1

51245243486. 2

51245243487.3

51245243488.4

Question Number: 8 Question Id: 51245213907 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

**Correct Marks: 1 Wrong Marks: 0** 

When the hiring is going to be from outside the organization, consideration of important factors does NOT involve:

- 1. Accessible recruitment sources
- 2. Time consideration
- 3. Cost and benefits of external recruitment
- 4. Suitable dates of availability of the General Manager (HR)

#### **Options:**

51245243489. 1

51245243490.2

51245243491.3

51245243492. 4

Question Number: 9 Question Id: 51245213908 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Apart from Trend Analysis, other factors to consider while forecasting HR Demand would NOT include:

- 1. Various pay scales
- 2. Workforce demographics
- 3. Retirements
- 4. Changing skill needs

#### **Options:**

51245243493. 1

51245243494. 2

51245243495.3

51245243496, 4

Question Number: 10 Question Id: 51245213909 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

One of the following is NOT among the five job characteristics identified by Hackman and Oldham:

- 1. Task Identity
- 2. Task Significance
- 3. Skill Variety
- 4. Freedom

#### **Options:**

51245243497. 1

51245243498. 2

51245243499.3

51245243500.4

 $Question\ Number: 11\ Question\ Id: 51245213910\ Question\ Type: MCQ\ Option\ Shuffling: No\ Is\ Question\ Mandatory: No\ Shuffling: No\ Sh$ 

Job rotation of employees involves jobs with:

- 1. Similar skills at a different level in the organization
- 2. Different skills at the same level in the organization
- 3. Similar skills at the same level in the organization
- 4. Different skills at a different level in the organization

#### **Options:**

51245243501.1

51245243502. 2

51245243503.3

51245243504.4

Question Number: 12 Question Id: 51245213911 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

**Correct Marks: 1 Wrong Marks: 0** 

One of the following is NOT a part of Job Analysis:

- 1. Machines
- 2. Tools
- 3. Equipment
- 4. Computers

#### **Options:**

51245243505. 1

51245243506. 2

51245243507.3

51245243508.4

Question Number: 13 Question Id: 51245213912 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Developing Job Analysis and from that, writing Job Descriptions and Job Specifications are NOT helpful in one of the following:

- 1. Giving an edge to the process of selecting people
- 2. Setting clear expectations of what they can and cannot do
- 3. Deciding the training needs
- 4. Evaluating their performance

#### **Options:**

51245243509. 1

51245243510. 2

51245243511. 3

51245243512.4

Question Number: 14 Question Id: 51245213913 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

**Correct Marks: 1 Wrong Marks: 0** 

Exchanges define the limits in line with the governance norms declared by:

- 1. Securities and Exchange Board of India
- 2. Financial Institutions
- 3. Central Government
- 4. None of the above

# **Options:**

51245243513.1

51245243514. 2

51245243515.3

51245243516.4

Question Number: 15 Question Id: 51245213914 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

The daily trading limit involving a stock exchange in India refers to:

- The minimum amount by which the price of a stock or other exchange-traded security can rise or fall during a trading session.
- The maximum amount by which the price of a stock or other exchange-traded security can rise or fall during a trading session.
- The fix amount by which the price of a stock or other exchange- traded security can only fall during a trading session.
- The maximum amount by which the price of a stock or other exchange-traded security can only rise during a trading session.

#### **Options:**

51245243517. 1

51245243518. 2

51245243519.3

51245243520.4

Question Number: 16 Question Id: 51245213915 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Recruitment is a process of:

- 1. Finding and attracting applicants
- 2. Finding and testing applicants
- 3. Finding and interviewing applicants
- 4. Finding and selecting applicants

#### **Options:**

51245243521.1

51245243522. 2

51245243523.3

51245243524. 4

Question Number: 17 Question Id: 51245213916 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

#### **Correct Marks: 1 Wrong Marks: 0**

If the candidates are attracted from within the organization, then it falls under:

- 1. External source of recruitment
- 2. Internal source of recruitment
- 3. Consulting source
- 4. None of the above

#### **Options:**

51245243525. 1

51245243526. 2

51245243527.3

51245243528.4

Question Number: 18 Question Id: 51245213917 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

**Correct Marks: 1 Wrong Marks: 0** 

When a large number of employers are targeting at more or less uniform pool of candidates in large numbers, which of the following is appropriate?

- 1. Campus recruitment
- 2. Job fairs
- 3. Job opportunity
- 4. Personal recruitment

#### **Options:**

51245243529.1

51245243530. 2

51245243531.3

51245243532. 4

Question Number: 19 Question Id: 51245213918 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

#### Goals of recruitment include:

- 1. Attract vast pool of qualified applicants
- 2. Hire people who perform well
- 3. Generate positive public relations
- 4. All of the above

# **Options:**

51245243533.1

51245243534. 2

51245243535. 3

51245243536.4

Question Number: 20 Question Id: 51245213919 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

What is the essential element of any company successful at people management?

- 1. High employee turnover
- 2. Sociality
- 3. Employee engagement
- 4. Growth of company

# **Options:**

51245243537. 1

51245243538. 2

51245243539. 3

51245243540.4

Question Number: 21 Question Id: 51245213920 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Which amongst the following are the three pillars used by a hiring manager to evaluate the process of hiring?

- 1. Quality, speed, cost
- 2. Quantity, speed, cost
- 3. Complexity, speed, quality
- 4. None of the above

# **Options:**

51245243541.1

51245243542. 2

51245243543.3

51245243544.4

Question Number: 22 Question Id: 51245213921 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

The test based on the data provided directly by the candidates themselves is called:

- 1. Projective test
- 2. Self-reported test
- 3. Personal test
- 4. Achievement test

# **Options:**

51245243545. 1

51245243546. 2

51245243547.3

51245243548.4

Question Number: 23 Question Id: 51245213922 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

# Personality test measures which of the following:

- 1. Introversion
- 2. Stability
- 3. Motivation
- 4. All of the above

# **Options:**

51245243549.1

51245243550. 2

51245243551.3

51245243552.4

Question Number: 24 Question Id: 51245213923 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

Which of the following personality dimensions shows the tendency to be sociable?

- 1. Extroversion
- 2. Aversion to new experiences
- 3. Emotional stability
- 4. Openness

#### **Options:**

51245243553. 1

51245243554. 2

51245243555. 3

51245243556.4

Question Number: 25 Question Id: 51245213924 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

#### Achievement test is used to measure:

- 1. the candidate learning
- 2. the effectiveness
- 3. overall personality
- 4. interest inventories

# **Options:**

51245243557. 1

51245243558. 2

51245243559.3

51245243560.4

 $Question\ Number: 26\ Question\ Id: 51245213925\ Question\ Type: MCQ\ Option\ Shuffling: No\ Is\ Question\ Mandatory: No\ Shuffling: No\ Sh$ 

Correct Marks: 1 Wrong Marks: 0

Specific cognitive abilities can be measured by which of the following:

- 1. Deductive reasoning
- 2. Verbal comprehension
- 3.1 & 2 both
- 4. 1 only

# **Options:**

51245243561.1

51245243562. 2

51245243563.3

51245243564.4

Question Number: 27 Question Id: 51245213926 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

# According to the Michael McDaniel:

- 1. Interview is a procedure designed to predict future job performance
- 2. Candidate interviews for selection can be of different types
- 3. The interviewer conducts the procedure with a list of pre-decided questions
- 4. None of the above

#### **Options:**

51245243565.1

51245243566. 2

51245243567. 3

51245243568.4

 $Question\ Number: 28\ Question\ Id: 51245213927\ Question\ Type: MCQ\ Option\ Shuffling: No\ Is\ Question\ Mandatory: No\ Shuffling: No\ Sh$ 

**Correct Marks: 1 Wrong Marks: 0** 

According to Armstrong which is/are essential skills for the interview?

- 1. Listening
- 2. Keeping control
- 3. Note taking
- 4. All of the above

# **Options:**

51245243569. 1

51245243570. 2

51245243571.3

51245243572.4

Question Number: 29 Question Id: 51245213928 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

# What is meant by 'competencies'?

- 1. The action or process of performing a task or function.
- 2. The ability to do something successfully or efficiently.
- 3. Guide or control the movement.
- 4. The ability to see, hear, or become aware of something through the senses.

## **Options:**

51245243573. 1

51245243574. 2

51245243575. 3

51245243576.4

Question Number: 30 Question Id: 51245213929 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

**Correct Marks: 1 Wrong Marks: 0** 

Employee's induction at work is often called:

- 1. Orientation
- 2. Planned introduction
- 3. Presentation
- 4. Strategic program

# **Options:**

51245243577.1

51245243578. 2

51245243579.3

51245243580.4

Question Number: 31 Question Id: 51245213930 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Which of the following is maintained in a serial orientation?

- 1. Traditions
- 2. Customs
- 3.1 & 2 both
- 4. None of the above

# **Options:**

51245243581.1

51245243582. 2

51245243583.3

51245243584.4

Question Number: 32 Question Id: 51245213931 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

**Correct Marks: 1 Wrong Marks: 0** 

Which type of orientation takes the new employee through a structured program?

- 1. Informal orientation
- 2. Formal orientation
- 3. Serial orientation
- 4. Disjunctive orientation

# **Options:**

51245243585. 1

51245243586. 2

51245243587. 3

51245243588.4

 $Question\ Number: 33\ Question\ Id: 51245213932\ Question\ Type: MCQ\ Option\ Shuffling: No\ Is\ Question\ Mandatory: No\ Shuffling: No\ Sh$ 

# What is meant by a 'framework'?

- 1. Basic structure underlying a system, concept, or text
- 2. Make (something) more clearly defined
- 3. The action of formally divesting a person with honors or rank
- 4. The action of formally investing a person with honors or rank

#### **Options:**

51245243589. 1

51245243590. 2

51245243591.3

51245243592.4

Question Number: 34 Question Id: 51245213933 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

Building or honing new or current employees' skills needed to perform their jobs is called:

- 1. Training
- 2. Task
- 3. Performance
- 4. Roles

#### **Options:**

51245243593. 1

51245243594. 2

51245243595.3

51245243596.4

 $Question\ Number: 35\ Question\ Id: 51245213934\ Question\ Type: MCQ\ Option\ Shuffling: No\ Is\ Question\ Mandatory: No\ Shuffling: No\ Sh$ 

Rewards tied to the performance of individual employees are known as:

- 1. Group incentive
- 2. Motivation
- 3. Individual incentive plans
- 4. None of the above

# **Options:**

51245243597.1

51245243598. 2

51245243599. 3

51245243600.4

Question Number: 36 Question Id: 51245213935 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which of the following plans allows all or most employees to receive a share of the firm's annual profits?

- 1. Team incentive plans
- 2. Profit sharing plan
- 3. Scanlon plan
- 4. Gainsharing plans

# **Options:**

51245243601.1

51245243602. 2

51245243603.3

51245243604.4

Question Number: 37 Question Id: 51245213936 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Committing to reward an employee stimulate greater output in future is called:

- 1. Incentives
- 2. Bonus
- 3. Commission
- 4. Compensation

# **Options:**

51245243605.1

51245243606. 2

51245243607.3

51245243608.4

Question Number: 38 Question Id: 51245213937 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

**Correct Marks: 1 Wrong Marks: 0** 

Main objectives of the Minimum Wages Act, 1948 are-

- 1. Provide fix wages
- 2. Secure welfare of the workers
- 3. Appropriate government to fix minimum wages
- 4. All of the above

# **Options:**

51245243609.1

51245243610. 2

51245243611.3

51245243612.4

 $Question\ Number: 39\ Question\ Id: 51245213938\ Question\ Type: MCQ\ Option\ Shuffling: No\ Is\ Question\ Mandatory: No\ Shuffling: No\ Sh$ 

Employer's liability to pay compensation to workmen is determined by which of the following act?

- 1. Workmen's compensation act
- 2. Bonus act
- 3. Payment wages act
- 4. None of the above

## **Options:**

51245243613.1

51245243614. 2

51245243615.3

51245243616.4

Question Number: 40 Question Id: 51245213939 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

**Correct Marks: 1 Wrong Marks: 0** 

Which benefit is payable to an eligible woman in the case of confinement, miscarriage or sickness arising out of pregnancy?

- 1. Disablement benefit
- 2. Dependents benefits
- 3. Maternity benefits
- 4. All of the above

#### **Options:**

51245243617.1

51245243618. 2

51245243619.3

51245243620.4

Question Number: 41 Question Id: 51245213940 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

# Systematic training is a process which includes:

- 1. Designing Training Programme
- 2. Implementation of the Training Programme
- 3. Evaluation of the Training Programme
- 4. All of the above

# **Options:**

51245243621.1

51245243622. 2

51245243623.3

51245243624.4

Question Number: 42 Question Id: 51245213941 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

On-the-Job Training is provided in the form of:

- 1. Direct instruction
- 2. Indirect instruction
- 3. Off-campus program
- 4. None of the above

#### **Options:**

51245243625. 1

51245243626. 2

51245243627.3

51245243628.4

Question Number: 43 Question Id: 51245213942 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Which of the following is a systematic, fast, and cost-effective method for teaching employees to do the job correctly and safely?

- 1. On job training
- 2. Apprenticeship training
- 3. Job Instruction Training
- 4. Lectures

#### **Options:**

51245243629. 1

51245243630. 2

51245243631.3

51245243632.4

Question Number: 44 Question Id: 51245213943 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Vestibule Training is a method of job training where:

- Educational facilities approximate real working conditions and are equipped with actual production machinery.
- A learner is presented with a small chunk of information, and is asked to answer a question after understanding it.
- People become skilled workers, usually through a combination of formal learning and longterm on-the-job training.
- 4. None of the above

#### **Options:**

51245243633.1

51245243634. 2

51245243635. 3

51245243636. 4

Question Number: 45 Question Id: 51245213944 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

# **Correct Marks: 1 Wrong Marks: 0**

Which of the following is not included in Core HRM policy?

- 1. Diversity policy
- 2. Leave policy
- 3. Guest house policy
- 4. Appraisal policy

#### **Options:**

51245243637. 1

51245243638. 2

51245243639.3

51245243640.4

Question Number: 46 Question Id: 51245213945 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

'Applicability criteria' in the context of HR policies means:

- The manager checks which employees are under the perview of the policy across the organization.
- 2. The manager checks whether the employees are aware of the existence of the policy.
- 3. The manager checks whether the employees support the HR policies.
- 4. None of the above

# **Options:**

51245243641. 1

51245243642. 2

51245243643.3

51245243644. 4

Question Number: 47 Question Id: 51245213946 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

# Grievance policy is under the which of the following?

- 1. Disciplinary
- 2. Core HRM
- 3. Departure
- 4. Functioning support

# **Options:**

51245243645.1

51245243646. 2

51245243647. 3

51245243648.4

Question Number: 48 Question Id: 51245213947 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

**Correct Marks: 1 Wrong Marks: 0** 

According to Gary Dessler, the purpose of discipline is:

- 1. To encourage employee to adhere to the rules
- 2. Violating employee freedom
- 3. Grievance elimination
- 4. None of the above

# **Options:**

51245243649.1

51245243650. 2

51245243651.3

51245243652.4

Question Number: 49 Question Id: 51245213948 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Which of the following addresses the issues such as theft, destruction of company, property, drinking on the job, and insubordination?

- 1. Rules and regulations
- 2. Policies
- 3. Discipline
- 4. Responsibility

# **Options:**

51245243653.1

51245243654. 2

51245243655.3

51245243656.4

Question Number: 50 Question Id: 51245213949 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

What is the role of supervisor in case of creating reminders for subordinates?

- 1. Judging
- 2. Analytical
- 3. Coaching
- 4. None of the above

# **Options:**

51245243657. 1

51245243658. 2

51245243659.3

51245243660.4

Question Number: 51 Question Id: 51245213950 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

When the supervisor looks for the roots of grievance, which type of approach is adopted?

- 1. Indirect approach
- 2. Direct approach
- 3. Proactive approach
- 4. All of the above

# **Options:**

51245243661.1

51245243662. 2

51245243663.3

51245243664.4

 $Question\ Number: 52\ Question\ Id: 51245213951\ Question\ Type: MCQ\ Option\ Shuffling: No\ Is\ Question\ Mandatory: No\ Shuffling: No\ Sh$ 

**Correct Marks: 1 Wrong Marks: 0** 

The cause/s of grievances include/s:

- 1. Neglect of individual wage adjustments
- 2. Complaints about the incentive system
- 3. Complaints about the job classifications
- 4. All of the above

# **Options:**

51245243665. 1

51245243666. 2

51245243667. 3

51245243668.4

Question Number: 53 Question Id: 51245213952 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

# Common reason/s for indiscipline are:

- 1. Low wages
- 2. Lack of opportunities
- 3. Ineffective leadership
- 4. All of the above

# **Options:**

51245243669.1

51245243670. 2

51245243671.3

51245243672.4

 $Question\ Number: 54\ Question\ Id: 51245213953\ Question\ Type: MCQ\ Option\ Shuffling: No\ Is\ Question\ Mandatory: No\ Shuffling: No\ Sh$ 

Correct Marks: 1 Wrong Marks: 0

The punishment to an employee may be held invalid if:

- 1. There is any deviation from the laid down procedure
- 2. Complaint against the employee is made
- 3. Preliminary investigation is conducted
- 4. A charge-sheet is issued

# **Options:**

51245243673.1

51245243674. 2

51245243675.3

51245243676.4

 $Question\ Number: 55\ Question\ Id: 51245213954\ Question\ Type: MCQ\ Option\ Shuffling: No\ Is\ Question\ Mandatory: No\ Shuffling: No\ Sh$ 

Which is the appraisal of an employee by his or her peers?

- 1. Lateral appraisal
- 2. Rating committee
- 3. Appraisal by subordinates
- 4. None of the above

# **Options:**

51245243677.1

51245243678. 2

51245243679.3

51245243680.4

Question Number: 56 Question Id: 51245213955 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

The direction of the performance appraisal is:

- 1. Bottom up
- 2. Steady
- 3. Top down
- 4. None of the above

# **Options:**

51245243681.1

51245243682. 2

51245243683.3

51245243684.4

 $Question\ Number: 57\ Question\ Id: 51245213956\ Question\ Type: MCQ\ Option\ Shuffling: No\ Is\ Question\ Mandatory: No\ Shuffling: No\ Sh$ 

# Goal alignment refers to:

- 1. Face-to-face and computerised feedback regarding progress toward goals
- 2. Using computerized systems that measure and report the progress and exceptions any time
- 3. An integral part of the feedback process
- The managers helping the employees see how the employee's goals and those of their department and company are connected

#### **Options:**

51245243685.1

51245243686. 2

51245243687.3

51245243688.4

Question Number: 58 Question Id: 51245213957 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

**Correct Marks: 1 Wrong Marks: 0** 

The evolving sequence of a person's work experiences over time is called:

- 1. Job
- 2. Work
- 3. Career
- 4. None of the above

#### **Options:**

51245243689. 1

51245243690. 2

51245243691.3

51245243692.4

Question Number: 59 Question Id: 51245213958 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

In which situation is a vacancy created?

- 1. Resignation of the employee
- 2. Employee promotion
- 3. Transfer of employee
- 4. All of the above

# **Options:**

51245243693.1

51245243694. 2

51245243695. 3

51245243696.4

Question Number: 60 Question Id: 51245213959 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

An ongoing process by which individuals progress through a series of stages, each of which is characterised by a relatively unique set of issues, themes, and tasks is called:

- 1. Career development process
- 2. Career succession
- 3. Career enhancement
- 4. None of the above

#### **Options:**

51245243697. 1

51245243698. 2

51245243699.3

51245243700.4

Question Number: 61 Question Id: 51245213960 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Voluntary separation refers to the departure of an employee:

- 1. By their own desire
- 2. Without their volition
- 3. Both 1 and 2
- 4. None of the above

# **Options:**

51245243701.1

51245243702. 2

51245243703.3

51245243704.4

Question Number: 62 Question Id: 51245213961 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

The period of notice given by exiting employee allows the organization to:

- 1. To train that employee
- 2. To find replacement
- 3. To assign more work to that employee
- 4. All of the above

# **Options:**

51245243705.1

51245243706. 2

51245243707.3

51245243708.4

Question Number: 63 Question Id: 51245213962 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Which are the factors affecting the level of staff turnover?

- 1. Uncompetitive pay scale
- 2. Micromanagement
- 3. Ineffective HRM
- 4. All of the above

# **Options:**

51245243709.1

51245243710. 2

51245243711.3

51245243712.4

 $Question\ Number: 64\ Question\ Id: 51245213963\ Question\ Type: MCQ\ Option\ Shuffling: No\ Is\ Question\ Mandatory: No\ Shuffling: No\ Sh$ 

Correct Marks: 1 Wrong Marks: 0

Which of the following may be claimed by an employee in case of retirement?

- 1. Gratuity
- 2. Provident fund
- 3. Leave encashment
- 4. All of the above

#### **Options:**

51245243713. 1

51245243714. 2

51245243715.3

51245243716.4

Question Number: 65 Question Id: 51245213964 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

The tendency of people to think, feel, and act in a positive, neutral, or negative way towards a subject is called:

- 1. Attitude
- 2. Satisfaction
- 3. Ego
- 4. Opinion

#### **Options:**

51245243717.1

51245243718. 2

51245243719. 3

51245243720.4

Question Number: 66 Question Id: 51245213965 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Which type of survey can provide valuable insight into workplace relationships, training, opportunities for growth, and work processes within an organization?

- 1. Employee assessment survey
- 2. Employee exit survey
- 3. Employee compensation survey
- 4. Employee improvement survey

#### **Options:**

51245243721.1

51245243722. 2

51245243723.3

51245243724. 4

Question Number: 67 Question Id: 51245213966 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Through which survey can the managers understand fresh perceptions of the employees about the organization and what gives the company a competitive edge compared to others?

- 1. Exit survey
- 2. Climate survey
- 3. New hire survey
- 4. Evaluation of training

#### **Options:**

51245243725. 1

51245243726. 2

51245243727. 3

51245243728.4

Question Number: 68 Question Id: 51245213967 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

The information collected by \_\_\_\_\_helps to determine improvements in the training programs and decide whether to discontinue it.

- 1. Climate survey
- 2. New hire survey
- 3. Training Evaluation
- 4. None of the above

#### **Options:**

51245243729.1

51245243730. 2

51245243731.3

51245243732. 4

Question Number: 69 Question Id: 51245213968 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

# Labour Courts are constituted by:

- 1. Central government
- 2. State Governments
- 3. District court
- 4. None of the above

# **Options:**

51245243733. 1

51245243734. 2

51245243735.3

51245243736.4

 $Question\ Number: 70\ Question\ Id: 51245213969\ Question\ Type: MCQ\ Option\ Shuffling: No\ Is\ Question\ Mandatory: No\ Shuffling: No\ Sh$ 

Correct Marks: 1 Wrong Marks: 0

Cessation of work by a body of persons employed in any industry is called:

- 1. Strike
- 2. Closure
- 3. Retrenchment
- 4. Lay off

# **Options:**

51245243737. 1

51245243738. 2

51245243739.3

51245243740.4

Question Number: 71 Question Id: 51245213970 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Permanent closing down of a place of employment is calle	called:	yment	emplo	of	olace	a	of	down	closing	Permanent
--	---------	-------	-------	----	-------	---	----	------	---------	-----------

- 1. Lock out
- 2. Retrenchment
- 3. Closure
- 4. None of the above

## **Options:**

51245243741.1

51245243742. 2

51245243743.3

51245243744.4

Question Number: 72 Question Id: 51245213971 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

In case of a public utility, employees have to give at least \_\_\_\_\_ days' notice before strike.

- 1. 7 days
- 2. 14 days
- 3. 21 days
- 4. 28 days

## **Options:**

51245243745.1

51245243746. 2

51245243747.3

51245243748.4

Question Number: 73 Question Id: 51245213972 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

## Contract Labour Act 1970 regulates:

- 1. Treatment of labour
- 2. Employment of contract labour
- 3. Leave of the employee
- 4. All of the above

#### **Options:**

51245243749.1

51245243750. 2

51245243751.3

51245243752.4

 $Question\ Number: 74\ Question\ Id: 51245213973\ Question\ Type: MCQ\ Option\ Shuffling: No\ Is\ Question\ Mandatory: No\ Shuffling: No\ Sh$ 

**Correct Marks: 1 Wrong Marks: 0** 

As per the Shops and Establishment Act, it is compulsory for registration of shop/establishment within \_\_\_\_\_ of commencement of work.

- 1. 10 days
- 2. 15 days
- 3. 30 days
- 4. 60 days

# **Options:**

51245243753.1

51245243754. 2

51245243755.3

51245243756.4

Question Number: 75 Question Id: 51245213974 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

The Apprentice Act, 1961 in India is meant for enabling:

- 1. Children
- 2. Orphans
- 3. Poor children
- 4. All of the above

#### **Options:**

51245243757. 1

51245243758. 2

51245243759. 3

51245243760.4

Question Number: 76 Question Id: 51245213975 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

A systematic effort to create and foster an environment that encourages employees to remain employed by having policies and practices in place that address their diverse needs is called \_\_\_\_\_.

- 1. Employee retention
- 2. Employee engagement
- 3. Encouragement
- 4. None of the above

#### **Options:**

51245243761.1

51245243762. 2

51245243763.3

51245243764.4

Question Number: 77 Question Id: 51245213976 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

The process of choosing the most appropriate action to achieve the long-term goals and objectives of the organization is called:

- 1. Turnover
- 2. Strategy formulation
- 3. Retention
- 4. Job security

#### **Options:**

51245243765.1

51245243766. 2

51245243767.3

51245243768.4

Question Number: 78 Question Id: 51245213977 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

\_\_\_\_\_\_is the harmony or a satisfactory mix of work and other roles in a person's life space.

- 1. Work environment
- 2. Job security
- 3. Work-life balance
- 4. Opportunity

## **Options:**

51245243769. 1

51245243770. 2

51245243771.3

51245243772. 4

Question Number: 79 Question Id: 51245213978 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Organizational commitment reflects the employee's loyalty and the congruence between:

- 1. Individual and organizational goals and values
- 2. Only individual goals
- 3. Only organizational values
- 4. None of the above

#### **Options:**

51245243773.1

51245243774. 2

51245243775. 3

51245243776.4

Question Number: 80 Question Id: 51245213979 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

Some employees are aware of the cost of leaving their current organization. Which type of commitment is involved in this?

- 1. Affective commitment
- 2. Continuance commitment
- 3. Normative commitment
- 4. All of the above

## **Options:**

51245243777. 1

51245243778. 2

51245243779.3

51245243780.4

Question Number: 81 Question Id: 51245213980 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

The relative strength of the individual's identification with and involvement in a particular organization is called:

- 1. Organizational outcomes
- 2. Performance
- 3. Organizational Commitment
- 4. All of the above

## **Options:**

51245243781. 1

51245243782. 2

51245243783.3

51245243784.4

Question Number: 82 Question Id: 51245213981 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

\_\_\_\_\_ is the degree to which an individual is attentive and absorbed in the performance of their roles.

- 1. Engagement
- 2. Involvement
- 3. Satisfaction
- 4. Commitment goal

## **Options:**

51245243785.1

51245243786. 2

51245243787.3

51245243788.4

Question Number: 83 Question Id: 51245213982 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Merger with another company or acquiring another company is a strategic choice which promises:

- 1. Organizational growth
- 2. Avoidance of competition
- 3. Greater and faster profit
- 4. All of the above

## **Options:**

51245243789. 1

51245243790. 2

51245243791.3

51245243792.4

Question Number: 84 Question Id: 51245213983 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

The purchase by one party, of controlling interest in the share capital, or all or substantially all of the assets and/or liabilities, of the target company is called:

- 1. Merger
- 2. Acquisition
- 3. Joint venture
- 4. Licensing

#### **Options:**

51245243793.1

51245243794. 2

51245243795.3

51245243796.4

 $Question\ Number: 85\ Question\ Id: 51245213984\ Question\ Type: MCQ\ Option\ Shuffling: No\ Is\ Question\ Mandatory: No\ Shuffling: No\ Sh$ 

Combination stage of merger does not include which of the following:

- 1. Retaining and motivating key employees
- 2. Effectively managing resistance to change
- 3. Communicating with and enlisting stakeholders
- 4. Culture needs to be created and sustained

# **Options:**

51245243797. 1

51245243798. 2

51245243799.3

51245243800.4

Question Number: 86 Question Id: 51245213985 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

\_\_\_\_\_ are long-term issues to ensure that the system runs smoothly and effectively:

- 1. Operation and maintenance of HRIS
- 2. Adoption by staff
- 3. Maintenance of the HRIS
- 4. All of the above

#### **Options:**

51245243801.1

51245243802. 2

51245243803.3

51245243804.4

Question Number: 87 Question Id: 51245213986 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

# HR Analytics represents:

- 1. Performance between internal/external hires
- 2. Statistical techniques and experimental approaches
- 3. Productivity levels, and customer service excellence
- 4. None of the above

## **Options:**

51245243805.1

51245243806. 2

51245243807. 3

51245243808.4

 $Question\ Number: 88\ Question\ Id: 51245213987\ Question\ Type: MCQ\ Option\ Shuffling: No\ Is\ Question\ Mandatory: No\ Shuffling: No\ Sh$ 

Correct Marks: 1 Wrong Marks: 0

Salary administration, or personnel data administration are examples of :

- 1. Operational HRM
- 2. Relational HRM
- 3. Transformational HRM
- 4. None of the above

#### **Options:**

51245243809.1

51245243810. 2

51245243811.3

51245243812.4

Question Number: 89 Question Id: 51245213988 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

According to Becker, Huselid, and Ulrich, HR scorecard includes which of the following?

- 1. Manage HR as a strategic asset
- 2. Demonstrate HR's contribution
- 3. Both 1 and 2
- 4. None of the above

## **Options:**

51245243813.1

51245243814. 2

51245243815. 3

51245243816.4

Question Number: 90 Question Id: 51245213989 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

A leading indicator is a metric that mainly refers to:

- 1. Future developments
- 2. Past developments
- 3. Present developments
- 4. Historic developments

## **Options:**

51245243817.1

51245243818. 2

51245243819.3

51245243820.4

Question Number: 91 Question Id: 51245213990 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Balanced Scorecard is a strategic planning and management system that organizations use to:

- 1. Communicate what they are trying to accomplish
- 2. Align the day-to-day work that everyone is doing with strategy
- 3. Prioritize projects, products, and services
- 4. All of the above

## **Options:**

51245243821.1

51245243822. 2

51245243823.3

51245243824.4

Question Number: 92 Question Id: 51245213991 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

Which type of research is generally used for new product development to find a market niche?

- 1. Focus group
- 2. Personal interview
- 3. Observation
- 4. None of the above

#### **Options:**

51245243825. 1

51245243826. 2

51245243827. 3

51245243828.4

Question Number: 93 Question Id: 51245213992 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

HR Manager participates in managing learning and knowledge at which level? 1. Individual 2. Team 3. Organization 4. All of the above **Options:** 51245243829. 1 51245243830. 2 51245243831.3 51245243832.4 Question Number: 94 Question Id: 51245213993 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No **Correct Marks: 1 Wrong Marks: 0** is a dynamic process of creation, acquisition, and integration of knowledge for the development of capabilities which lead to a better organizational performance. 1. Organizational learning 2. Knowledge gaining 3. Strategic HRM 4.1 & 2 both **Options:** 

51245243833. 1

51245243834. 2

51245243835.3

51245243836.4

Question Number: 95 Question Id: 51245213994 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

One of the following is not among the five competitive forces which drive more companies to outsource some or all of their HR functions:

- 1. Downsizing
- 2. Licensing
- 3. Globalization
- 4. Restructuring

#### **Options:**

51245243837. 1

51245243838. 2

51245243839.3

51245243840.4

 $Question\ Number: 96\ Question\ Id: 51245213995\ Question\ Type: MCQ\ Option\ Shuffling: No\ Is\ Question\ Mandatory: No\ Shuffling: No\ Sh$ 

Correct Marks: 1 Wrong Marks: 0

Outsourcing contract involves renting of:

- 1. Technology
- 2. Service
- 3. Manpower
- 4. All of the above

## **Options:**

51245243841.1

51245243842. 2

51245243843.3

51245243844. 4

Question Number: 97 Question Id: 51245213996 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Co-sourcing is the practice of sharing a business process across two or more parties such that each party:

- 1. Bills the other
- 2. Is paid by the other
- 3. Is mutually dependent on the other party
- 4. Sues the other

## **Options:**

51245243845.1

51245243846. 2

51245243847. 3

51245243848.4

Question Number: 98 Question Id: 51245213997 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Correct Marks: 1 Wrong Marks: 0

Drucker considers a future where company is a source of personal:

- 1. Power
- 2. Employment
- 3. Career
- 4. Assurance

## **Options:**

51245243849. 1

51245243850. 2

51245243851.3

51245243852.4

Question Number: 99 Question Id: 51245213998 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No

Because of short supply of \_\_\_\_\_ HR will have to evolve its ways to find, engage, and retain people who possess it.

- 1. Beauty
- 2. Talent
- 3. Connections
- 4. Experience

#### **Options:**

51245243853. 1

51245243854. 2

51245243855.3

51245243856.4

Question Number: 100 Question Id: 51245213999 Question Type: MCQ Option Shuffling: No Is Question Mandatory: No Correct Marks: 1 Wrong Marks: 0

In a survey which studied how culture shaped the influence of pressure groups such as labor unions,

- 1. Managers said that the unions often created problems for the management.
- 2. Unions said that the management creates problems for the unions.
- 3. Industry reported that government creates problems for the management.
- 4. Government reported that the industry creates problems for the government.

## **Options:**

51245243857. 1

51245243858. 2

51245243859.3

51245243860.4