

National Testing Agency

Question Paper Name : Management Information System 28th
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Subject Name : Management Information System

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Management Information System

Group Number : 1

Group Id : 603489192

Group Maximum Duration : 0

Group Minimum Duration : 120

Show Attended Group? : No

Edit Attended Group? : No

Break time : 0

Group Marks : 100

Is this Group for Examiner? : No

Management Information System -1

Section Id : 603489278

Section Number : 1

Section type : Online

Mandatory or Optional : Mandatory

Number of Questions :	50
Number of Questions to be attempted :	50
Section Marks :	100
Enable Mark as Answered Mark for Review and Clear Response :	Yes
Sub-Section Number :	1
Sub-Section Id :	603489514
Question Shuffling Allowed :	Yes

Question Number : 1 Question Id : 60348914038 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 2 Wrong Marks : 0

Every individual in an organisation is continuously looking for some _____ which is required to perform his/her task, and his departmental needs ultimately utilising for organisation's goals.

1. Information
2. Finance
3. Performance
4. All of the options

Options :

- 60348953019. 1
- 60348953020. 2
- 60348953021. 3
- 60348953022. 4

Question Number : 2 Question Id : 60348914039 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 2 Wrong Marks : 0

Information is an organised form of _____

1. Knowledge
2. News
3. Data
4. Stories

Options :

60348953023. 1

60348953024. 2

60348953025. 3

60348953026. 4

Question Number : 3 Question Id : 60348914040 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

What are the different types of information that the company requires about _____

1. Competitors
2. Suppliers
3. Employees
4. All of the options

Options :

60348953027. 1

60348953028. 2

60348953029. 3

60348953030. 4

Question Number : 4 Question Id : 60348914041 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

What comes under sorting of data _____

1. Information System
2. Information Retrieval
3. Processing Data
4. All of the options

Options :

60348953031. 1

60348953032. 2

60348953033. 3

60348953034. 4

Question Number : 5 Question Id : 60348914042 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

.....is a vital resource for one's existence in the modern society.

1. Information
2. Quantifiable Value
3. Non Quantifiable Value
4. None of the options

Options :

60348953035. 1

60348953036. 2

60348953037. 3

60348953038. 4

Question Number : 6 Question Id : 60348914043 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

.....is the one whose value can't be measured in monetary terms.

1. Quantifiable Value
2. Non Quantifiable Value
3. Information
4. Value

Options :

60348953039. 1

60348953040. 2

60348953041. 3

60348953042. 4

Question Number : 7 Question Id : 60348914044 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

Transformation ofleads to optimum use of resources like time and money.

1. Business Dimension
2. Economic Dimension
3. Technical Dimension
4. None of the options.

Options :

60348953043. 1

60348953044. 2

60348953045. 3

60348953046. 4

Question Number : 8 Question Id : 60348914045 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

Information is the building block upon which effect _____ is built.

1. Intelligence
2. Corporate agility
3. Intelligence and corporate agility
4. None of the options

Options :

60348953047. 1

60348953048. 2

60348953049. 3

60348953050. 4

Question Number : 9 Question Id : 60348914046 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

Information system processes information for _____

1. Less cost
2. High cost
3. No cost
4. All of the options

Options :

60348953051. 1

60348953052. 2

60348953053. 3

60348953054. 4

Question Number : 10 Question Id : 60348914047 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

Most of the information used by the management is obtained from _____

1. The internal information
2. External information
3. Both internal and external information
4. None of these

Options :

60348953055. 1

60348953056. 2

60348953057. 3

60348953058. 4

**Question Number : 11 Question Id : 60348914048 Question Type : MCQ Option Shuffling : No
Is Question Mandatory : No**

Correct Marks : 2 Wrong Marks : 0

External information comprises of factors like _____

1. Information about population shifts
2. Economic and social factors
3. Government legislation.
4. All of the options

Options :

60348953059. 1

60348953060. 2

60348953061. 3

60348953062. 4

**Question Number : 12 Question Id : 60348914049 Question Type : MCQ Option Shuffling : No
Is Question Mandatory : No**

Correct Marks : 2 Wrong Marks : 0

Alphanumeric Data represents _____

1. Numbers, letters, and other characters
2. Images
3. Sounds
4. All of the options

Options :

60348953063. 1

60348953064. 2

60348953065. 3

60348953066. 4

**Question Number : 13 Question Id : 60348914050 Question Type : MCQ Option Shuffling : No
Is Question Mandatory : No**

Correct Marks : 2 Wrong Marks : 0

Information overload is _____

1. A barrier
2. Blessing in disguise
3. Must
4. All of the options

Options :

60348953067. 1

60348953068. 2

60348953069. 3

60348953070. 4

**Question Number : 14 Question Id : 60348914051 Question Type : MCQ Option Shuffling : No
Is Question Mandatory : No**

Correct Marks : 2 Wrong Marks : 0

The uses of information in business are _____

1. Monitor and control
2. Assist decision making
3. Measuring performance
4. All of the Options

Options :

60348953071. 1

60348953072. 2

60348953073. 3

60348953074. 4

Question Number : 15 Question Id : 60348914052 Question Type : MCQ Option Shuffling : No

Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

In a competitive marketplace, _____ can make the difference between keeping pace, getting ahead, or being left behind.

1. Stale information
2. up-to-date information
3. no information
4. None of the options

Options :

60348953075. 1

60348953076. 2

60348953077. 3

60348953078. 4

Question Number : 16 Question Id : 60348914053 Question Type : MCQ Option Shuffling : No

Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

_____ is numbers, words or images that have yet to be organised or analysed to answer a specific question.

1. Data
2. Information
3. Knowledge
4. All of the options

Options :

60348953079. 1

60348953080. 2

60348953081. 3

60348953082. 4

Question Number : 17 Question Id : 60348914054 Question Type : MCQ Option Shuffling : No

Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

.....is the heart of the managing process.

1. Strategic decision
2. Operating decision
3. Decision Making
4. None of the options

Options :

60348953083. 1

60348953084. 2

60348953085. 3

60348953086. 4

Question Number : 18 Question Id : 60348914055 Question Type : MCQ Option Shuffling : No

Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

Decision making is aprocess or activity of choosing an appropriate course of action from several alternatives courses.

1. Managerial
2. Optional
3. Regular
4. Strategic

Options :

- 60348953087. 1
- 60348953088. 2
- 60348953089. 3
- 60348953090. 4

Question Number : 19 Question Id : 60348914056 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

The decision-maker should keep in mind allsolutions to the problem.

1. Critical
2. Logical
3. Strategic
4. None of the options

Options :

- 60348953091. 1
- 60348953092. 2
- 60348953093. 3
- 60348953094. 4

Question Number : 20 Question Id : 60348914057 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

..... decisions are long term decisions about the overall direction or strategy of an organisation.

1. Marginal
2. Strategic
3. Operational
4. Logical

Options :

- 60348953095. 1
- 60348953096. 2
- 60348953097. 3
- 60348953098. 4

Question Number : 21 Question Id : 60348914058 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

..... Phase deals with the generation of alternative solutions to the problem at hand.

1. Strategic
2. Intelligence
3. Choice
4. Design

Options :

- 60348953099. 1
- 60348953100. 2
- 60348953101. 3
- 60348953102. 4

Question Number : 22 Question Id : 60348914059 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

Which of the following is not a limitation of File Processing System?

1. Data Inconsistency
2. Data redundancy
3. Incompatible file format
4. Provides backups and recovery

Options :

60348953103. 1

60348953104. 2

60348953105. 3

60348953106. 4

**Question Number : 23 Question Id : 60348914060 Question Type : MCQ Option Shuffling : No
Is Question Mandatory : No**

Correct Marks : 2 Wrong Marks : 0

Which of the following is DML Command?

1. Create Table
2. Delete Data
3. Drop Table
4. Alter Table

Options :

60348953107. 1

60348953108. 2

60348953109. 3

60348953110. 4

**Question Number : 24 Question Id : 60348914061 Question Type : MCQ Option Shuffling : No
Is Question Mandatory : No**

Correct Marks : 2 Wrong Marks : 0

Which of the following is DDL Command?

1. Create Index
2. Delete Data
3. Update Data
4. Add Data

Options :

60348953111. 1

60348953112. 2

60348953113. 3

60348953114. 4

Question Number : 25 Question Id : 60348914062 Question Type : MCQ Option Shuffling : No

Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

Which tool gives a detail description of the data used by the system?

1. Entity Relationship Diagram
2. DFD
3. Data Element
4. Data Flow Diagram

Options :

60348953115. 1

60348953116. 2

60348953117. 3

60348953118. 4

Question Number : 26 Question Id : 60348914063 Question Type : MCQ Option Shuffling : No

Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

Which of the following is not a job of Database Administrator ?

1. Authorisation checks
2. Validation procedures
3. Security and integrity rules.
4. Modifying Database

Options :

60348953119. 1

60348953120. 2

60348953121. 3

60348953122. 4

Question Number : 27 Question Id : 60348914064 Question Type : MCQ Option Shuffling : No

Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

Bus, ring and star topologies are mostly used in the_____

1. LAN
2. MAN
3. WAN
4. Internet

Options :

60348953123. 1

60348953124. 2

60348953125. 3

60348953126. 4

Question Number : 28 Question Id : 60348914065 Question Type : MCQ Option Shuffling : No

Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

Management Information system is an integrated -----system

1. Digital-online
2. Manual-traditional
3. User-machine
4. Technical

Options :

60348953127. 1

60348953128. 2

60348953129. 3

60348953130. 4

Question Number : 29 Question Id : 60348914066 Question Type : MCQ Option Shuffling : No

Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

Whatever a manager does in an organization, he/she does it through _____

1. Decision making
2. Money
3. Machines
4. All of the options

Options :

60348953131. 1

60348953132. 2

60348953133. 3

60348953134. 4

Question Number : 30 Question Id : 60348914067 Question Type : MCQ Option Shuffling : No

Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

Customer Service Culture is _____

1. A new form of yogurt where the lid removes itself for you.
2. Behavior being analysed in a Petrie dish for contagions.
3. A mythical civilisation in which everyone smiles and welcomes you when they meet.
4. An environment where customer service permeates the thinking of the entire company.

Options :

60348953135. 1

60348953136. 2

60348953137. 3

60348953138. 4

**Question Number : 31 Question Id : 60348914068 Question Type : MCQ Option Shuffling : No
Is Question Mandatory : No**

Correct Marks : 2 Wrong Marks : 0

Proper understanding and definition of the problem is essential to _____

1. Discover the cause of the problem
2. Plan a directed investigation
3. Know the budget
4. Both Discovering the cause and plan the investigation

Options :

60348953139. 1

60348953140. 2

60348953141. 3

60348953142. 4

**Question Number : 32 Question Id : 60348914069 Question Type : MCQ Option Shuffling : No
Is Question Mandatory : No**

Correct Marks : 2 Wrong Marks : 0

What are the attributes of good software?

1. Software maintainability
2. Software functionality
3. Software development
4. Both maintainability and functionality of the software.

Options :

60348953143. 1

60348953144. 2

60348953145. 3

60348953146. 4

Question Number : 33 Question Id : 60348914070 Question Type : MCQ Option Shuffling : No

Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

Decision Making is known as a process of selecting a best solution based on given situation.

1. True
2. False
3. Partially true
4. Partially false

Options :

60348953147. 1

60348953148. 2

60348953149. 3

60348953150. 4

Question Number : 34 Question Id : 60348914071 Question Type : MCQ Option Shuffling : No

Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

Planning is the first phase in the system development life cycle.

1. True
2. False
3. Partially true
4. Partially false

Options :

60348953151. 1

60348953152. 2

60348953153. 3

60348953154. 4

Question Number : 35 Question Id : 60348914072 Question Type : MCQ Option Shuffling : No

Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

Match the following:

List I	List II
1.LAN	i. Metropolitan Area Network
2.WAN	ii. Computer Aided Software Engineering
3.CASE	iii. Local Area Network
4.MAN	iv. Wide Area Network

Choose the correct answer from the given options below:

1. 1 – i, 2 – ii, 3 – iii, 4 – iv
2. 1 – iii, 2 – iv, 3 – ii, 4 – i
3. 1 – ii, 2 – iii, 3 – iv, 4 – i
4. 1 – iv, 2 – iii, 3 – i, 4 – ii

Options :

60348953155. 1

60348953156. 2

60348953157. 3

60348953158. 4

Question Number : 36 Question Id : 60348914073 Question Type : MCQ Option Shuffling : No

Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

Match the following:

List I	List II
1. EDP	i. Decision Support System
2. DSS	ii. Rapid Application Development
3. CRM	iii. Electronic Data Processing
4. RAD	iv. Customer Relationship Management

Choose the correct answer from the option given below:

1. 1 – ii, 2 – iv, 3 – i, 4 – iii
2. 1 – iv, 2 – ii, 3 – i, 4 – iii
3. 1 – iii, 2 – i, 3 – iv, 4 – ii
4. 1 – i, 2 – ii, 3 – iii, 4 – iv

Options :

60348953159. 1

60348953160. 2

60348953161. 3

60348953162. 4

Question Number : 37 Question Id : 60348914074 Question Type : MCQ Option Shuffling : No

Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

Organization is a group of people who work together in an organized way for a shared purpose. Obviously change is inevitable for any organisations. Organization change is the transformation of an organization which occurs when business strategies or major sections of an organization are altered. These changes can be Operational changes or strategic changes.

Operational changes are changes in certain work processes, reporting structure or job roles.

Strategic changes are the changes in the content of a firm's strategy as defined by its scope, resource deployments, competitive advantages, and synergy.

Match the following

List 1	List 2
1. Organisation	i. competitive advantages
2. Organisation Change	ii. work processes
3. Operational Change	iii. a shared purpose
4. Startegic Change	iv. Transformation of an organization

1. 1 – i, 2 – ii, 3 – iii, 4 - iv
2. 1 – ii, 2 -iii, 4 – iv, 4 - i
3. 1 – iv, 2 -i, 3 – iii, 4 - ii
4. 1 – iii, 2 – iv, 3 – ii, 4 – i

Options :

60348953163. 1

60348953164. 2

60348953165. 3

60348953166. 4

Question Number : 38 Question Id : 60348914075 Question Type : MCQ Option Shuffling : No

Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

Which of the following could be categorized as specific business factors?

1. Global markets, Global production and operations, Political stability, Global workforce, Global economies of scale
2. Global markets, Global communication and transportation technologies, Global coordination, Global workforce, Global economies of scale
3. Global markets, Global production and operations, Global coordination, Global workforce, Global economies of scale
4. Availability

Options :

60348953167. 1

60348953168. 2

60348953169. 3

60348953170. 4

Question Number : 39 Question Id : 60348914076 Question Type : MCQ Option Shuffling : No

Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

What are the key management challenges in developing global systems?

1. Common user requirements, Introducing changes in business processes, Coordinating applications development.
2. Agreeing on common user requirements, Introducing changes in business processes, Coordinating applications development.
3. Agreeing on common IT requirements, Introducing changes in IT processes, Coordinating applications development.
4. prevent's spread of fire in the network.

Options :

60348953171. 1

60348953172. 2

60348953173. 3

60348953174. 4

Question Number : 40 Question Id : 60348914077 Question Type : MCQ Option Shuffling : No

Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

Identify the important points while establishing the global systems strategy.

1. Define the core business processes, Identify the core systems to coordinate centrally,
Identify the local systems to coordinate locally
2. Define the core business processes, Identify the core systems to coordinate centrally,
Choose an approach – Incremental, Grand design, evolutionary
3. Define the core business processes, Identify the core systems to coordinate centrally,
Choose an architecture.
4. Ensure that the system processes data as it was designed to and that the results are reliable.

Options :

60348953175. 1

60348953176. 2

60348953177. 3

60348953178. 4

Question Number : 41 Question Id : 60348914078 Question Type : MCQ Option Shuffling : No

Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

_____ computing refers to applications and services that run on a distributed network using virtualized resources.

1. Distributed
2. Cloud
3. Soft
4. Parallel

Options :

60348953179. 1

60348953180. 2

60348953181. 3

60348953182. 4

Question Number : 42 Question Id : 60348914079 Question Type : MCQ Option Shuffling : No

Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

AI is a branch of computer science that is concerned with the ----- of intelligent behavior.

1. Automation
2. Online functioning
3. Manual functioning
4. None of the options

Options :

60348953183. 1

60348953184. 2

60348953185. 3

60348953186. 4

Question Number : 43 Question Id : 60348914080 Question Type : MCQ Option Shuffling : No

Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

Artificial intelligence is the simulation of computer functions associated with -----.

1. General logic
2. Human intelligence
3. Prediction
4. Assumption

Options :

60348953187. 1

60348953188. 2

60348953189. 3

60348953190. 4

Question Number : 44 Question Id : 60348914081 Question Type : MCQ Option Shuffling : No

Is Question Mandatory : No

Correct Marks : 2 Wrong Marks : 0

Speech recognition software is coming under -----.

1. Cognitive science applications
2. Robotics
3. Natural interfaces applications
4. None of the options

Options :

60348953191. 1

60348953192. 2

60348953193. 3

60348953194. 4

**Question Number : 45 Question Id : 60348914082 Question Type : MCQ Option Shuffling : No
Is Question Mandatory : No**

Correct Marks : 2 Wrong Marks : 0

----- systems can process data that are incomplete or ambiguous

1. Fuzzy logic
2. Expert system
3. learning systems
4. Neural network based system

Options :

60348953195. 1

60348953196. 2

60348953197. 3

60348953198. 4

**Question Number : 46 Question Id : 60348914083 Question Type : MCQ Option Shuffling : No
Is Question Mandatory : No**

Correct Marks : 2 Wrong Marks : 0

Expert System is coming under -----.

1. Cognitive science applications
2. Robotics
3. Natural interfaces applications
4. None of the options

Options :

60348953199. 1

60348953200. 2

60348953201. 3

60348953202. 4

**Question Number : 47 Question Id : 60348914084 Question Type : MCQ Option Shuffling : No
Is Question Mandatory : No**

Correct Marks : 2 Wrong Marks : 0

Which is the classical life cycle model of SDLC

1. Waterfall Model
2. Prototype Model
3. Iterative Enhancement Model
4. 4GT Model

Options :

60348953203. 1

60348953204. 2

60348953205. 3

60348953206. 4

**Question Number : 48 Question Id : 60348914085 Question Type : MCQ Option Shuffling : No
Is Question Mandatory : No**

Correct Marks : 2 Wrong Marks : 0

Name the 3 technology challenges of global systems.

1. Software, Hardware, Connectivity
2. Mobile devices, Software, Computing platform and systems integration
3. Centralized system, Duplicated systems and Heterogeneous systems, Networked systems
4. Computing platform and systems integration, Connectivity, Software

Options :

60348953207. 1

60348953208. 2

60348953209. 3

60348953210. 4

**Question Number : 49 Question Id : 60348914086 Question Type : MCQ Option Shuffling : No
Is Question Mandatory : No**

Correct Marks : 2 Wrong Marks : 0

EIS is computer based ----- software which is as per requirement of the management.

1. Tailor-made
2. Readymade
3. Difficult
4. Simple

Options :

60348953211. 1

60348953212. 2

60348953213. 3

60348953214. 4

**Question Number : 50 Question Id : 60348914087 Question Type : MCQ Option Shuffling : No
Is Question Mandatory : No**

Correct Marks : 2 Wrong Marks : 0

Which process checks if the system is working as expected?

1. System Analysis
2. Planning
3. System Designing
4. Testing

Options :

60348953215. 1

60348953216. 2

60348953217. 3

60348953218. 4