

# National Testing Agency

<b>Question Paper Name :</b>	BMS001 Introduction to NGO Management 28th August 2021 Shift 2
<b>Subject Name :</b>	BMS001 Introduction to NGO Management
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## **BMS001 Introduction to NGO Management**

<b>Group Number :</b>	1
<b>Group Id :</b>	9409187
<b>Group Maximum Duration :</b>	0
<b>Group Minimum Duration :</b>	120
<b>Show Attended Group? :</b>	No
<b>Edit Attended Group? :</b>	No
<b>Break time :</b>	0
<b>Group Marks :</b>	100
<b>Is this Group for Examiner? :</b>	No

## **BMS001 Introduction to NGO Management-1**

<b>Section Id :</b>	94091813
<b>Section Number :</b>	1
<b>Section type :</b>	Online
<b>Mandatory or Optional :</b>	Mandatory

<b>Number of Questions :</b>	20
<b>Number of Questions to be attempted :</b>	20
<b>Section Marks :</b>	20
<b>Enable Mark as Answered Mark for Review and Clear Response :</b>	Yes
<b>Sub-Section Number :</b>	1
<b>Sub-Section Id :</b>	94091829
<b>Question Shuffling Allowed :</b>	Yes

**Question Number : 1 Question Id : 940918362 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0**

Non Governmental organizations are also known as:

1. Community Based Organizations (CBO)
2. Voluntary Organization (VO)
3. Non Profit Organization (NPO)
4. All of the above

**Options :**

- 9409181199. 1
- 9409181200. 2
- 9409181201. 3
- 9409181202. 4

**Question Number : 2 Question Id : 940918363 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No Correct Marks : 1 Wrong Marks : 0**

A Non Governmental Organization (NGO) can also be a

1. A private organization
2. A non profit making organization
3. Service oriented organization
4. All the above

**Options :**

9409181203. 1

9409181204. 2

9409181205. 3

9409181206. 4

**Question Number : 3 Question Id : 940918364 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No**

**Correct Marks : 1 Wrong Marks : 0**

In the Organization Dynamic Model (ODM), objectives, initiatives and goals are about

1. Vital direction
2. Resource alignment
3. Focused purpose
4. 1 and 2 both

**Options :**

9409181207. 1

9409181208. 2

9409181209. 3

9409181210. 4

**Question Number : 4 Question Id : 940918365 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No**

**Correct Marks : 1 Wrong Marks : 0**

..... helps coordinate the team, manage individual and staff members, bring in accountability mechanisms and create the right kind of work culture to accomplish your mission.

1. Planning
2. Organizing
3. Directing
4. Controlling

**Options :**

9409181211. 1

9409181212. 2

9409181213. 3

9409181214. 4

**Question Number : 5 Question Id : 940918366 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No**

**Correct Marks : 1 Wrong Marks : 0**

In the ..... structure, employees report to two bosses: one within the functional group and the other within the team.

1. Functional
2. Divisional
3. Matrix
4. Geographical

**Options :**

9409181215. 1

9409181216. 2

9409181217. 3

9409181218. 4

**Question Number : 6 Question Id : 940918367 Question Type : MCQ Option Shuffling : No Is Question Mandatory : No**

**Correct Marks : 1 Wrong Marks : 0**

..... of information refers to the process by which messages are conveyed from one source to another

1. Transmission
2. Process
3. Organizing
4. Feedback

**Options :**

9409181219. 1

9409181220. 2

9409181221. 3

9409181222. 4

**Question Number : 7 Question Id : 940918368 Question Type : MCQ Option Shuffling : No Is**

**Question Mandatory : No**

**Correct Marks : 1 Wrong Marks : 0**

..... is the key to effective communication

1. Feedback
2. Channel
3. Sender
4. Receiver

**Options :**

9409181223. 1

9409181224. 2

9409181225. 3

9409181226. 4

**Question Number : 8 Question Id : 940918369 Question Type : MCQ Option Shuffling : No Is**

**Question Mandatory : No**

**Correct Marks : 1 Wrong Marks : 0**

.....is where we use gestures to replace words, numbers, punctuation marks.

1. Sign Language
2. Body language
3. Object language
4. Action language

**Options :**

9409181227. 1

9409181228. 2

9409181229. 3

9409181230. 4

**Question Number : 9 Question Id : 940918370 Question Type : MCQ Option Shuffling : No Is**

**Question Mandatory : No**

**Correct Marks : 1 Wrong Marks : 0**

..... distance is upto eighteen inches or less where two people are in close physical proximity.

1. Intimate
2. Social
3. Personal
4. Public

**Options :**

9409181231. 1

9409181232. 2

9409181233. 3

9409181234. 4

**Question Number : 10 Question Id : 940918371 Question Type : MCQ Option Shuffling : No Is**

**Question Mandatory : No**

**Correct Marks : 1 Wrong Marks : 0**

.....is an example of vocal cues.

1. Facial expression
2. Rate of speech
3. Body movements
4. Touch

**Options :**

9409181235. 1

9409181236. 2

9409181237. 3

9409181238. 4

**Question Number : 11 Question Id : 940918372 Question Type : MCQ Option Shuffling : No Is**

**Question Mandatory : No**

**Correct Marks : 1 Wrong Marks : 0**

.....listening is where we take in, absorb all that the other person has to say without necessarily responding.

1. Passive
2. Active
3. Selective
4. Negative

**Options :**

9409181239. 1

9409181240. 2

9409181241. 3

9409181242. 4

**Question Number : 12 Question Id : 940918373 Question Type : MCQ Option Shuffling : No Is**

**Question Mandatory : No**

**Correct Marks : 1 Wrong Marks : 0**

The Quadrant 2 in Johari Window is

1. Areas where aspects are known to self and others
2. Areas blind to self but known to others
3. Areas where aspects about self are hidden from others
4. Area unknown to both

**Options :**

9409181243. 1

9409181244. 2

9409181245. 3

9409181246. 4

**Question Number : 13 Question Id : 940918374 Question Type : MCQ Option Shuffling : No Is**

**Question Mandatory : No**

**Correct Marks : 1 Wrong Marks : 0**

The groups can be defined on the basis of

1. Perceptions
2. Motivation
3. Goals
4. All of the above

**Options :**

9409181247. 1

9409181248. 2

9409181249. 3

9409181250. 4

**Question Number : 14 Question Id : 940918375 Question Type : MCQ Option Shuffling : No Is**

**Question Mandatory : No**

**Correct Marks : 1 Wrong Marks : 0**

In the .....phase, members come together, break the ice, and get to know each other to begin functioning as a group.

1. Forming
2. Storming
3. Performing
4. Transforming

**Options :**

9409181251. 1

9409181252. 2

9409181253. 3

9409181254. 4

**Question Number : 15 Question Id : 940918376 Question Type : MCQ Option Shuffling : No Is**

**Question Mandatory : No**

**Correct Marks : 1 Wrong Marks : 0**



In an interview, an interviewer while dealing with sensitive area should ask

1. Motivated questions
2. Neutral questions
3. Positive questions
4. None of the above

**Options :**

9409181255. 1

9409181256. 2

9409181257. 3

9409181258. 4

**Question Number : 16 Question Id : 940918377 Question Type : MCQ Option Shuffling : No Is**

**Question Mandatory : No**

**Correct Marks : 1 Wrong Marks : 0**

In Information Technology (IT) the basic requirement is of

1. Digital infrastructure
2. Software
3. IT experts
4. Optical fibres

**Options :**

9409181259. 1

9409181260. 2

9409181261. 3

9409181262. 4

**Question Number : 17 Question Id : 940918378 Question Type : MCQ Option Shuffling : No Is**

**Question Mandatory : No**

**Correct Marks : 1 Wrong Marks : 0**

Social media can be used by NGOs for

1. Disseminating information
2. Gaming
3. Creating database
4. Recording

**Options :**

9409181263. 1

9409181264. 2

9409181265. 3

9409181266. 4

**Question Number : 18 Question Id : 940918379 Question Type : MCQ Option Shuffling : No Is**

**Question Mandatory : No**

**Correct Marks : 1 Wrong Marks : 0**

An NGO working in the health sector can use mobile application for

1. social media platform
2. E-commerce apps
3. healthcare apps
4. online education content

**Options :**

9409181267. 1

9409181268. 2

9409181269. 3

9409181270. 4

**Question Number : 19 Question Id : 940918380 Question Type : MCQ Option Shuffling : No Is**

**Question Mandatory : No**

**Correct Marks : 1 Wrong Marks : 0**

Core competencies of an organization are:

1. Unique
2. Low cost
3. substitutable
4. limited marketability

**Options :**

9409181271. 1

9409181272. 2

9409181273. 3

9409181274. 4

**Question Number : 20 Question Id : 940918381 Question Type : MCQ Option Shuffling : No Is**

**Question Mandatory : No**

**Correct Marks : 1 Wrong Marks : 0**

The strategic planning system of an organization can be evaluated based on

1. Deployment of resources
2. Production process
3. Market access
4. operational schedule

**Options :**

9409181275. 1

9409181276. 2

9409181277. 3

9409181278. 4

## **BMS001 Introduction to NGO Management-2**

<b>Section Id :</b>	94091814
<b>Section Number :</b>	2
<b>Section type :</b>	Offline
<b>Mandatory or Optional :</b>	Mandatory

<b>Number of Questions :</b>	10
<b>Number of Questions to be attempted :</b>	10
<b>Section Marks :</b>	30
<b>Enable Mark as Answered Mark for Review and Clear Response :</b>	Yes
<b>Sub-Section Number :</b>	1
<b>Sub-Section Id :</b>	94091830
<b>Question Shuffling Allowed :</b>	No

**Question Number : 21 Question Id : 940918382 Question Type : SUBJECTIVE**

**Correct Marks : 3**

Write short notes on:

- Poverty
- Vulnerability

**Question Number : 22 Question Id : 940918383 Question Type : SUBJECTIVE**

**Correct Marks : 3**

Write a brief note on PESTLE Framework.

**Question Number : 23 Question Id : 940918384 Question Type : SUBJECTIVE**

**Correct Marks : 3**

What do you understand by written communication? Discuss in brief.

**Question Number : 24 Question Id : 940918385 Question Type : SUBJECTIVE**

**Correct Marks : 3**

What are the core values of an NGO? Briefly explain with the help of example.

**Question Number : 25 Question Id : 940918386 Question Type : SUBJECTIVE**

**Correct Marks : 3**

How does leadership style affects the NGO? Discuss.

**Question Number : 26 Question Id : 940918387 Question Type : SUBJECTIVE**

**Correct Marks : 3**

What is a temporal cue? Explain with the help of example.

**Question Number : 27 Question Id : 940918388 Question Type : SUBJECTIVE**

**Correct Marks : 3**

Write a brief note on long report with reference to NGOs.

**Question Number : 28 Question Id : 940918389 Question Type : SUBJECTIVE**

**Correct Marks : 3**

What are sustainable goals?

**Question Number : 29 Question Id : 940918390 Question Type : SUBJECTIVE**

**Correct Marks : 3**

Explain one method of measuring strengths and weaknesses of any NGO.

**Question Number : 30 Question Id : 940918391 Question Type : SUBJECTIVE**

**Correct Marks : 3**

Discuss the role of community radio in NGOs.

<b>Section Id :</b>	94091815
<b>Section Number :</b>	3
<b>Section type :</b>	Offline
<b>Mandatory or Optional :</b>	Mandatory
<b>Number of Questions :</b>	7
<b>Number of Questions to be attempted :</b>	5
<b>Section Marks :</b>	50
<b>Enable Mark as Answered Mark for Review and Clear Response :</b>	Yes
<b>Sub-Section Number :</b>	1
<b>Sub-Section Id :</b>	94091831
<b>Question Shuffling Allowed :</b>	No

**Question Number : 31 Question Id : 940918392 Question Type : SUBJECTIVE**

**Correct Marks : 10**

Discuss the concept of impact matrix with respect to NGOs.

**Question Number : 32 Question Id : 940918393 Question Type : SUBJECTIVE**

**Correct Marks : 10**

How does the patents impact an NGO? Explain with the help of example.

**Question Number : 33 Question Id : 940918394 Question Type : SUBJECTIVE**

**Correct Marks : 10**

What is the role of verbal cues for any NGO? Explain with the help of examples.

**Question Number : 34 Question Id : 940918395 Question Type : SUBJECTIVE**

**Correct Marks : 10**

What are Millennium Development Goals (MDGs)? Explain.

**Question Number : 35 Question Id : 940918396 Question Type : SUBJECTIVE**

**Correct Marks : 10**

Explain the concept of strategic goals with reference to NGOs.

**Question Number : 36 Question Id : 940918397 Question Type : SUBJECTIVE**

**Correct Marks : 10**

List and explain the stages in reporting.

**Question Number : 37 Question Id : 940918398 Question Type : SUBJECTIVE**

**Correct Marks : 10**

How can the NGOs avoid certain barriers to communication? Discuss.