

National Testing Agency

Date: 30.09.2019

Corrigendum

(Tender Ref No- Tender_NTA_EMS_2019 & Tender ID: 2019_NTA_502818_1)

Page No	Point as per the tender	NTA Remarks
4	Scope of Work	As of now a candidate cannot apply more than once for an examination. Normally, the time given for applying for an application is 30 days. For similar examination to be conducted second time the candidate must share the previous roll no./ registration details so that matching could be done properly to choose the best score of the two examinations while preparing the merit list in the examinations wherever such scheme is applicable. Further details of modalities shall be discussed with the successful bidder.
5	At the end of every examination process, the entire data relating to that process shall be handed over to the National Testing Agency in External Drives/ DVDs or in other format(s) as desired by NTA.	At the end of every examination process, the entire data relating to that process shall be handed over to the National Testing Agency in External Drives/ DVDs or in other format(s) as desired by NTA. Further, any other mode of transfer of data could be discussed with the successful bidder.
5	Entire Scop	Present tender primarily concerns with Scope of work defined in the Section 5.1 and 5.2 of the tender document. Furtherance of scope of work shall be discussed subsequently.
8	External Systems Integration will allow integration with SMS/Email Service delivery systems with auto generation of grievance depending on feedback oF service delivery. It will also facilitate integration with EPG services.	It is clarified that the successful bidder may have to send to each registered candidate SMS/Email as per details given below: <ul style="list-style-type: none"> • SMS-15 • Email-15 The price to be quoted should take care of this aspect too.
8	Features - Multi-language support	Candidate Online portal can be provided with multi lingual support
8,9	NTA is the owner of all the data and owns complete responsibility. NTA will not request to NIC to share sensitive information such as Mobile No. And email ID, Phone No., DOB collected from the candidates during Application form Submission to any third party as per IT and Aadhaar Acts and related circulars issued by the government. These credentials will be stored in encrypted form in the database.	NTA is the owner of all the data and owns complete responsibility. NTA will not request to the successful bidder to share sensitive information such as Mobile No. And email ID, Phone No., DOB collected from the candidates during Application form Submission to any third party as per IT and Aadhaar Acts and related circulars issued by the government. These credentials will be stored in encrypted form in the database. It is the responsibility of the successful bidder to ensure due secrecy. Further modalities in this regard shall be discussed with the successful bidder.

9	Other Terms & Conditions (VII)The copyright and intellectual property rights for the software will be jointly owned by the NTA and the Agency.	Deleted
9	6.Essential Pre-requisites: 6.1 Organizational Level: (5) The bidder's Average Annual Turnover during last three financial years should be Rs 10 Crores or more in India from similar scope of activity of this tender (Attach documentary evidence such as audited Balance Sheet etc.).	Deleted
9	(9) The bidder must have (owned/ outsourced) primary data center with DR site infrastructure for data Security. Both the Data Centers should be located in India in different seismic zones. The data center must be Tier III and ISO certified. Data Center should be certified as per the Meity, Government of India Guidelines.	The bidder must have (owned/ outsourced/ Cloud) primary data center with DR site infrastructure for data Security. Both the Data Centers should be located in India in different seismic zones. The data center must be Tier III and ISO certified. Data Center should be certified as per the Meity, Government of India Guidelines.
9	vii. The copyright and intellectual property rights for the software will be jointly owned by the NTA and the Agency.	vii. The copyright and intellectual property rights for the software will be owned by the Agency.
9,10	The bidder must have successfully executed at least 3 (Three) similar projects on all India basis. The documentary evidence in form of work order/ contract and performance report must be enclosed on the client's letter head. Any experience as a consortium partner will not be considered.	The bidder must have successfully executed at least 3 (Three) similar projects (Scope of work defined in the Section 5.1 and 5.2 of the tender document) on all India basis. The documentary evidence in form of work order/ contract and performance report must be enclosed on the client's letter head. Any experience as a consortium partner will not be considered.
11	The Tender fee can be in the form of DD or can be remitted to the bank account of NTA.	The Tender fee can be in the form of DD or Bank Guarantee (Format Enclosed) or can be remitted to the bank account of NTA.
12	The tender document has to be downloaded from NTA's web site : www.nta.ac.in and submitted along with a fee of INR 25,000 (Twenty five thousands) only in the form of demand draft in favor of NTA, Noida.	The tender document has to be downloaded from NTA's web site : www.nta.ac.in and submitted along with a fee of INR 15,000 (Fifteen thousand) only in the form of demand draft or Bank Guarantee in favor of NTA, Noida.
13	The details of similar works as per Annexure – II	The details of similar works (As per scope of work defined in section 5.1 & 5.2) as per Annexure – II
13	Evaluation of the Technical Bid Proposal: 5. Identify the required number of audited nodes in the cities listed. 6. Master control facility	Evaluation of the Technical Bid Proposal 5 & 6 Deleted

14	<p>Mode of Payment and Penalty:</p> <ol style="list-style-type: none"> The payment to the service provider shall be made in Indian Rupees after successful completion of each individual examination. 	<p>Mode of Payment and Penalty:</p> <ol style="list-style-type: none"> The payment to the service provider shall be made in Indian Rupees after successful completion of each individual examination as under: 75% after result declaration/ exam completion and balance 25 % after completion of other formalities.
15	<p>10.7 Time Frame: The successful bidder should be ready to conduct CBT any time after 30 days of signing of contract.</p>	<p>10.7 Time Frame: The successful bidder should be ready to launch EMS any time after 30 days of signing of contract.</p>
15	<p>The successful bidder should be ready to conduct CBT any time after 30 days of signing of contract</p>	<p>The successful bidder should be ready for launch of Examination Management System with the Scope of work defined in the Section 5.1 and 5.2 of the tender document any time after 30 days of signing of contract.</p>
17	<p>The vendors/ bidders are required to enter into "Integrity Pact" as notified by the CVC vide Circular No.02/01/2017 (file No.015/VGL/091 dated 13.1.2017) and amended from time to time. Only those bidders/ vendors who commit themselves to such a pact with NTA would be considered competent to participate in the bidding process.</p>	<p>Please use the following link for the format of Integrity pact :</p> <p>http://www.cvc.nic.in/sites/default/files/008crd013210509%20%281%29.pdf</p>
18	<p>For the financial year 2018-19, the bidder is allowed to submit duly certified provisional balance sheet in case audited balance sheet is not available. Certificate of net worth from Bankers of Bidder.</p>	<p>Certificate of Net Worth can also be provided by the CA</p>
13	<p>Evaluation of the Technical Bid Proposal: The proposals submitted by the vendors will be evaluated by taking the following factors into consideration:</p> <ol style="list-style-type: none"> Prior experience in carrying out "Examination Management System". Number of candidates registered Vendor capability to develop the required software Availability of adequately trained personnel Identify the required number of audited nodes in the cities listed. Master control facility 	
24	<p>Bidder's experience in Examination Management System (EMS) in INDIA</p> <ol style="list-style-type: none"> No of Years in Examination Management System (EMS) Maximum No. of candidates registered in EMS during 2016-17, 2017-18 and 2018-19 No. of Assignments completed with more than 1,00,000 candidates in INDIA during 201617, 2017-18 and 2018-19 	<p>The experience or related words refer to Scope of work defined in the Section 5.1 and 5.2 of the tender document</p>

24	Overall IT staff strength ((Project Marks Management/ Development/ Quality Assurance/ Implementation/ Operations) 10 1-100 00 101 – 175 05 176 – 250 08 2510 & Above 10	It is a typographical error. Please read 251 instead of 2510.
24	Prior experience of the vendor in conducting “Computer Based Test (CBT)-Examinations”.	Prior experience of the vendor in conducting similar works as per the scope of tender in Clause 5.1. and 5.2.
24	CBT Software STQC/ CERTIN Certified	EMS Software STQC/ CERTIN Certified
24	Tier III Primary DC infrastructure with Secondary DC owned/outsourced by the bidder/ group of companies 05 marks Tier III Primary DC infrastructure with Secondary DC owned/outsourced by the bidder/ group of companies with Cert-in Certified infrastructure 10 marks	The application can also be hosted on the Meity approved Cloud Service provider.
24	Annexure - VII point no. 3.1 regarding financial turnover of qualification criteria.	Revised Annexure-VII enclosed
25	Rates in Indian Rupees per candidate	Rates in Indian Rupees per candidate. It is clarified that it means per candidate application submitted complete in all respect for particular examination.
Important Infomation	11. (a) Last date for submission of Bid By 1.00 PM of Wednesday the 9 th October 2019 at NTA Office, NOIDA (b) Opening of Technical bid to assess On Thursday the 10 th October 2019 at 2.00 PM at NTA Office,	11. (a) Last date for submission of Bid By 1.00 PM of Thursday the 17 th October 2019 at NTA Office, NOIDA (b) Opening of Technical bid to assess On Friday the 18 th October 2019 at 2.00 PM at NTA Office
	Submission of documents By 4.00 PM of Wednesday the 9 th October 2019 at NTA Office, NOIDA	Submission of documents By 4.00 PM of Thursday the 17 th October 2019 at NTA Office, NOIDA

The other terms and conditions remain unchanged. In addition to the above any other relevant details shall be discussed with the successful bidder(s). Other clause(s) of the tender document will also stand modified mutatis mutandis.

Director (Proc)

Marking Criteria for Technical Evaluation of Bids

Following Scoring Model will be followed for technical evaluation of the bids for Examination Management System:-

S. No	Description of Marking Scheme	Maximum Marks	Marks evaluated by Bidder	Marks evaluated by Technical Evaluation Committee
1	Bidder's Profile	20 Marks		
1.1	Overall IT staff strength ((Project Management/ Development/ Quality Assurance/ Implementation/ Operations)	10 Marks		
	1-100	00		
	101 – 175	05		
	176 – 250	08		
	251 & Above	10		
1.2	Software /Solution	10 Marks		
	Organization should own the source code of the application software.	05		
	The organization should have in-house 20 technical personnel to maintain software and data used Examination Management System and should follow well defined Software Change Management processes to manage changes in the software (PI attach proof)	05		
2	Bidder's certification	10 Marks		
2.1	CMMi level (Organisation-Development/ Services)	05 Marks		
	CMMi level 3	02		
	CMMi level 5	05		
2.2	STQC/ CERTIN & ISO Certifications	05 Marks		
	ISO 9001 & ISO 27001 Certified	02		
	EMS Software STQC/ CERTIN Certified	03		
3	Bidder's Financial Turnover	15 Marks		
3.1	Average annual turnover in INR during 2016-17, 2017-18 and 2018-19 in INDIA. Organization must be profitable in at least last 3 financial years ending 31 Mar 2019 (PI submit proof)	15 Marks		
	>=20 Crore and <30 Crore	08		
	>=30 Crore and above	15		
4	Bidder's experience in Examination Management System (EMS)/ Admission Registration/ Recruitment Registration in INDIA	25 Marks		
4.1	No of Years in Examination Management System (EMS)	05 Marks		
	Less than 5 years	00		
	More than 5 Years	05		
4.2	Maximum No. of candidates simultaneously registered in EMS/ Admission Registration/ Recruitment Registration during 2016-17, 2017-18 and 2018-19*	10 Marks		
	<15,00,000 Candidates	00		
	≥15,00,000 -< 20,00,000 Candidates	06		
	≥20,00,000 Candidates	10		
4.3	No. of Assignments completed with more than 15,00,000 candidates in INDIA during 2016-17, 2017-18 and 2018-19	10 Marks		
	Less than 3 assignments	00		

	3 to 5 assignments	05		
	More than 5 assignments	10		
5	Bidder's Infrastructure Capability	10 Marks		
	Primary Data Center with Secondary DC site to be managed by the bidder/ group of companies for data Security (Owned/Outsourced/Cloud)	10 Marks		
	Tier III Primary DC infrastructure with Secondary DC owned/outsourced by the bidder/ group of companies	05		
	Tier III Primary DC infrastructure with Secondary DC owned/outsourced by the bidder/ group of companies with Cert-in Certified infrastructure	10		
6	Approach and Methodology	20 Marks		
6.1	The marks for Approach and Methodology will be given by the Committee based on the Presentation & Demonstration made by the bidder	20		
Total Score		100		

* The number pertains to one registration or more than one registration (simultaneously) at one point of time.

Signature of Bidder

Bidders scoring 70% or more scores as per above criteria will be considered technically qualified. Price Bids of such technically qualified bidders only shall further be opened.

BANK GUARANTEE FORMAT FOR EARNEST MONEY DEPOSIT

To
Director General
National Testing Agency,
Noida

WHEREAS _____(Name of bidder) (hereinafter called "the bidder " has submitted its Bid dated _____ (Date) for the Tender Number _____ (Name of Tender) _____ (hereinafter called "the BID") in favour of Director General, NTA hereinafter called the " Employer ";

KNOW ALL MEN by these presents that we, _____ Bank, a body corporate constituted under the Banking Companies (Acquisition & Transfer of Undertakings) Act, 1970 having its Head Office at _____ amongst others a branch at _____ (hereinafter called "the Bank" are bound unto the employer for the sum of Rs _____ (Rupees _____ only) for which payment well and truly to be made to the said Employer, the Bank binds itself, its successors and assigns by these presents;

THE CONDITIONS of this obligation are:

- (a) If the bidder furnishes wrong information in its bid;
- (b) If the bidder withdraws its bid during the period of bid validity specified in the Tender; or
- (c) If the bidder having been notified of the acceptance of his bid by the Employer during the period of bid validity;
 - (i) Fails or refuses to execute the Agreement, if required; or
 - (ii) Fails or refuses to furnish the performance security or security Deposit, in accordance with of Terms and Conditions of this Tender.

We undertake to pay to the Employer up to the above amount upon receipt of his first written demand without the Employer having to substantiate his demand,

provided that in his demand the Employer will note that the amount claimed by him is due to him owing to the occurrence of any or all of the three conditions, specifying the occurred condition or conditions.

Not with standing anything contained herein,

- 1) our liability under this Bank guarantee shall not exceed Rs _____ (Rupees _____ only)
- 2) The bank Guarantee is valid upto _____ and
- 3) We are liable to pay the guaranteed amount or any part thereof under this Bank guarantee only and only if you serve upon us a written claim or demand on or before _____ (mention period of the Guarantee as found under clause (ii) above plus claim period) Dated _____ day of _____ 20 ____

SIGNATURE OF THE BANK