



# राष्ट्रीय परीक्षा एजेंसी National Testing Agency

Excellence in Assessment



(उच्चतर शिक्षा विभाग, शिक्षा मंत्रालय, भारत सरकार के तहत एक स्वायत्त संगठन)  
(An Autonomous Organization under the Department of Higher Education, Ministry of Education, Government of India)

## Amendment No. 1 to the Tender

Ref: NTA/2024-25/GEM/2024/B/5694963/Amdt-1

Date: 15-12-2024

To,

M/s .....

(Prospective Bidders)

**SUBJECT: Amendment No. 1** issued against GeM Bid Document No.: GEM/2024/B/5694963 Dated: 11-12-2024 for hiring of agency for “**Selection-Empanelment of agency for Security and Surveillance Services during multiple examinations being conducted by National Testing Agency**”.

References:

1. GeM Bid Document No.: GEM/2024/B/5694963 Dated: 11-12-2024

Dear Sir/Madam,

The following Amendment(s)/Clarification(s) to above mentioned GeM Bid is hereby authorized:-

1. This has with reference to the above-mentioned GeM Bid issued on 11.12.2024 for hiring of agency for “**Selection-Empanelment of agency for Security and Surveillance Services during multiple examinations being conducted by National Testing Agency**”. The response to pre-bid queries received via email from prospective bidders are attached as **Annexure-I**.

This has been issued with the approval of the Competent Authority.

**The prospective bidders are advised to regularly keep visiting and checking the GeM portal website (<https://gem.gov.in>) for any further forthcoming information/notice(s)/developments/amendment(s)/ clarification(s) regarding the subject Tender.**

Rest all the terms and conditions of the GeM Bid and subsequent amendment remains unchanged.

Thanking You,

For and on behalf of NTA

Procurement  
National Testing Agency  
1st Floor, NSIC-MDBP Bldg.  
Okhla Phase-III, New Delhi-110020

Procurement Unit



पहली मंजिल, एनएसआईसी बिल्डिंग, ओखला इंडस्ट्रियल एस्टेट, नई दिल्ली-110020  
First Floor, NSIC-MDBP Building, Okhla Industrial Estate, New Delhi - 110020



फोन/Telephone: 011-69095250 वेबसाइट/Website: nta.ac.in

पं. कार्यालय-वेस्ट ब्लॉक-1 विंग नंबर 6, दूसरी मंजिल, आर.के.पुरम, नई दिल्ली-110066 / Reg. Office: West Block-1, Wing No.6, 2nd Floor, R. K. Puram, New Delhi-110066.

## ANNEXURE-I

Sr. No.	Existing clause reference	Query/Clarification Requested	NTA's Response Amended As/Added As/Read As/Clarified As
1.	<b>EMD Amount: Rs. 25,00,000</b>	<p>RailTel hereby submits that EMD Exemption clause as per the policy of the Government of India in vogue is as below:</p> <ol style="list-style-type: none"> <li>1. Under GFR Rule 2017, Rule No. 170: EMD exemption to concern Ministry or Department.</li> <li>2. General terms and conditions on n GeM 4.0 (Version 1.11) dt 21th June 2023: Clause No. 4. (xiii) e-Bidding and Reverse Auction (RA) on GeM vide sub clause (m). (vii) Central / State PSUS are exempted from furnishing EMD.</li> <li>3. Vide clause 4 &amp; 6 of Office Memorandum No. F.9/4/2020-PPD Government of India, issued by Ministry of Finance, Department of Expenditure, Procurement Policy Division dated the 12th November 2020.</li> </ol> <p>With the above, it is requested to please consider the exemption of the EMD for RailTel being a PSU and allow it to submit the Bid Security Declaration in lieu of EMD and waiver on Tender Fee</p>	<p><b>Clarified As:</b></p> <p>The Submission of EMD is exempted for PSUs.</p>
2.	<p><b>Page 1 of GeM Bid Document, Bid Details</b></p> <p>Bid End Date/Time: 16-12-2024 14:00:00</p>	<p>Request to kindly extend the bid end date/time by at least upto 03.01.2025 as timeline of 10 days for such a large-scale work is very less.</p>	<p><b>Clarified As:</b></p> <p>No Change. Same as per the tender document.</p>

<p>3.</p>	<p><b>Page 1 of GeM Bid Document, Bid Details</b></p> <p>Item Category: INTEGRATED SECURITY SURVEILLANCE SYSTEM SERVICE</p>	<p>Tender has been published in the item category of "INTEGRATED SECURITY SURVEILLANCE SYSTEM SERVICE" whereas the scope of work document has 6 different Categories i.e.,</p> <p>Category- A: FRISKING OF CANDIDATES THROUGH HHMD</p> <p>Category-B: CCTV RECORDING AND LIVE STREAMING</p> <p>Category C: PHOTO CAPTURING OF CANDIDATES USING SMARTPHONE OUTSIDE CAMPUS WITH NTA APP</p> <p>Category D: BIOMETRIC (THUMBPRINT) CAPTURING OF CANDIDATES USING SMARTPHONE OUTSIDE CAMPUS WITH NTA APP</p> <p>Category E: PHOTOGRAPHS AUTHENTICATION OF CANDIDATES</p> <p>Category F: BIOMETRIC (THUMBPRINT) AUTHENTICATION OF CANDIDATES OUTSIDE CAMPUS WITH NTA APP</p> <p>Also, in the financial bid section on Gem Portal the rates have been asked under the item head SECURITY of "INTEGRATED SURVEILLANCE SYSTEM SERVICE".</p> <p>Please clarify why there is difference in the GeM Category and Scope of Work of tender. Are the</p>	<p><b>Clarified As:</b></p> <p>The terms and conditions mentioned under the tender document attached as <b>“Scope of Work”</b> shall prevail.</p> <p>A sheet for providing price breakup of each service as mentioned in the tender document shall be attached to the tender via corrigendum.-</p> <p>Incase, there will be no provision to provide the sheet on GeM Portal, the bidders are requested to provide the physical copy and submit the same in NTA, superscribing <b>“Price Bid”</b> for Tender for <b>“Selection-Empanelment of agency for Security and Surveillance Services during multiple examinations being conducted by National Testing Agency”</b> in a sealed envelope before the last date of bid submission date.</p>
-----------	---	--	---

		<p>services mentioned in Scope of Work required or not and if yes, how are bidders supposed to quote for the same in financial bid.</p>	
<p>4.</p>	<p><b>Page 1 &amp; 3 of GeM Bid Document, Bid Details</b></p> <p>Years of Past Experience Required for same/similar service Details AND Past Experience of Similar Services required</p>	<p>As per the GeM document, bidder must have executed/completed similar successfully Services over the last three years i.e. the current financial year and the last three Services required financial years (ending month of March prior to the bid opening):</p> <ul style="list-style-type: none"> <li>1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost;</li> <li>or</li> <li>2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost,</li> <li>or</li> <li>3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.</li> </ul> <p>We understand that the bidders are required to provide the work orders as mentioned above for all the services specified in the Scope of Work of tender document in examination projects and the experience should be for at least 3 years. Please clarify.</p>	<p><b>Clarified As:</b></p> <p>The terms and conditions mentioned under the tender document attached as <b>“Scope of Work”</b> shall prevail.</p>

		Also, there is no such experience criteria of examination projects mentioned in the Pre-qualification section of the tender document, which is completely contradictory to the GeM document. Kindly confirm which one would prevail.	
5.	<p><b>GeM Document: Page 1 of 6</b></p> <p>Past Experience of Similar Services required</p> <p>Years of Past Experience Required for same/similar service</p>	<p>As per the GeM document, it is mentioned that "Past Experience of Similar Services is required."</p> <p>We understand that this requirement applies to all major services, including "FRISKING OF CANDIDATES THROUGH HHMD," "CCTV RECORDING AND LIVE STREAMING," and "BIOMETRIC (THUMBPRINT) CAPTURING OF CANDIDATES."</p> <p>Also, the Years of Past Experience Required for same/similar service is mentioned as 3 years. Is it mandatory for the bidders to have mandatory 3 years of Past experience for similar service i.e. Frisking, CCTV &amp; Biometric?</p> <p>Kindly confirm if our understanding is correct.</p>	<p><b>Clarified As:</b></p> <p>Past Experience Criteria as mentioned in the GeM Document applies to each service as mentioned in the complete tender document i.e., <b>"Scope of Work"</b></p>
6.	<p><b>GeM Document: Page 3 of 6</b></p> <p><b>Past Experience of Similar Servicesrequired/</b></p> <p>Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years (ending month of March prior to the bid</p>	<p>The GeM document specifies criteria for past experience, requiring bidders to have completed similar services based on the specified thresholds (40%, 50%, or 80% of the estimated cost). However, the main ATC document of the tender does not mention any such criteria.</p> <p>Kindly confirm whether the past experience requirement in the GeM document is applicable or</p>	<p><b>Clarified As:</b></p> <p>The terms and conditions mentioned under the tender document attached as <b>"Scope of Work"</b> shall prevail.</p>

	<p>opening): -</p> <ol style="list-style-type: none"> <li>1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or</li> <li>2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or</li> <li>3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.</li> </ol>	not.	
7.	<p><b>Tender Document: Page 20 of 75; Techno-Commercial Evaluation</b></p> <p>Each responsive Bid shall be given a technical score applying the evaluation criteria, sub-criteria specified in Section VII: Evaluation Criteria.</p>	<p>The referred clause and other references in the tender mentions a technical score for evaluation.</p> <p>However, since the tender is based on the Least Cost Based Selection (LCBS) method, which typically does not require scoring for technical evaluation, the absence of a detailed scoring criterion in the tender document raises ambiguity.</p> <p>Kindly confirm if the mention of technical scoring is an unintended inclusion or if scoring criteria should be explicitly detailed. If scoring is not applicable, it would be prudent to revise the clause to align with LCBS principles and avoid confusion.</p>	<p><b>Clarified As:</b></p> <ol style="list-style-type: none"> <li>a. A two-stage procedure will be adopted for evaluation of bid proposals.</li> <li>b. Envelope-I i.e., technical proposal evaluation will be carried out and thereafter;</li> <li>c. Envelope-II i.e., financial proposals are being opened and compared only for Technically Qualified Bidders.</li> </ol> <p><b>The tender is based on the Least Cost Based Selection (LCBS) method.</b></p>
8.	<p><b>Tender Document: Page 20 of 75; Techno-Commercial Evaluation</b></p> <p>A three-stage procedure will be adopted for evaluation of bid proposals, with the pre-qualification being completed before the</p>	<p>As per the referred clause in the tender, the bid evaluation mentions a three-stage process (Pre-qualification, Technical, and Financial). But there is no detailed scoring criterion available in the tender document for technical scoring.</p>	<p><b>Amended As:</b></p> <ol style="list-style-type: none"> <li>a. A two-stage procedure will be adopted for evaluation of bid proposals. Envelope-I i.e., technical proposal evaluation will be carried out and</li> </ol>

	technical evaluation and thereafter financial proposals being opened and compared.	Kindly confirm and update the tender document for clarity.	thereafter Envelope-II i.e., financial proposals being opened and compared only for Technically Qualified Bidders.  <b>The tender is based on the Least Cost Based Selection (LCBS) method.</b>
9.	<b>Page 20 of RFP document, Section-II: Instructions to Bidders (ITB)</b>  Evaluation of Bids and Award of Contract, Techno-commercial Evaluation Pt(a): A three-stage procedure will be adopted for evaluation of bid proposals, with the pre-qualification being completed before the technical evaluation and thereafter financial proposals being opened and compared.	As per the referred clause, second stage is technical evaluation whereas there is no technical scoring anywhere in the tender document.	<b>Amended As:</b>  a. A two-stage procedure will be adopted for evaluation of bid proposals. Envelope-I i.e., technical proposal evaluation will be carried out and thereafter Envelope-II i.e., financial proposals being opened and compared only for Technically Qualified Bidders.
10.	<b>Tender Document: Page 47 of 75; Section VI: Schedule of Requirements, Clause 4 The steps at the examination Centre, Pt (h)</b>  In addition, the entire proceedings captured by the camera has to be given to NTA within 07 days of the completion of the examination.	In the detailed Scope of Work, the timeline for submission of the entire proceedings is mentioned as 15 days. To maintain consistency across the tender document, we request that this clause be revised to align with the timeline specified in the Scope of Work.	<b>Read As:</b>  In addition, the entire proceedings captured by the camera has to be given to NTA within <b>15 days</b> of the completion of the examination.
11.	<b>Tender Document: Page 47 of 75; Section VI: Schedule of Requirements, Clause 4 The steps at the examination Centre, Pt (i)</b>  Normally there are no power outages at the examination centres. But a power backup needs to be in place so that the Live CCTV proceeding	As per standard practice, power backup is provisioned for 15 minutes. Beyond this duration, power backup is generally provided by the exam centres themselves.  We request clarification on whether NTA will ensure additional power backup at the centres, as extended power backup requirements will significantly impact	<b>Added As:</b>  Normally there are no power outages at the examination centres. But a power backup needs to be in place so that the Live CCTV proceeding & recording at the exam centres remain intact, even when

	& recording at the exam centres remain intact, even when the power goes off.	costs.	the power goes off. <b>A Power Backup of 15 Minutes is under the Scope of the selected agency and the rest shall be provided by the centres themselves.</b>
12.	<p><b>Tender Document: Page 49 of 75; Section VI: Schedule of Requirements, Clause 5. Scope of Work, 5.3 PHOTO CAPTURING OF CANDIDATES USING SMARTPHONE OUTSIDE CAMPUS WITH NTA APP, Pt(iv) and (v)</b></p> <p>iv) The APP for this purpose is being provided by NTA which must be installed on the Smartphone/Tablet.</p> <p>v) Scanning the QR Code will display the candidate's details including his stored picture. The agency person has to take a portrait picture of the candidate while the candidate is displaying the admit card and transmit this picture to the central database.</p>	<p>As jammers are typically deployed at exam centres, we seek clarification on how the application will function under these circumstances.</p> <p>Will NTA provide centre-wise candidate details along with an adequate authorization matrix within its application? And will these details be shared 1-2 days before the exam day to ensure operational readiness?</p> <p>Considering the potential unavailability of internet access due to jammers, how does NTA plan to facilitate real-time transmission of candidates' captured images to the central database?</p>	<p><b>Clarified As:</b></p> <p>The said activity should be conducted outside the examination halls and within the premise of the centre and shall be as far as possible to the Jammers locations. <b>The agency must ensure the internet connectivity of the Smartphone/Tablet so that the data shall be uploaded to NTA APP/Server on real-time basis.</b></p> <p>NTA will provide centre-wise candidate details along with an adequate authorization matrix within its application. And these details be shared 1-2 days before the exam day to ensure operational readiness.</p>
13.	<p><b>5. Scope of Work, 5.3 PHOTO CAPTURING OF CANDIDATES SMARTPHONE of USING OUTSIDE CAMPUS WITH NTA APP, Page No. 49</b></p> <p>Point (iv) The APP for this purpose is being provided by NTA which must be installed on the Smartphone</p>	<p>For the application provided by NTA, who will be responsible for adherence to DPDD Act compliances for biometric data, what security measures is NTA taking to mitigate any kind of Data Breach/loss and adherence to Data integrity policy.</p> <p>Our understanding is that as APP is owned by NTA' and service provider would just be an enabler to</p>	<p><b>Clarified As:</b></p> <p>The NTA APP will be tested with the selected agency for application scalability and compliance to UIDAI Guidelines and DPDD Act Compliances. The service provider shall not be held accountable in any manner. The responsibility of the</p>



		capture the biometric information service provider or its personnel would not be held accountable in any manner.	service provider shall be to maintain confidentiality and secrecy of the examination date. Any breach of data by the service provider, the agency shall be liable to be penalized and actions as deemed fit shall be taken.
14.	<p><b>Scope of Work, 5.5 PHOTOGRAPHS of AUTHENTICATION OF CANDIDATES, Page No. 50</b></p> <p>Point (iv) A portrait picture (face authentication) of the candidate is taken by the person deployed by the agency. The NTA APP transmits this picture to UIDAI Database to verify and confirm the matching of photographs of the candidate.</p>	In case of any issues of integration of NTA APP with UIDAI database resulting in delayed authentication or wrong authentication, who will be held responsible for the same?	<p><b>Clarified As:</b></p> <p>In case of any technical issue with the NTA APP, the selected agency(ies) shall not be responsible. The proper functioning of the NTA APP shall be the sole responsibility of the NTA.</p>
15.	<p><b>Tender Document: Page 50 of 75; Schedule of Requirements, Clause 5. Scope of Work, 5.5 PHOTOGRAPHS AUTHENTICATION OF CANDIDATES, Pt (iv)</b></p> <p>A portrait picture (face authentication) of the candidate is taken by the person deployed by the agency. The NTA APP transmits this picture to UIDAI Database to verify and confirm the matching of photographs of the candidate.</p>	<p>Will the Smartphones/Tablet with NTA App be allowed to access internet at exam centers? Because without internet face authentication from UIDAI database is not feasible</p>	<p><b>Clarified As:</b></p> <p>The said activity should be conducted outside the examination halls and within the premise of the centre. The agency must ensure the internet connectivity of the Smartphone/Tablet so that the data shall be uploaded to NTA APP/Server on real-time basis.</p>
16.	<p><b>5. Scope of Work, 5.4 BIOMETRIC (THUMBPRINT) CAPTURING OF CANDIDATES OUTSIDE CAMPUS WITH NTA APP, Page No. 50</b></p> <p>Point (iii) NTA will provide an APP which has to</p>	<p>Who will be responsible for handling of technical issues arising during APP loading on tablet or issues in integration with tablets?</p> <p>Has NTA tested the application for scalability? As</p>	<p><b>Clarified As:</b></p> <p>In case of any technical issue with the NTA APP, the selected agency(ies) shall not be responsible. The proper functioning of</p>

	<p>be loaded in the Tablet.</p> <p>Point (vi) The devices used should be complied with prescribed rules &amp; regulations of UIDAI</p>	<p>majority of the NTA exams are conducted on large scale.</p> <p>How compliance to UIDAI guidelines is being ensured in the NTA APP?</p>	<p>the NTA APP shall be the sole responsibility of the NTA.</p> <p>The NTA APP will be tested with the selected agency for application scalability and compliance to UIDAI Guidelines.</p>
17.	<p><b>Section VII: Qualification and Evaluation Criteria/1.Pre-Qualification Criteria S. No. -5 Page No. 51</b></p> <p>The Bidder should have an average annual turnover of INR 200 Crores during the last three financial years as per clause 2 above</p>	<p>We request exemption/relaxation of turnover criteria for Micro and Small Enterprises (MSEs) in line with the Public Procurement Policy Circular No. 1(2)(1)/2016-MA dated 10th March 2016, issued by the Ministry of MSME, Government of India. Kindly consider this exemption/relaxation for the turnover requirement in this tender to support the participation of MSEs.</p>	<p><b>Clarified As:</b></p> <p>No Change. Same as per the tender document.</p>
18.	<p><b>Tender Document: Page 51 of 75; Schedule of Requirements, Clause 5. Scope of Work, 5.6 BIOMETRIC (THUMBPRINT) AUTHENTICATION OF CANDIDATES OUTSIDE CAMPUS WITH NTA APP, Pt(iii)</b></p> <p>When the candidate appear at this counter, the QR code is scanned by the Smartphone/Tablet. Then the thumbprint of the candidate is taken on a device (as per standards stipulated by UIDAI). The verification APP will be provided by NTA and shall be installed on the Tablet.</p>	<p>In case of required software being provided by NTA, who will ensure proper integration and loading of the software on tablets. In case the application provided by NTA is not working properly, then who would be responsible for non- capturing or improper capturing of biometric data or any other service-related deficiencies</p>	<p><b>Clarified As:</b></p> <p>In case of any technical issue with the NTA APP, the selected agency(ies) shall not be responsible. The proper functioning of the NTA APP shall be the sole responsibility of the NTA.</p> <p>It shall be the responsibility of the selected agency to capture biometric of each candidate and in no case, any justification be valid for non-capturing of biometric if the NTA APP is working fine.</p>

			In case of any non-functioning of the NTA APP, the same must be reported immediately to NTA for prompt resolution.
19.	<p><b>Section VII: Qualification and Evaluation Criteria/1.Pre-Qualification Criteria S. No. -5 Page No. 51</b></p> <p>The Bidder should have an average annual turnover of INR 200 Crores during the last three financial years as per clause 2 above</p>	We request exemption/relaxation of turnover criteria for Micro and Small Enterprises (MSEs) in line with the Public Procurement Policy Circular No. 1(2)(1)/2016-MA dated 10th March 2016, issued by the Ministry of MSME, Government of India. Kindly consider this exemption/relaxation for the turnover requirement in this tender to support the participation of MSEs.	<p><b>Clarified As:</b></p> <p>No Change. Same as per the tender document.</p>
20.	<p><b>Section VII: Qualification and Evaluation Criteria, Pre-Qualification Criteria, Point No. 3, Page No. 52</b></p> <p>The bidder should have:</p> <p>a. As per Point 2 (a) above, the current deployment of atleast 10,000 personnel OR b. As per Point 2 (b) above, the bidder should have deployment of 10,000 personnel in any single operation in Past 3 years.</p> <p>(A copy of self-declaration must be submitted.)</p>	As this project primarily involves a technology partner and physical security, which will require the formation of a consortium at the backend, we kindly request your approval to submit the documents of the consortium partner	<p><b>Clarified As:</b></p> <p>No Change. Same as per the tender document.</p>

21.	<p><b>Section VII: Qualification and Evaluation Criteria, Pre-Qualification Criteria, Point No. 3, Page No. 52</b></p> <p>The bidder should have:</p> <p>a. As per Point 2 (a) above, the current deployment of atleast 10,000 personnel OR b. As per Point 2 (b) above, the bidder should have deployment of 10,000 personnel in any single operation in Past 3 years.</p> <p>(A copy of self-declaration must be submitted.)</p>	<p>As this project primarily involves a technology partner and physical security, which will require the formation of a consortium at the backend, we kindly request your approval to submit the documents of the consortium partner</p>	<p><b>Clarified As:</b></p> <p>No Change. Same as per the tender document.</p>
22.	<p><b>Section VII: Qualification and Evaluation Criteria, Pre-Qualification Criteria, Point No. 6, Page No. 52</b></p> <p>In case of company eligibility under Clause 2 (a) above, the bidder shall have operations across India (in at least 10 states), OR In case of company eligibility under Clause 2 (b) above, the company shall have provided services in at least three examinations across India in any Govt./State Organization in past 3 years.</p> <p>(A copy of self-declaration must be submitted.)</p>	<p>For the wider participation and the widespread in India please change the clause to</p> <p>6) In case of company eligibility under Clause 2 (a) above, the bidder shall have operations across India (in at least 10 states/ UT), OR In case of company eligibility under Clause 2 (b) above, the company shall have provided services in at least three examinations across India in any Govt./State Organization in past 3 years.</p> <p>(A copy of self-declaration must be submitted.)</p>	<p><b>Amended As:</b></p> <p>6) In case of company eligibility under Clause 2 (a) above, the bidder shall have operations across India (in at least 10 states/<b>UTs</b>), OR In case of company eligibility under Clause 2 (b) above, the company shall have provided services in at least three examinations across India in any Govt./State Organization in past 3 years.</p> <p>(A copy of self-declaration must be</p>

			submitted.)
23.	<p><b>Section VII: Qualification and Evaluation Criteria, Pre-Qualification Criteria, Point No. 10, Page No. 52</b></p> <p>The security guard and frisking personnel to be deployed at the centre should be PSARA Certified.</p> <p>(A copy of self-declaration must be submitted.)</p>	As this project primarily involves a technology partner and physical security, which will require the formation of a consortium at the backend, we kindly request your approval to submit the documents of the consortium partner.	<p><b>Clarified As:</b></p> <p>No Change. Same as per the tender document.</p>
24.	<p><b>Section VII: Qualification and Evaluation Criteria, Pre-Qualification Criteria, Point No. 3, Page No. 52</b></p> <p>The bidder should have:</p> <p>a. As per Point 2 (a) above, the current deployment of atleast 10,000 personnel OR b. As per Point 2 (b) above, the bidder should have deployment of 10,000 personnel in any single operation in Past 3 years.</p> <p>(A copy of self-declaration must be submitted.)</p>	We request you to kindly remove this clause because surveillance services provider can't deploy 10000 personals continuously	<p><b>Clarified As:</b></p> <p>No Change. Same as per the tender document.</p>
25.	<p><b>Tender documents page no 52 and clause no 3 Supporting compliance documents</b></p> <p>The bidder should have: As per Point 2 (a) above, the current</p>	A copy of certificate issued by Chartered accountant must be submitted	<p><b>Clarified As:</b></p> <p>No Change. Same as per the tender document.</p>

	<p>deployment of atleast 10,000 personnel OR As per Point 2 (b) above, the bidder should have deployment of 10,000 personnel in any single operation in Past 3 years.</p> <p>(A copy of self-declaration must be submitted.)</p>		
26.	<p><b>Section VII: Qualification and Evaluation Criteria/1.Pre-Qualification Criteria / S. No. -3 Page No. 52</b></p> <p>The bidder should have: a. As per Point 2 (a) above, the current deployment of atleast 10,000 personnel OR b. As per Point 2 (b) above, the bidder should have deployment of 10,000 personnel in any single operation in Past 3 years.</p>	<p>We kindly request you to consider accepting a self-declaration from us, wherein we commit to deploying 10,000 personnel as per your requirements, instead of the current clause:</p> <p>The bidder should have: a. Current deployment of at least 10,000 personnel, or b. Deployment of 10,000 personnel in any single operation in the past three years.</p> <p>This approach will ensure flexibility while meeting the project's operational needs effectively. We assure you that our organization has the capacity and readiness to mobilize the required workforce for this engagement.</p> <p>Looking forward to your favorable consideration.</p>	<p><b>Clarified As:</b></p> <p>No Change. Same as per the tender document.</p>
27.	<p><b>Section VII: Qualification and Evaluation Criteria, Pre-Qualification Criteria, Point No. 6, Page No. 52</b></p>	<p>For the wider participation and the widespread in India please change the clause to</p>	<p><b>Amended As:</b></p> <p>6) In case of company eligibility under</p>

	<p>In case of company eligibility under Clause 2 (a) above, the bidder shall have operations across India (in at least 10 states), OR In case of company eligibility under Clause 2 (b) above, the company shall have provided services in at least three examinations across India in any Govt./State Organization in past 3 years.</p> <p>(A copy of self-declaration must be submitted.)</p>	<p>6) In case of company eligibility under Clause 2 (a) above, the bidder shall have operations across India (in at least 10 states/ UT), OR In case of company eligibility under Clause 2 (b) above, the company shall have provided services in at least three examinations across India in any Govt./State Organization in past 3 years.</p> <p>(A copy of self-declaration must be submitted.)</p>	<p>Clause 2 (a) above, the bidder shall have operations across India (in at least 10 states/UTs), OR In case of company eligibility under Clause 2 (b) above, the company shall have provided services in at least three examinations across India in any Govt./State Organization in past 3 years.</p> <p>(A copy of self-declaration must be submitted.)</p>
28.	<p><b>Section VII: Qualification and Evaluation Criteria, Pre-Qualification Criteria, Point No. 10, Page No. 52</b></p> <p>The security guard and frisking personnel to be deployed at the centre should be PSARA Certified.</p> <p>(A copy of self-declaration must be submitted.)</p>	<p>As this project primarily involves a technology partner and physical security, which will require the formation of a consortium at the backend, we kindly request your approval to submit the documents of the consortium partner.</p>	<p><b>Clarified As:</b></p> <p>No Change. Same as per the tender document.</p>
29.	<p><b>Section VII: Qualification and Evaluation Criteria, Pre-Qualification Criteria, Point No. 3, Page No. 52</b></p> <p>The bidder should have: a. As per Point 2 (a) above, the current deployment of atleast 10,000 personnel</p>	<p>We request you to kindly remove this clause because surveillance services provider can't deploy 10000 personals continuously</p>	<p><b>Clarified As:</b></p> <p>No Change. Same as per the tender document.</p>

	<p>OR</p> <p>b.</p> <p>As per Point 2 (b) above, the bidder should have deployment of 10,000 personnel in any single operation in Past 3 years.</p> <p>(A copy of self-declaration must be submitted.)</p>		
30.	<p><b>Section VII: Qualification and Evaluation Criteria, Pre-Qualification Criteria, Point No. 3, Page No. 52</b></p> <p>The bidder should have:</p> <p>a. As per Point 2 (a) above, the current deployment of at least 10,000 personnel</p> <p>OR</p> <p>b. As per Point 2 (b) above, the bidder should have deployment of 10,000 personnel in any single operation in Past 3 years.</p> <p>(A copy of self-declaration must be submitted.)</p>	<p>We kindly seek clarification on the “Current deployment of at least 10,000 personnel. Kindly clarify whether the 10,000 personnel are required to be from bidder’s On-roll Manpower, or it will include the Sub-contracted manpower too.</p>	<p><b>Clarified As:</b></p> <p>The said criteria require:</p> <p>a. the current deployment of at least 10,000 personnel in providing security or surveillance services</p> <p>OR</p> <p>b. the bidder should have deployment of 10,000 personnel in any single operation in services similar to the listed services in Scope of Work for conduct of examinations in past 3 years</p> <p>In compliance to the above criteria, the bidder is required to submit a copy of self-declaration.</p>
31.	<p><b>Tender documents Page No. 53 and clause no 8</b></p> <p>The bidder should have experience in installation and operation of CCTV.</p>	<p>The bidder should have capability in installation and operation of CCTV</p>	<p><b>Clarified As:</b></p> <p>No Change. Same as per the tender document.</p>



32.	<p><b>Tender documents Page No. 53 and clause no 9</b></p> <p>The bidder should have installed CCTVs in 10 different locations with each location having installed with 100 CCTVs in any of the last 3 years.</p>	<p>The bidder should have capability to install CCTVs in 10 different locations with each location having installed with 100 CCTV.</p>	<p><b>Clarified As:</b></p> <p>No Change. Same as per the tender document.</p>
33.	<p><b>Tender documents Page No. 53 and clause no 10</b></p> <p><i>(*It is intimated that the subject involves deployment of security personnel Pan India which requires State wise PSARA licence. The process of obtaining PSARA licence requires 3-6 months.)</i></p> <p>The security guard and frisking personnel to be deployed at the center should be PSARA Certified</p>	<p>The agency should have a valid PSARA License and this licence should be valid for at least 20 states within the country and the security guard and frisking personnel to be deployed at the center should be PSARA Certified.</p>	<p><b>Clarified As:</b></p> <p>No Change. Same as per the tender document.</p>
34.	<p><b>Tender Document: Page 72 of 75;</b></p> <p><b>Price Schedule</b></p>	<p>The financial bid section on the GeM portal only permits a single lump sum quote. However, the scope of work and the Price Schedule outlined in the RFP document encompass six distinct categories of services.</p> <p>While the lump sum amount may assist the department in determining the Lowest Bidder (L1), how will the service-wise breakup be evaluated, given that the GeM portal does not provide an option to upload the Price Schedule with category-wise price details?</p>	<p><b>Clarified As:</b></p> <p>A sheet for providing price breakup of each service as mentioned in the tender document shall be attached to the tender via corrigendum.</p> <p>Incase, there will be no provision to provide the sheet on GeM Portal, the bidders are requested to provide the physical copy and submit the same in NTA, superscribing <b>"Price Bid"</b> for Tender</p>

		<p>Additionally, the price breakup will be essential for Issuing work order for specific service/services during the Empanelment period. Billing purposes and for calculating penalties, if applicable, during project execution.</p>	<p>for <b>“Selection-Empanelment of agency for Security and Surveillance Services during multiple examinations being conducted by National Testing Agency”</b> in a sealed envelope before the last date of bid submission date.</p>
35.	-	Configuration of CCTV Camera	<p><b>Clarified As:</b></p> <p>Please refer to Section: VI Schedule of Requirements</p>
36.	-	Specification of screen for audio and video visual	<p><b>Clarified As:</b></p> <p>Please refer to Section: VI Schedule of Requirements</p>
37.	-	Quantity of NVR Channels and POE Switch	<p><b>Clarified As:</b></p> <p>Please refer to Section: VI Schedule of Requirements</p>
38.	Clarification Start Date & Time: 14/12/2024	-	<p><b>Amended As:</b></p> <p>Clarification Start Date &amp; Time: 21/12/2024, 20:30 IST</p>
39.	Clarification End Date & Time: 14/12/2024, 02:00 PM	-	<p><b>Amended As:</b></p> <p>Clarification End Date &amp; Time: 23/12/2024, 20:00 IST</p>